# Panasonic CONNECT

# TOUGHBOOK



# Last Mile Deployment Service From Panasonic Connect

Panasonic Connect Last Mile Deployment Service is designed to help you complete the final steps of your deployment without taxing your IT Department or disrupting user productivity.

We understand that the last few steps can often be the most timeconsuming and tedious, and that's why we're here to help. With Last Mile Deployment Service, you can rest assured that your deployment will be completed quickly and efficiently, with minimal disruption to your business operations.

Whether you are adding new computer equipment and accessories or migrating your staff to the newest technology, you can count on Panasonic Connect to execute quickly and correctly the first time.

### **Service Outline**

Last Mile Deployment Service includes a wide range of tasks that can take several minutes per computer, including those listed in the services examples. Bottom line: with years of planning, managing and implementing mobile deployments, Panasonic Connect is uniquely qualified to deliver a seamless, on-time and on-budget deployment.

### Why Panasonic Connect?

### Seamless execution from start to finish

• Enjoy the seamless execution from IT consulting, image creation, image deployment, to final on-site ready to go deployment, so you get the maximum benefit

### **Unmatched quality**

• The services are managed by Panasonic Connect engineers assuring Panasonic Connect quality

### Single point of contact throughout the IT journey

• Enjoy the convenience of having a single point of contract from Panasonic throughout your IT journey

## **Service Benefits**



### **Reduced Downtime:**

Our team works quickly and efficiently to complete the last mile deployment tasks, minimizing the downtime for your business operations.



### **Consistent Quality:**

We have a standardized process that we follow for all deployments, ensuring that the quality of the service is consistent every time.



### **Flexibility:**

We can work with your specific requirements and tailor our service to your unique needs. We can also provide on-site support if required.

### **Cost-Effective:**

Our service is designed to be cost-effective, saving you time and money in the long run.

One of the key benefits of our service is that we simplify the deployment experience for our customers. You can focus on your core business operations while we take care of the deployment process. Our team has years of experience in this field and will ensure that everything is done correctly the first time around.

Last Mile Deployment Service is the perfect solution for completing the final steps of your technology deployment.



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Last Mile Deployment Service is the perfect solution for completing the final steps of your deployment. Let us manage the fine details so your deployment is completed without stressing your internal teams. Focus on the big picture and let us sweat the details.

### **Service Examples**

- Unboxing and boxing
- Shipping to multiple sites
- Account provisioning
- Issuing to end-user

- Adding computer to domain
- Registering units in AMS
- Configuring BIOS settings
- Installing / configuring software
- Configuring network settings
- Configuring printers
- Configuring other peripherals

### **Onsite IT Support**

- IT Staff Augmentation
- Last Mile Deployment service
- Field consultation / support service

#### Lifecycle Management

- CORE Asset Management system
- CORE configuration service

#### Smart & Tough Software

- Smart Essentials & Smart Battery
- Data & Device Security
- Voice-to-Text
- Distracted Driver

#### Warranties & Support

- Extended and accidental warranties
- Hot-swap service
- Service Desk & Repair service



IT Planning & Consultation

- Image consultation & creation
- Application packaging & scripting
- Intune/Azure Active Directory
   Environment setup & maintenance
- SCCM / MDT Environment setup maintenance
- Autopilot enrollment & Provisioning
- Long term image infrastructure
- management
  Project management support

### **Deployment & Fulfillment**

- Imaging, staging, & kitting
  Asset tagging & wireless activation
- Asset tagging & wreless activation
   Non-TOUGHBOOK deployment
- Warehousing
- Warehousing

#### Vehicle Installation & Fleet Support

- Installation services
- Fleet audit and ride-along assessment
- Fleet support software

TOUGHBOOK as a Service (TaaS)

• As-a-service subscription for any device with any service and software

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