

## Sanyo Projector Product End-of-Service Announcement

Dear Sanyo Projector Customers,

We have reached the end of service period set for 8 years from the last day of production. The last production date for Sanyo projectors was March 2012.

Based on the Panasonic policy referenced above, Panasonic will stop service repair support for Sanyo projectors on December 31, 2020. Please note that the support will be still available past this date, to customers via the Panasonic technical support contact center for any inquiries pertaining to the operation and features of this product group, however, the access to manuals or software downloads would be limited. In cases where repairs might be needed, the Panasonic support center will be able to make recommendations on customer specific product repair serviceability based on availability of the parts inventory.

### EOS Dates

- Repair service: December 31, 2020
- Technical support: No end date.

### Technical Support Contact

- Phone: 1.855.772.8325 Option 3
- Email: [projectorsupport@us.panasonic.com](mailto:projectorsupport@us.panasonic.com)

### Parts Contact

- Phone: 1.855.772.8324 Option 5
- Email: [PROJECTORPARTS@HEARTLANDSI.COM](mailto:PROJECTORPARTS@HEARTLANDSI.COM)

Panasonic is committed to helping all of its customers and will continue to provide reasonable assistance through its Service team to all customers that purchased Sanyo projectors in the past and require a continued service and support through the end of 2020.

The Panasonic team thanks you for your continued loyalty.

Sincerely,



Shuji Horibe  
Director of Service