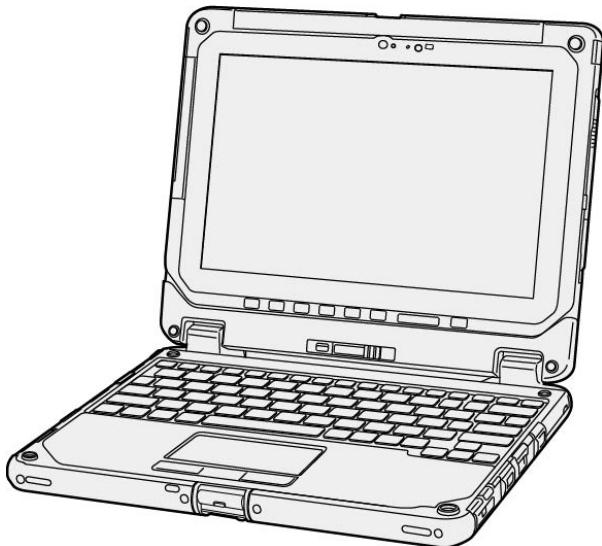


Personal Computer
Model No. CF-20 Series
Operating Instructions - Reference Manual



We recommend that this Reference Manual be printed.

Disclaimer

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Illustrations and Terminology in this manual

- This manual explains using the default setting.
- In principle, this manual explains based on the following conditions:
 - When the tablet and keyboard base have been installed
 - When the keyboard and Touchpad are used for operation
- Some illustrations are simplified to help your understanding and may look different from the actual unit.
- Some types of software are automatically updated, and differences may occur from descriptions in this manual.
- If you do not sign in as an administrator, you cannot use some functions or cannot display some screens.
- This manual explains operation procedures using the Touchpad or mouse as typical examples. In addition, you can touch the display screen to operate the computer.

When using the touch operation, please replace the terms as described below, and read the instructions.

Operation terms to be replaced:

- Click → Touch
- Double-click → Double-touch
- Right-click → Touch and hold (Long touch)

Terms and illustrations in these instructions.

- CAUTION: Conditions that may result in minor or moderate injury.
- NOTE: Useful and helpful information.
- <<Enter>> : This means to press the Enter key.
- <<Fn>> + <<F7>> :

This illustration means to press and hold <<Fn>> key, and then press <<F7>> key.

- The display of the key may be different from this manual according to the keyboard used. (e.g. "Delete" instead of "Del")



Click (Start) and then click (Power).

In these instructions, the names are referred as follows.

- "Windows 10 Pro 64-bit" as "Windows" or "Windows 10"
- "Multilanguage User Interface" as "MUI".
- The Digitizer + Touch Screen (Capacitive) as the "digitizer", and the Touch Screen as the "touchscreen".
- The digitizer pen and the stylus as the "pen (included)".
- The computer screen supporting touching methods (using stylus / your fingers) is referred to as the "screen".
- In this manual, the tablet mode refers to the status where only the tablet is used.

Regarding Windows 10

Desktop mode and Tablet mode

Windows 10 offers the desktop mode in which operation is performed using the keyboard or Touchpad, and also the tablet mode optimized for the touch panel operation.



The mode can be switched by clicking (Notification), and then clicking (Tablet mode) tile.

In this manual, the tablet mode may refer to the status when the tablet detached from the keyboard base is used.

In the tablet mode, operations from the Start screen are explained.

NOTE

If some icons do not appear on the taskbar, perform the following operations.

1. Touch and hold the taskbar.
2. Select the item to display.

Screen Messages

Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Flight mode] may be displayed instead of [Airplane mode] in some language preference)

Opening the Control Panel



1. Click (Start) - [Windows System] - [Control Panel].

Opening the Settings



1. Click (Start) - (Settings).



Alternatively, click (Settings) in the tablet mode.

Latest Information on Windows 10

When Microsoft® Windows® 10 is updated, the screen display or operation procedures may be changed.

For the latest information on Windows 10, see the following web page.

<http://pc-dl.panasonic.co.jp/itn/addendum/>

Sound and Video

- Sound (e.g. MP3, WMA) and video (e.g. MPG, WMV) recorded in SD Memory Cards may be interrupted during playback. If this happens, copy them to the flash memory drive and play back.
- Depending on the processing status on Windows, sound may be interrupted at Windows startup. You can mute the sound at startup.

The startup sound is muted by the following steps.



1. Click (Start) - [Windows System] - [Control Panel] - [Hardware and Sound] - [Sound] - [Sounds].



Or, click (Start) - (Settings) - [Devices] - [Bluetooth & other devices] - [Sound settings] - [Sounds].



Or, click (Settings) - [Devices] - [Bluetooth & other devices] - [Sound settings] - [Sounds] in the tablet mode.

2. Remove the check mark from [Play Windows Startup sound], and click [OK].

When high-frequency sound occurs

If high-frequency sound occurs while using the computer, check the settings for the USB power saving function.

