

## Industry experts, at your service

Organizations today are being asked to do more with less, all while trying to deploy additional technology to keep workers as efficient as possible. We're betting you didn't know the range of professional services Panasonic Connect offers that can help.

We go way beyond simple warranty support with comprehensive development, deployment and sustainment services that strengthen your IT team and keep employees well-equipped, productive, and connected.

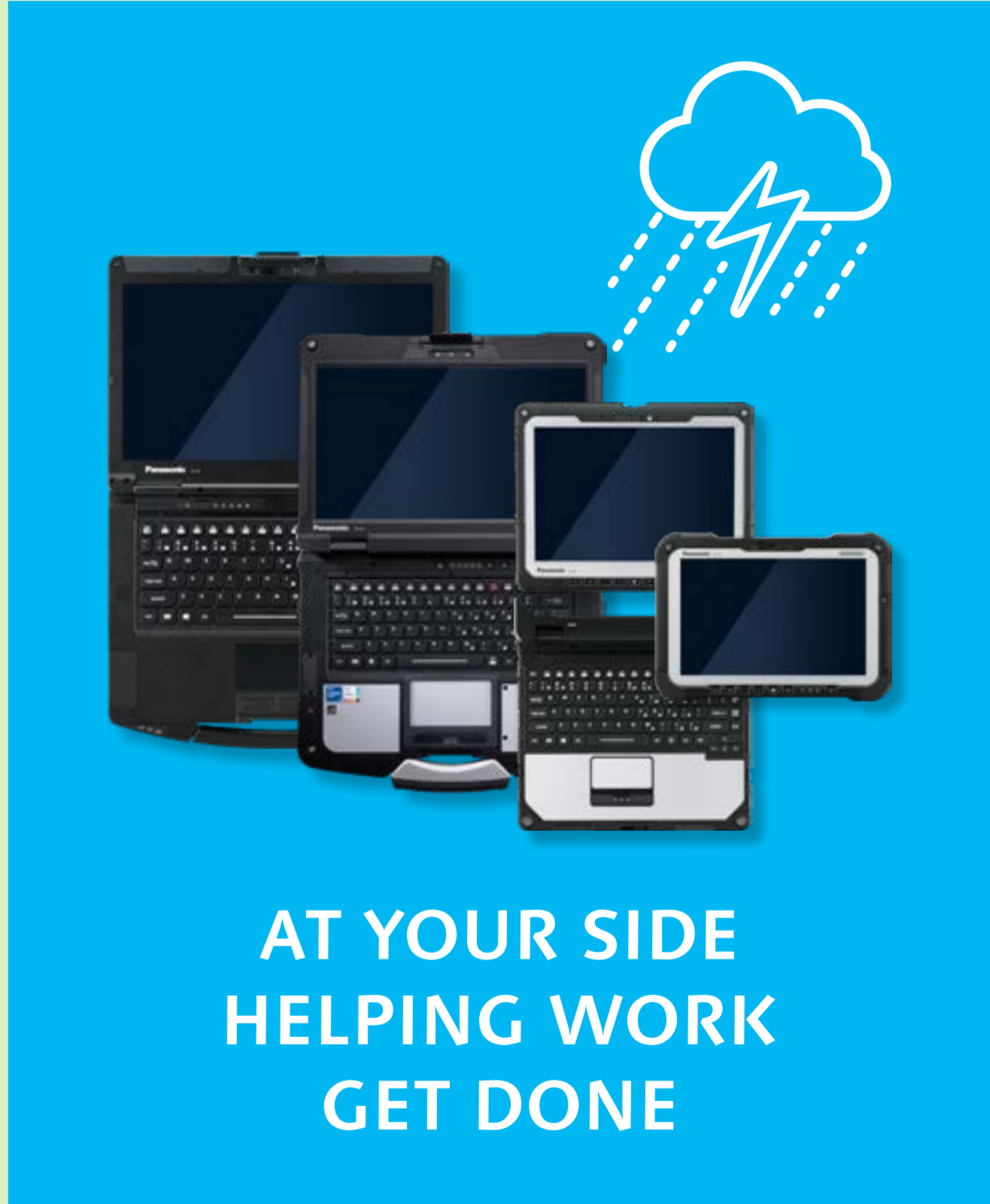
IT Consulting and Development ▶

Deployment ▶

Sustainment ▶

## Custom Solutions Tailored to Your Specifications

Develop a mobile solution designed for your actual work environment.



## Pride in the Process

Centrally located in America's Heartland in Kansas, our ProServices Group serves as an extension of your IT department, so you can focus on business. For more than 25 years our national service center has provided world-class support and services, backed by a team of engineering and industry experts. We invite you to take a behind-the-scenes tour of our Leawood, Kansas facility and see for yourself the personalized care our experts give to each job.

