

Panasonic Connect North America
Division of Panasonic Corporation of North America

2 Riverfront Plaza Newark NJ 07102

Limited Warranty

Panasonic Connect North America (referred as "the Warrantor") will repair this product and all included accessories with new or refurbished parts, free of charge in the USA or Puerto Rico, from the original date purchase in the event of a defect in materials or workmanship as follow:

Warranty	Part Warranty	Labor Warranty
Cameras, Camcorders, Monitors, Controllers, Switchers, Viewfinders, Media recorders	1 Year	1 Year
Exceptions		
Image Sensor Device	3 Years	3 Years
P2, microP2, SD, SDHC, SDXC memory cards	1 Year	none
Accessories packaged with main product (batteries, cables, MIC holders)	10 Days	none

Carry-in or mail-in service in the **USA or Puerto Rico** may be obtained during the warranty period by contacting Panasonic Connect North America technical support helpdesk at **855-772-8324** or <https://na.panasonic.com/us/support/references/56>.

This warranty is extended only to the original purchaser and is non transferable. A purchase receipt or other proof of the original purchase from Panasonic Connect North America Authorized Dealer will be required before warranty service is rendered. Whenever the date of original purchase can not be satisfactorily determined, the date of manufacture will be considered as the warranty effective date. The Warrantor reserves the right to audit any claim and to nullify any claim that cannot be substantiated.

Serial numbers that have been altered, defaced or removed void this warranty.

This warranty only covers failures due to defects in materials or workmanship, which occur during normal use. The warranty does not cover damage which occur in shipping or failures which are caused by products not supplied by the warrantor, or failures which result from faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustment of user controls, improper operation, power line surge, improper voltage supply, lighting damage, or service by anyone other than an authorized repair facility, or damage that is attributable to acts of God or force majeure.

The Warrantor does not warrant, and shall not be responsible for, any lost data or images contained in any product (including in any returned product), regardless of the cause of the loss. The Warrantor shall also not be responsible for any costs associated with determining the source of system problems or removing and installing Panasonic products.



LIMITS AND EXCLUSIONS

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION, DAMAGE TO MEMORY CARDS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THE WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Company address indicated above.

IN THE USA and PUERTO RICO

FOR TECHNICAL SUPPORT OR SERVICE REQUEST

call 1-855-772-8324 option 2

email proideosupport@us.panasonic.com