- Set [USB selective suspend setting] to [Enabled].



1. Click (Start) - (Settings) - [System] - [Power & sleep] - [Additional power settings].

2. Click [Change plan settings] of the current power plan.

3. Click [Change advanced power settings].

4. In [Advanced settings], double-click [USB settings].

5. Double-click the displayed [USB selective suspend setting].

6. Change settings of [On battery] and [Plugged in] to [Enabled].
7. Click [OK] and exit the “Advanced settings” screen.

About the Ambient Light Sensor

The ambient light sensor is used to adjust the display screen brightness automatically. To configure the automatic adjustment function, proceed as follows.

1. Click  (Start) -  (Settings) - [System] - [Display].
Alternatively, click  (Settings) - [System] - [Display] in the tablet mode.
2. Add the check mark to [Change brightness automatically when lighting changes] under “Brightness and color”.

Windows Update

You can update to the latest patches and service packs for Windows with the following menus.

1. Click  (Start) -  (Settings) - [Update & Security] - [Windows Update].
Alternatively, click  (Settings) - [Update & Security] - [Windows Update] in the tablet mode.
2. Click [Check for updates].

Do not apply “Driver Updates” even if a message to update a driver appears. If a driver update is required, contact your technical support office.

Create a Recovery Disc

You can make a recovery disc for preinstalled software.

The recovery disc returns the flash memory drive to the factory default. To create a backup of the recent state of the flash memory drive, refer to [Flash Memory Backup/Restore Function](#).

Preparation

- Blank discs (About usable types of discs and required numbers of discs, refer to the screen.)
USB memory device can also be used as a recovery disc.
- Prepare the commercially available optical drive.
- Connect the AC adaptor and do not remove it until the operation is complete.
- Close all applications except for this utility.
- Remove all peripherals (except for the commercially available optical drive).
- Turn off the wireless function.

CAUTION

- USB memory device can also be used as a recovery disc.
- Do not perform the following operations until creating the recovery disc is complete.
 - Shut down or restart Windows.
 - Enter sleep or hibernation.
 - Remove the commercially available optical drive.
- If you interrupted creating a recovery disc, a message of failure may appear in step 9 screen below. In this case, create a new recovery disc again.

1. Restart the computer, and sign in to Windows as an administrator.
2. Connect the commercially available optical drive to the USB Port.
3. Set a disc into the commercially available optical drive.

4. Click  (Start) - [Panasonic PC Recovery Disc Creation Utility].

Alternatively, click [Panasonic PC Recovery Disc Creation Utility] in the tablet mode.

If "User Account Control" is displayed, click [Yes].

CAUTION

- Do not remove the tablet during operation.

5. Click [Next].
Read the notice before creating the recovery disc(s).
6. Confirm on-screen information ([Select OS Image] and [Number of discs required]).
Click [Next].
7. Select the disc type.
8. Click [Next].
Select the writing speed, and click [OK].
9. When [Recovery disc #1 complete.] is displayed, remove the disc and write contents of the disc on the label side.
Do not use sharp objects that may leave a mark.
10. Click [OK].
Following on-screen instructions, remove or replace the discs.
11. Click [OK] on [All recovery discs complete.] screen.

NOTE

- The disc created with this utility is only for this computer. You cannot use for others.

-
- Additional applications cannot be recovered even if you use a recovery disc created with this utility.
 - If you fail to create a recovery disc or an error message appears, try either of the following procedures.
 - Insert the disc correctly.
 - Check the disc condition.
 - Restart the computer and try to create a recovery disc again.
 - Contact Panasonic Technical Support.
-

About the Partition Structure

You can shrink a part of an existing partition to create unallocated disk space, from which you can create a new partition.

In the default setting, you can use a single partition.

CAUTION

- Do not add or delete partitions in Windows 10, as the Windows area and recovery partition must be adjacent to each other in Windows 10.

Flash Memory Backup/Restore Function

Panasonic Corporation will bear no responsibility for any damage suffered (including loss of data) as a result of the use of this function.

Creating a Backup of the Flash Memory Data

You can create a backup of the flash memory data, which can be used to recover from hardware failure.

This function creates a backup of the recent state of the flash memory. To return the factory default, use a recovery disc. ( [Create a Recovery Disc](#))

To create a backup of the flash memory to another storage media (e.g., external hard disk).

Connect the storage media, and follow the steps below.

1. **Open the Control Panel, and then click [System and Security] - [File History].**

To open the Control Panel, proceed as follows.



- Click (Start) - [Windows System] - [Control Panel].

2. **Click [System Image Backup].**

Follow the on-screen instructions.

NOTE

- Connect the AC adaptor and do not remove it until backup is complete.

Restoring the Flash Memory Data

Connect the storage media that created the backup.

1. Click (Start) - (Settings) - [Update & Security] - [Recovery].

Alternatively, click (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup"^{*1}.

