How can you determine which solution is cut out to meet your workforce’s needs? A VDC customer satisfaction study identifies the most important capabilities customers are looking for in their rugged mobile devices. Panasonic TOUGHBOOK® mobile devices received high satisfaction ratings from customers and their workers—in every single category and more.

PREPARE FOR THE DEMANDS OF THE JOB.

Environmental conditions are a major deciding factor for device selection. Here are the problems customers expect their mobile devices to solve.

CERTIFIED TOUGH

PROBLEM: Work gets interrupted due to devices being unable to withstand dust, extreme temperatures, wet conditions, vibration and accidental drops.

SOLUTION: TOUGHBOOK mobile devices are certiﬁed by third parties for military-grade toughness (MIL-STD-810H) and protection from liquids and solids (Ingress Protection rating).

RESPONSIVE INPUT/DISPLAY SCREENS

PROBLEM: Bright sunlight makes screens unreadable and poor conditions or gloves make touch screens non-responsive.

SOLUTION: TOUGHBOOK touchscreens are rain-proof with rain and glow-touch functionality.

LOW FAILURE RATE

PROBLEM: Your workers complain about short battery life and never know when their device or accessories are going to fail.

SOLUTION: TOUGHBOOK mobile devices boast the lowest device failure rate in the industry, enterprise-grade accessories and long-life batteries that are easy to swap out. Our Smart Battery service monitors battery performance and helps replace them before they fail.

RELIABLE WIRELESS CONNECTION

PROBLEM: Unreliable connectivity and reach is causing work to be delayed and frustration for your workers.

SOLUTION: TOUGHBOOK devices are specially engineered with industrial-grade and standards-based modules. Our devices' high-quality embedded modules and antennas are tested in the industry’s largest anechoic chamber to minimize radio frequency interference and achieve optimum wireless connectivity speeds and performance.

EASE OF USE

PROBLEM: It’s difﬁcult to manage your distributed or remote workforce’s devices.

SOLUTION: TOUGHBOOK devices thrive in and out of the ofﬁce. Panasonic offers mobile device management, remote security patching, application management and service control, as well as battery monitoring, technical support and troubleshooting from anywhere.

MORE THAN DEVICE PERFORMANCE

The VDC study also reported the Panasonic Content scores highest in understanding the full scope of your business needs—offering service and support in these essential areas.

PANASONIC OFFERS ROCK-SOLID RUGGED DEVICES WITH PURPOSE-BUILT OPTIONS—LIKE BARCODE READERS, CARD READER ACCESS, THERMAL CAMERAS, REPLACEABLE MODULARITY, VOICE TO TEXT AND MORE.

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