



TOUGHBOOK Smart Device Monitor

IT'S TIME TO PUT A STOP TO MOBILE DEVICE ISSUES

Smart Device Monitor gives you real-time visibility into device health to get facts fast, take decisive local actions and decrease mobile device issues.

WHAT IS SMART DEVICE MONITOR?

- An analytics service that tracks your device estate health in real-time to provide far more data than your MDM solution is capable of
- Capture and review Device Asset Information regardless of device or MDM manufacturer
- Translate millions of device events into a simple red, amber, green operational status for the three key elements of frontline performance: Location, Utilization & User Experience
- Set thresholds for alerts and device status
- Provide an easy to understand cloud based dashboard for those that need the information at any time and from anywhere



Stop Losing Devices

Misplacing a mobile device is common and can be costly if not found soon after it goes missing. Smart Device Monitor warns when a device is not located where it should be — so your staff can take action to prevent the permanent loss of your expensive assets.



Know Asset Usage

Mobile operations teams struggle to know how much equipment to buy, where to deploy it and how to adjust capacity as business cycles fluctuate. Smart Device Monitor provides a real-time window into asset utilization to help minimize your costs.



Resolve Issues

Workers are under pressure to do their jobs well while dealing with complex mobile device problems. Device Essentials quickly identifies issues that impact productivity to enable improved performance, productivity and job satisfaction.



MAKE DEVICE ISSUES A THING OF THE PAST

Smart Device Monitor is simple to deploy, easy to use and cost effective. You can be operational in 24 hours in just three easy steps to supplement your MDM/EMM solution.



1. Set Up and Deploy

We set up your account and deploy the Smart Service client to your device estate using your MDM or via the Internet.



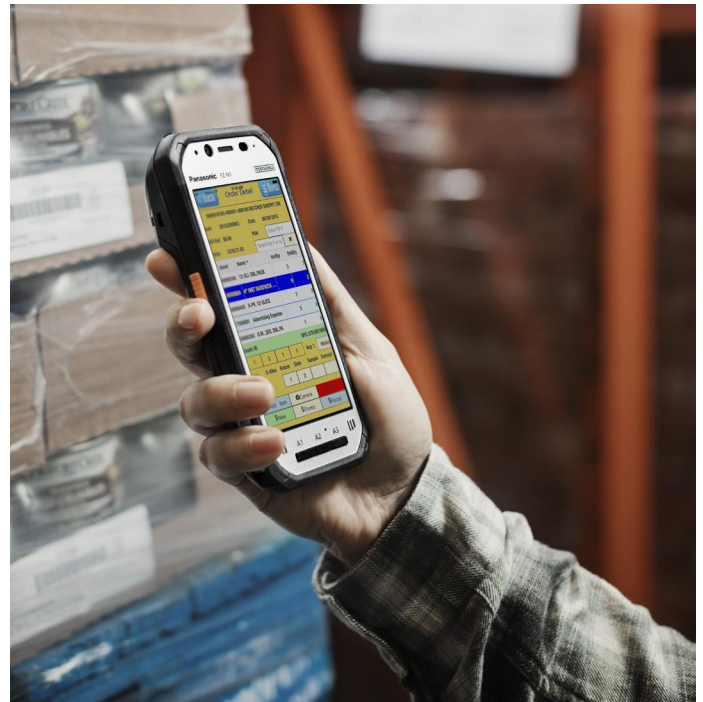
2. Get Insights

Monitor device asset information, location, user experience and utilization through the real-time dashboard to identify devices at risk of failure over varying periods of time.



3. Act

Your teams can view the information relevant to them — and take both short term remedial actions and make longer terms plans for improvement.



MOVE FROM REACTIVE TO PROACTIVE DEVICE MANAGEMENT

- Install an early warning system to prevent small issues from becoming big problems
- Dramatically reduce the number of lost, missing and stolen devices
- Quickly sift between user complaints and emerging problems
- View all your mobile device assets in one place, see where they actually are and how often they are being used.

WHO IS SMART DEVICE MONITOR SUITABLE FOR?

- Works on Android 5.1 and above and Windows 8.1 and above
- The dashboard is desktop, laptop, tablet and smartphone browser friendly
- Highly scalable making it suitable for companies with 50-500,000+ devices
- Works in all environments — in store, in the field, on the road, in the warehouse

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