3. Click [Troubleshoot] - [Advanced options].

4. Click [System Image Recovery].

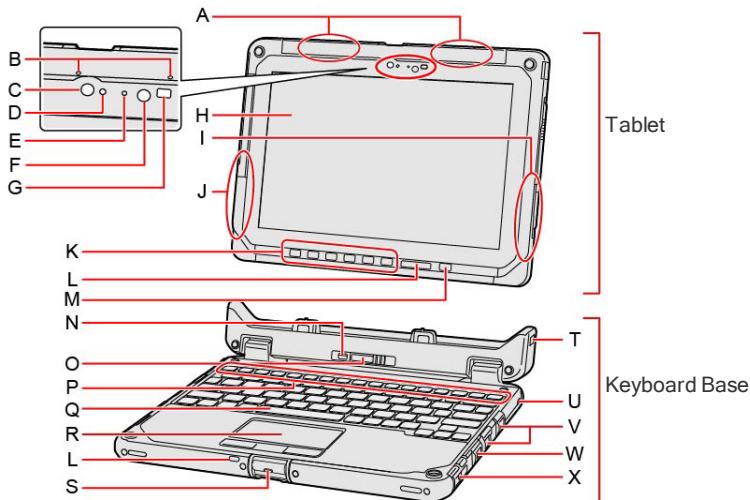
Follow the on-screen instructions.

*1 : Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Advanced start-up] may be displayed instead of [Advanced startup] in some language preference.)

Description of Parts

<Front>



A. Wireless WAN Antenna / GPS Antenna

<Only for model with wireless WAN/GPS>

B. Microphone

C. RGB Camera

D. Ambient Light Sensor

E. Camera Indicator

F. IR LED

G. IR Camera

H. LCD

I. Wireless LAN Antenna / Bluetooth Antenna

J. Wireless LAN Antenna

K. Tablet Buttons

L. LED Indicator



: Battery 1 Status



: Power Status

Off: Power off/Hibernation

Green: Power on

Blinking green: Sleep

Blinking green rapidly:

Cannot power on or resume due to low temperature.



: Wireless ready

This indicator lights when Wireless LAN, Bluetooth, and/or Wireless WAN are connected and ready. It does not necessarily indicate the On/Off condition of the wireless connection.

: Caps Lock indicator

: NumLk (numeric lock) indicator

: ScrLk (scroll lock) indicator

M. Power Switch

- N. **Detach Lock**
- O. **Release Lever**
- P. **Function (Fn) Keys**
- Q. **Keyboard**

- R. **Touchpad (Touchpad)**

- S. **Display Latch**

- T. **Security Slot (Clamshell)**

When the tablet is connected, both the tablet and keyboard base can be secured at the same time.

- U. **Security Slot (Keyboard base)**

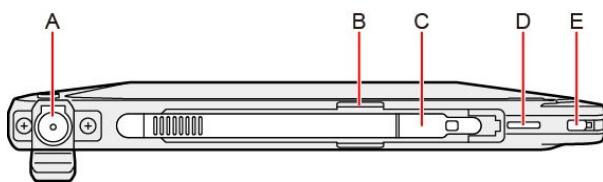
A Kensington cable can be connected. For further information, read the manual that comes with the cable.

- V. **USB 3.0 Port**

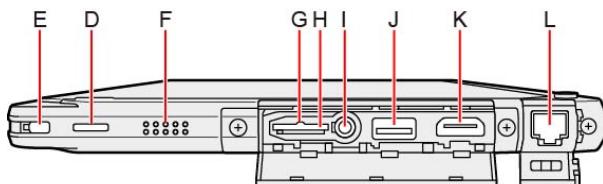
- W. **LAN Port**

- X. **Serial Port**

<Tablet (Right Side)>



<Tablet (Left Side)>



- A. **DC-IN Jack**

<Only the tablet can be charged.>

- B. **Pen Holder**

- C. **Pen**

- D. **Strap Hole**

- E. **Security Slot (Tablet)**

A Kensington cable can be connected. For further information, read the manual that comes with the cable.

- F. **Speaker**

The speaker contains a magnet and magnetic products. Avoid leaving metallic object or magnetic media in contact with these areas.

- G. **SD Memory Card Indicator**

(Blinking: During access or a password is requested)

- H. **microSD Memory Card Slot**

Keep microSD Memory Cards away from infants and small children.

- I. **Headset Jack**

A headset or headphone can be connected.

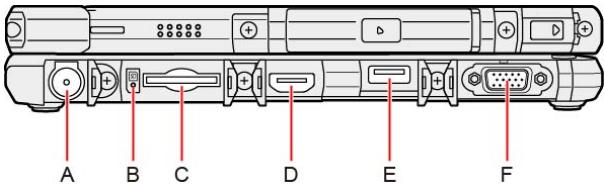
- J. **USB 3.0 Port (CHG)**

Do not insert any foreign object in the USB port.

