#### TOUGHBOOK



#### HOW TO GET THE MOST VALUE FROM YOUR TOUGHBOOK

With its rugged reliability and durability, Panasonic TOUGHBOOK<sup>®</sup> laptops, handhelds and tablets are the top choice for frontline workers across the globe.

To help make sure you get the most from your TOUGHBOOK solution, Panasonic's award-winning ProServices can put together a tailored package of services, ranging from predeployment planning, consultation, IT deployment and security to industry-leading warranty and repair programs, so you get the right solution for your toughest problems

WHY WORK WITH TOUGHBOOK PROSERVICES?

Determine which ProServices offering best suits your needs. You can select individual service categories or review them all by selecting Explore at the lower right corner of your page.

- I need help determining the right solution for my organization's specific needs.
  Consulting Services >
- I need help ensuring our TOUGHBOOK solutions are well integrated into our IT environment.
  Solution Services ►
- I need help speeding up device deployment and improving user experience.
  Deployment Services >
- I need help addressing our unique security and device management challenges.
  Mobility Application Services ▶
- I need help protecting and repairing devices to maximize productivity and minimize cost.
  Warranty Coverage >



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#### **CONSULTING SERVICES**

Get your mobile deployment off to a good start by taking advantage of our consulting engineers' years of experience in a wide range of industries and deployments. We work closely with you pre- and postsale to make sure you deploy the solution that addresses your specific challenges. And once you become our customer, you have access to our 24/7 help desk and our team of field service engineers for more complex issues.

Which consulting services can help you determine the right solution for you organization's specific needs?





CONSULTING	ASSET INTELLIGENCE	DEPLOYMENT	MOBILITY APPLICATION	WARRANTY
SERVICES >	SERVICES >	SERVICES >	SERVICES >	COVERAGE ►

#### **ASSET INTELLIGENCE SERVICES**

These services include tailor-made solutions to support industry applications and integrate mobile devices into legacy systems, Smart Essentials proactive analytics for improved mobile device management and wireless connectivity for FirstNet<sup>®</sup>.

Which asset intelligence services can help integrate your TOUGHBOOK solutions into your IT environment?





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### **DEPLOYMENT SERVICES**

Are you looking to make it easier for IT and employees to get your mobile solutions up and running? We offer hands-on deployment services to ensure that your TOUGHBOOK mobile computers arrive in the field quickly and ready to work. We can design a deployment support package that is tailor-made for your environment, or provide specific services a la carte. With our deployment services, you get far more than a fleet of computers. You get customized systems that are fully integrated into your organization—the moment they land in your team's hands.

Which services will help speed device deployment and improve user experience?





CONSULTING	SOLUTION	DEPLOYMENT	MOBILITY APPLICATION	WARRANTY
SERVICES >	SERVICES >	SERVICES >	SERVICES >	COVERAGE►

### **MOBILITY APPLICATION SERVICES**

Do you need to maintain better control over devices and data? Keep devices in peak operating condition? Need tools to improve productivity in the field or manage compliance? Tackle the unique security challenges of mobile computers, device management and driver safety with software from leading partners that can be integrated before your computers are delivered or by you later in the field.

Which mobility application services can help you address your unique security and device management challenges?



CONSULTING	SOLUTION	DEPLOYMENT	MOBILITY APPLICATION	WARRANTY
SERVICES <b>&gt;</b>	SERVICES ►	SERVICES >	SERVICES >	<b>COVERAGE</b> ►

#### WARRANTY COVERAGE

Avoid potentially catastrophic downtime by protecting your TOUGHBOOK laptops, tablets and handhelds. With a TOUGHBOOK warranty and our specialized repair services, you can speed repairs, better manage your budget, offload your internal staff from managing repairs and replacements, and prevent worker downtime. Combine coverage for even greater protection.

Additionally, your finance staff won't need to worry about funding unexpected repair costs (even for minor repairs) after deployment, helping them budget entire projects more predictably.

# TALK TO ONE OF OUR PROSERVICES EXPERTS AT 1.888.245.6344 OR LEARN MORE AT TOUGHBOOK.COM >

TOUGHBOOK.com

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A GUIDE TO PANASONIC CONNECT SERVICES

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