EXPLORE HOW PROSERVICES CAN BE PUT TO WORK FOR YOU ▶

**PROSERVICES**

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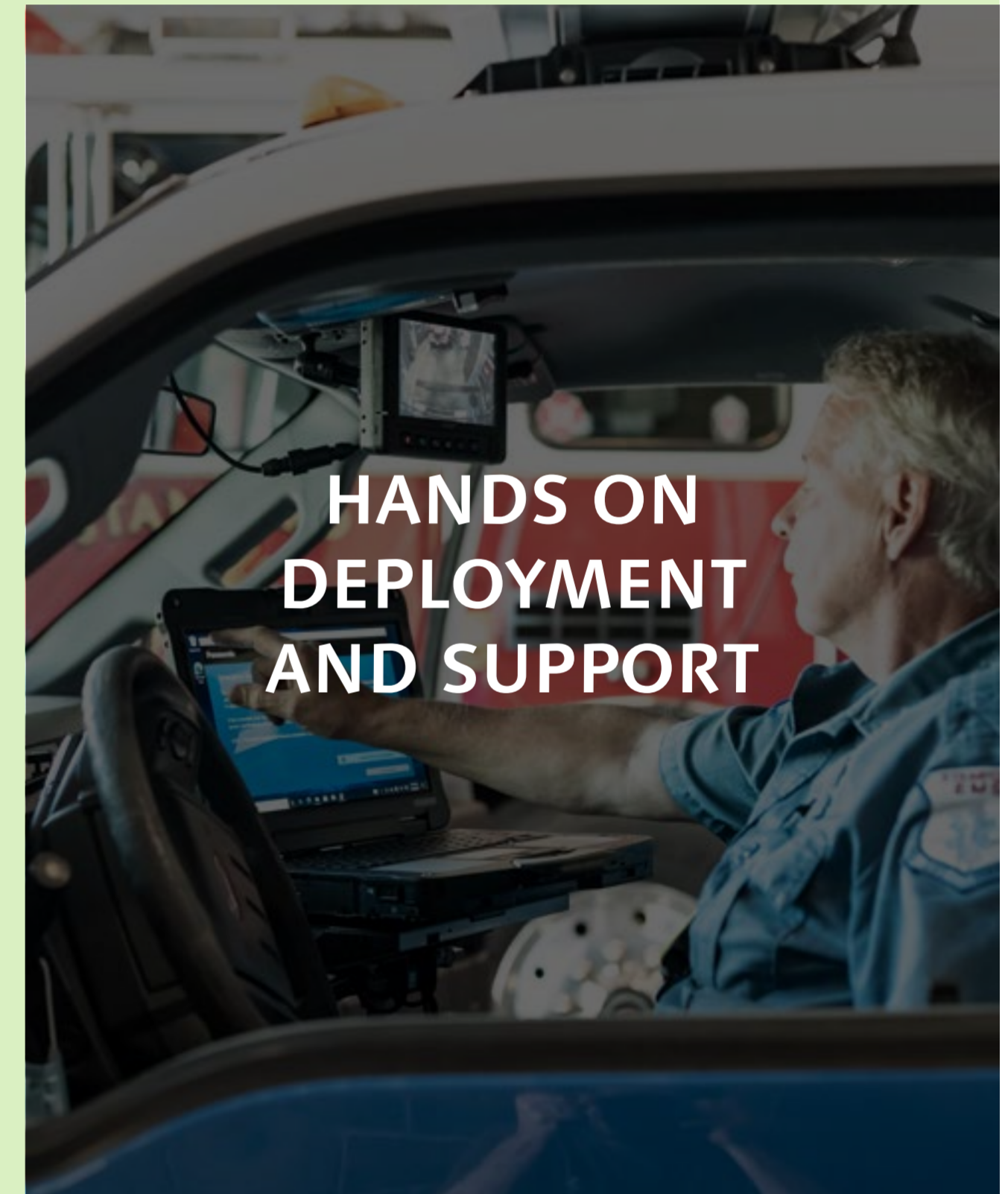
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## Fulfillment Services: Your Computers Arrive Ready to Work

Get customized systems that are fully integrated into your organization with mobile devices that are ready to work right out of the box.



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Development



Deployment



Sustainment



## The Exceptional Customizable Service You Expect

Our prompt response and turnaround times ensure your workforce will have less device downtime.



- **Repair services:**
  - 24x7 service & support
  - 3-day turn-around on repairs
  - Free FedEx delivery in both directions
- **Replacement services**—Convenient 24-hour hot swap/hot spare programs
- **Personalized engineering and product support from start to finish**—Includes the CORE asset management web solution provided at no additional cost to help manage your mobile fleet in real-time.
- **Smart Essentials**—Real-time asset monitoring and device management for visibility into issues before they make an impact on your business; includes Smart Battery Monitoring
- **Situational awareness**—Distracted driving awareness apps to support driver safety and voice-to-text software to help improve productivity and accuracy
- **Extended warranties**—Extend product coverage and stay protected from the unexpected
- **Device security**—Protect sensitive data and secure your devices
- **Financing**—A range of flexible financing programs including TOUGHBOOK as a service

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