- K. **HDMI Port**

- L. **LAN Port**

<Keyboard Base (Left Side)>

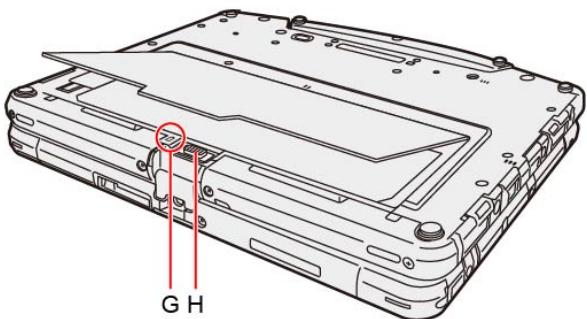
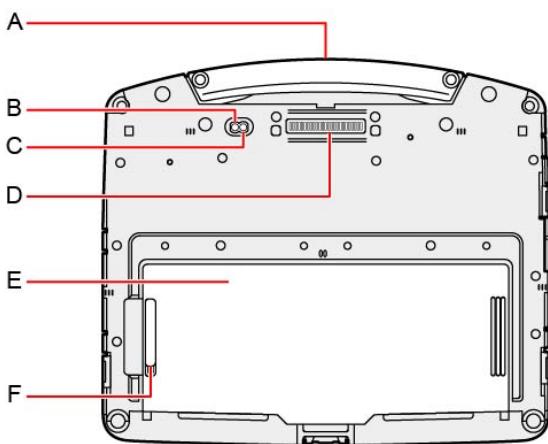


- A. DC-IN Jack
- B. SD Memory Card Indicator

(Blinking: During access or a password is requested)

- C. SD Memory Card Slot
- Keep SD Memory Cards away from infants and small children.
- D. HDMI Port
- E. USB 2.0 Port
- F. VGA Port

<Keyboard Base (Bottom Side)>

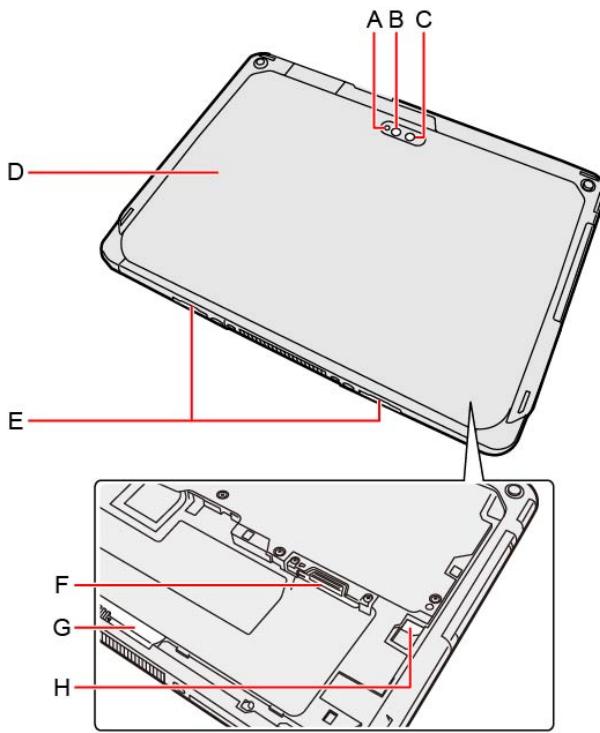


- A. Carrying Handle
- B. External Antenna Connector (CH2)
- C. External Antenna Connector (CH1)
- D. Expansion Bus Connector
- E. Battery Cover
- F. Battery Cover Latch
- G. LED Indicator

: Battery Status

- H. Battery Pack Latch

<Tablet (Bottom Side)>



Rear Camera

<Only for model with Rear Camera>

- A. Camera Indicator
- B. Camera Light
- C. Camera Lens
- D. Back Cover

The shape of this may vary depending on the model.

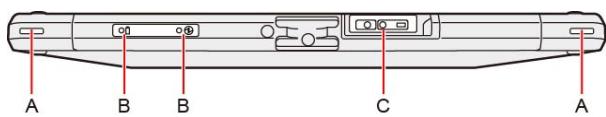
- E. Release Latch
- F. nanoSIM Card Slot
- G. Battery Pack Latch
- H. LED Indicator

<Only for model with built-in bridge battery>



: Battery Status

<Tablet (Top Side)>



- A. Strap Hole
- B. LED Indicator



: Battery Status



: Power Status

Off: Power off/Hibernation

Green: Power on

Blinking Green: Sleep

Cannot power on or resume due to low temperature.

C. Barcode Reader

<Only for model with Barcode Reader>

Turning On / Turning Off

Turning On



Press and hold the power switch until the power indicator lights. ([Description of Parts](#))

NOTE

- Do not press the power switch repeatedly.
- The computer will forcibly be turned off if you press and hold the power switch for four seconds or longer.
- Once you turn off the computer, wait for ten seconds or more before you turn on the computer again.

Turning Off



1. Click (Start).



2. Click (Power) - [Shut down].

NOTE

To turn off the computer completely, proceed as follows.

1. Click (Start) - (Settings) - [Update & Security] - [Recovery].

Alternatively, click (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup".

3. Click [Turn off your PC].

Precautions against Starting Up/Shutting Down

Do not do the following

- Connecting or disconnecting the AC adaptor
- Pressing the power switch
- Touching the keyboard, touchpad, screen or external mouse

NOTE

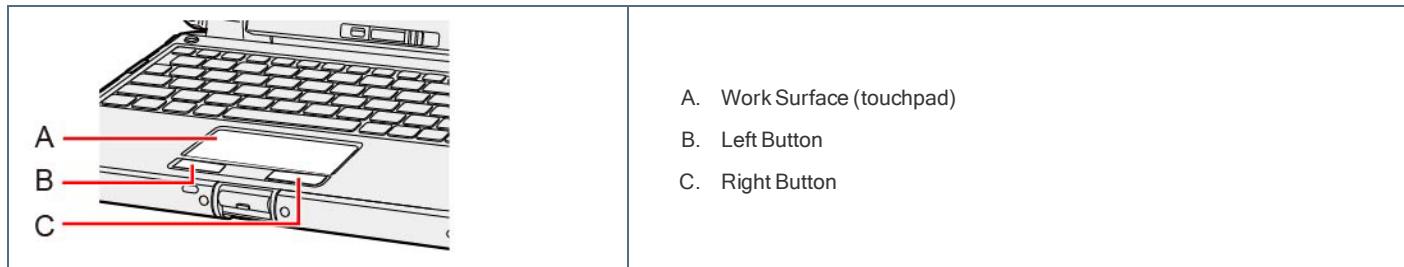
- To conserve power, the following power saving methods are set at the time of purchase.
 - The screen automatically turns off after :
 - 10 minutes (when AC adaptor is connected) of inactivity
 - 5 minutes (when operating on battery power) of inactivity
 - The computer automatically enters sleep after :

20 minutes (when AC adaptor is connected) of inactivity

15 minutes (when operating on battery power) of inactivity

Touchpad

Use the touchpad to move the cursor on the screen and perform computer operations.



- A. Work Surface (touchpad)
- B. Left Button
- C. Right Button

Function	Operation
Move cursor	Move the tip of your finger lightly over the work surface.
Click (Tap)	Tap a touchpad or press a left button. Right-click: press a right button.
Double click (Double tap)	Tap quickly two times.
Vertical scroll	Trace the touchpad vertically with a finger.

Handling the touchpad

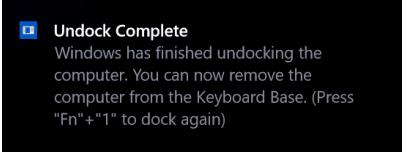
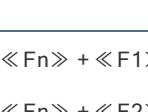
- By design, the touchpad is to be used with a fingertip only. Do not place any object on the work surface or press down forcefully with sharp-pointed objects (e.g., nails) or hard objects that can leave marks (e.g., pencils and ball point pens).
- Try to avoid having any harmful substances, such as oil, come in contact with the touchpad. The cursor may not work properly in such cases.
- When the touchpad becomes dirty:

Wipe to remove dirt by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung. Do not use benzene or thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially available household cleaners and cosmetics, as they may contain components harmful to the surface.

Key Combinations

NOTE

- Do not repeatedly press the keys in quick succession.
- Do not use the key combinations together with touchpad (external mouse), touchscreen (only for model with touchscreen), digitizer (only for model with digitizer), tablet buttons, or other key operations.
- Do not use the key combinations before you sign in to Windows. On the Setup Utility screen, you can use the key combinations of «Fn» + «F1» and «Fn» + «F2». By using the key combinations of «Fn» + «F3», the display is switched between the internal LCD, simultaneous display and the external display.
- The key combinations may not work with some applications.
- The pop-up display shown in the table below appears after signing on to Windows. It may not appear in some application conditions.

Key	Function	Pop-up display
«Fn» + «1» 	Undock/dock the tablet from keyboard base If a "Undock Complete" appears, you can detach the tablet from keyboard base without turning off the computer. If you want to use the clamshell style, press «Fn» + «1» again. NOTE <ul style="list-style-type: none">■ To cancel detachment, press the «Fn» and «1» keyboard keys at the same time after the above operation. OS processing by pressing the «Fn» and «1» keyboard keys at the same time requires some time. If the keys are pressed in succession in a short period of time, the key inputs are ignored. If the key inputs are ignored, wait for a while, and press the «Fn» and «1» keyboard keys at the same time again.	 Undock Complete Windows has finished undocking the computer. You can now remove the computer from the Keyboard Base. (Press "Fn"+"1" to dock again)
«Fn» + «F1»*1 	LCD brightness («Fn» + «F1» = down / «Fn» + «F2» = up)	A slide bar appears.
«Fn» + «F3» 	Display mode switching  Switching the display mode When an external display (a projector etc.) is connected, you can change the display mode. <ol style="list-style-type: none">1. Press «Fn» + «F3».2. Click the display mode. CAUTION <ul style="list-style-type: none">■ Do not press any keys until the display has finished switching.■ Do not use this function:<ul style="list-style-type: none">• When playing motion video such as DVD or MPEG.• When an external display is not connected.• When showing a game screen such as pinball.	"Project" appears.

Key	Function	Pop-up display
«Fn» + «F4» *1 	<p>Speaker on/off*2</p> <p>You can check the status of speaker by seeing an icon on the task tray.</p>	<p>A slide bar appears.</p> 
«Fn» + «F5» *1 «Fn» + «F6» *1  	<p>Volume</p> <p>(«Fn» + «F5» = down / «Fn» + «F6» = up)</p> <div data-bbox="339 682 450 720" style="background-color: #0072BD; color: white; padding: 2px 10px; border-radius: 5px;">NOTE</div> <hr/> <ul style="list-style-type: none"> ■ When fine-tuning the sound volume, press and hold «Fn», and press «F5» or «F6» intermittently. ■ This does not work on speakers connected to the USB port. 	<p>A slide bar appears.</p>
«Fn» + «F7» 	<p>Activate sleep</p> <p>(➡ Entering/Resuming from Sleep or Hibernation)</p>	
«Fn» + «F8» *3 	<p>Concealed Mode on/off</p> <p>You can select on/off of indication status the following devices.</p> <ul style="list-style-type: none"> • LCD backlight • LED • Sound • Wireless Radio • Camera light • Backlit keyboard • Barcode Reader <Only for model with Barcode Reader> • TouchScreen <p>(➡ Concealed Mode)</p> <div data-bbox="339 1579 450 1617" style="background-color: #0072BD; color: white; padding: 2px 10px; border-radius: 5px;">NOTE</div> <hr/> <ul style="list-style-type: none"> ■ Concealed Mode is enabled as the factory default. ■ You can set the devices turned off in [Concealed Mode Configuration] with Setup Utility. ■ If you press «Fn» + «F8» in succession, the Concealed Mode may not be switched. More than 4 seconds interval is necessary to switch on/off. 	
«Fn» + «F9» 	<p>Remaining battery power</p> <p>(When the battery pack is inserted in the computer)</p>	<p>(➡ Checking the Remaining Battery Power)</p>

Key	Function	Pop-up display
«Fn» + «F10» 	Activate hibernation (→ Entering/Resuming from Sleep or Hibernation)	
«Fn» + «F12» 	Backlit keyboard ON/OFF <Only for model with backlit keyboard> When you press the keys, the luminance of backlit keyboard is changed. (Four steps and off).	

*1 : These key combinations are disabled when [Concealed Mode] is enabled.

*2 : Even if [Sound] is set to [OFF] on the [Concealed Mode Configuration] menu, the sound volume setting of Windows does not show mute state.
However, audio from the speaker is not heard.

*3 : You can also turn on/off the Concealed Mode by pressing «F8», right «Alt», or the Enter button (one of the Tablet Buttons).
Change the [Trigger Key] setting in the submenu of [Concealed Mode Configuration] in the [Main] menu of the Setup Utility.

Hotkey Settings

You can make the following settings:

- Fn key lock

When you press «Fn», the key is locked (pressed-down) until you press another key. Use this when pressing difficult key combinations.

- Start up the Hotkey Settings.

Click (Start) - [Panasonic PC Settings Utility], and click (Settings) - (Button / Key).

Alternatively, click [Panasonic PC Settings Utility], and click (Settings) - (Button / Key) in the tablet mode.

- Make the settings.

[Use Fn Key lock]

- When using an «Fn» key combination
 - Press «Fn» once. (Locked)
 - Press another key. (Lock released)
- When using successive «Fn» key combinations
 - Press «Fn» twice. (Locked)
 - Press another key.

Fn key remains locked until you press «Fn» again.

[Make sound when Fn Key is pressed]⁴

[Display icon in notification area]: Displays the Fn key status when on the task tray is clicked.

- : «Fn» is locked.
- : «Fn» is not locked.

NOTE

- You can have different settings for each user.
- Check the key-top display for features to be activated while you press «Fn».

⁴ : If the speaker is muted or [Sound] is turned off in [Concealed Mode Configuration], beeps do not sound.

Screen Input Operation

The screen of your computer allows you to perform the same operations as a mouse by touching its surface.

<Only for model with digitizer>

You can use the digitizer function to perform the same operation as the touchpad and mouse by touching the screen surface with the digitizer pen (included). And you can use the touchscreen function to perform the same operation as the touchpad and mouse by touching the screen with your finger etc.

You can select the screen input mode.

1. Click  (Start) - [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen).

Alternatively, click [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen) in the tablet mode.

2. Select to input mode under "Touch Input".

[Use touch screen/Use digitizer pen]

You can operate the screen with the digitizer pen (included) and other input methods such as your fingers.

[Use touch screen]

You can operate the screen with your fingers.

[Use digitizer pen]

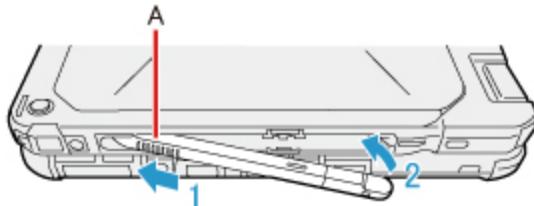
You can operate the screen with the digitizer pen (included).

<Only for model with touchscreen>

You can use the touchscreen function to perform the same operation as the touchpad and mouse. Touch the screen surface with your finger or the stylus (included).

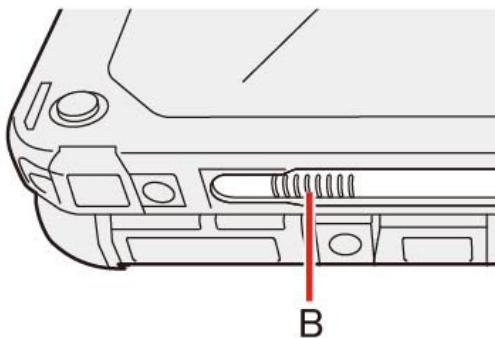
Attaching the pen to the computer

1. Insert the tip (A) of the pen at an angle.
2. Hold the pen, and attach it to the holder firmly.



CAUTION

- Attach the pen in such a way that the pen grip (B) can be seen as below. If the pen grip (B) is hidden when attached, the pen may be damaged.



Detaching the pen from the computer

1. While pressing the grip (A) of the pen, slide it in the direction of the arrow.



To operate right-click

- Touch and hold with the digitizer pen <Only for model with digitizer>, stylus <Only for model with touchscreen> or finger, and release it when a frame surrounding the object appears.
- <Only for model with digitizer>

You can use right-click by changing button function of digitizer pen (included).
In the default settings, the button function of digitizer pen (included) is the erasing the screen.

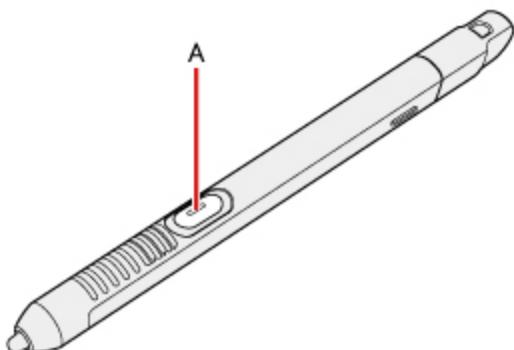
To change the button function, perform as follows.

1. Click  (Start) - [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen) - [Digitizer Button Mode].

Alternatively, click [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen) - [Digitizer Button Mode] in the tablet mode.

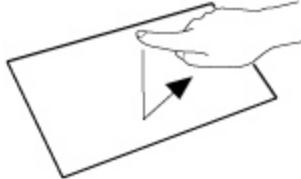
2. Click [Right click] or [Eraser].

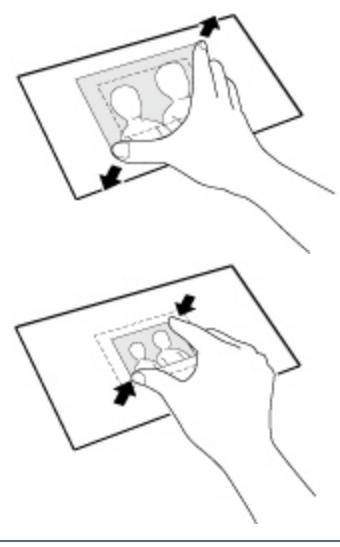
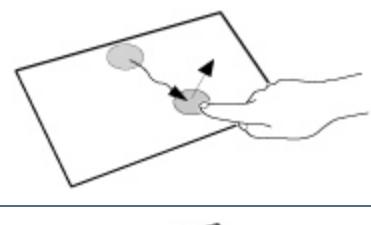
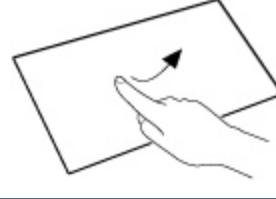
Press and hold the button (A) of the digitizer pen (included), and then touch the object.



Operation by touching the screen

Instead of operating the screen with the pointer, you can use your fingers.

	Touch (Tap)	Touch the screen once with one finger.
---	-------------	--

	Spread / pinch	Touch an image or document with two fingers, and spread your fingers apart to zoom in or pinch them together to zoom out.
	Drag	Touch an object (file, icon, etc.) and drag your finger to the desired location before removing it to move the object.
	Swipe	Tap with a sweeping motion.
	Flick	Tap with a quick sweeping motion.

Touch the screen with the pen (included) or your fingers

When touching the screen, use only the pen (included) or your fingers on the surface.

Touching the screen with an object other than the pen (included) or your fingertip (a fingernail or metal object, or other hard or sharp objects that may leave a mark) may scar or stain the surface, causing the malfunction.

Do not apply too much pressure when operating the screen

Only a light touch is required to operate the screen. Applying too much pressure may damage the surface.

Do not operate the computer when such things as dust are on the screen

Do not allow contact with substances that could dirty the screen, such as oil.

Handling the screen

Suggestions About Cleaning the LCD Surface

The screen is specially treated to prevent dirt from adhering to the surface. Also, to improve the outdoor visibility of the display, a low reflection coating has been added.

When removing the dirt on the screen surface, use only an approved soft cloth (included) in order to avoid scratches and peeling of the coating.

Before using the computer, be sure to read the instructions provided below.

- Be sure to wipe the LCD display to remove fingerprints, etc., with the soft cloth.
- The included soft cloth is designed for cleaning the LCD surface. Do not wipe areas other than the LCD display with it.

<How to use the soft cloth>

- Use the soft cloth when it is dry. Do not apply water or solvents to the soft cloth.
- First, lightly wipe foreign particles and dust adhering to the LCD display on one side of the soft cloth. Do not use force, since the LCD surface may be damaged with the foreign particles or dust.

Next, wipe off fingerprint, etc., with the other side of the soft cloth.

After wiping off foreign particles and dust, wash the soft cloth (refer to the following) to remove the foreign particles and dust from the soft cloth.

- When the soft cloth becomes dirty, wash it with neutral detergent. Do not use bleach or a fabric conditioner (softener), or carry out sterilization by boiling.
- If the LCD gets wet, wipe the surface lightly with the soft cloth.
- While wiping the LCD display, the computer must be turned off.

Clean the screen while the computer is powered off

Cleaning the screen while the power is on may cause the computer to malfunction. Also, dirt on the screen is easier to see when the computer is powered off, and so is easier to clean.

Wash the soft cloth when it becomes dirty

When the soft cloth becomes dirty, wash it with mild detergent. Do not use bleach or fabric conditioner (softener), or try to sterilize the cloth by boiling.

If the soft cloth is dirty, it may be ineffective in cleaning the screen, and in fact may cause dirt to adhere to the screen.

Check the following to prevent the surface of the screen from being scratched

- Are you using your fingers or the pen (included) to operate the screen?
- Is the surface clean?
- Is the soft cloth clean?
- Are you using the pen (included) with the tip extended?
- Is the tip of the pen (included) clean?
- Are your fingers clean?

Things to keep in mind when using the screen

Do not apply strong pressure to the screen outside of the LCD display

Applying strong pressure to the screen outside of the display area may result in malfunctions or damage to the LCD screen.

Do not apply excessive force to the screen

Do not lift the computer while holding the LCD screen, or allow the screen to be twisted. Do not place any objects on the LCD screen. Any of the above may cause the screen glass to break, or may damage the LCD screen.

Operation response may be slower in low temperature environments

The screen may respond to operations more slowly when using the computer in temperatures less than 5 °C {41°F}, but this is not a malfunction. Response time will return to normal when the computer is returned to room temperature.

If the pointer jumps to a location other than where the screen was touched, or if the LCD resolution changes, recalibrate the screen

<Only for model with digitizer> Perform the procedure of "[Calibrating the Screen](#)".

Change Touch Screen Mode

You can select the suitable operation mode in Touch Screen Mode.

1. Click  (Start) - [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen).

Alternatively, click [Panasonic PC Settings Utility], and click  (Settings) -  (Touch Screen) in the tablet mode.

2. Select the operation mode under "Touch Screen Mode".

[Touch] mode

- Suitable for finger operation.
- Use this mode when not operating with the pen (included).

[Touch (Glove)] mode

- Use this mode when operating with a glove on.
- Depending on the type of glove, operation may be ignored.
- With finger operation, the screen may not respond properly.

[Touch (Water)] mode

- Use this mode when the screen or finger is wet with water drops in operation.
- Depending on the water drop condition, operation may be ignored.
- Operation may not be performed correctly around the edges of the screen.

<Only for model with touchscreen>

[Pen] mode

- Suitable for the pen (included) operation.
- Use this mode when not operating with finger.
- Using this mode may cause accidental response to metal objects close to the screen.
- Unless you have the pen (included), operation will not be possible.

<Only for model with touchscreen>

[Pen/Touch] mode

- Use this mode when using both finger and the pen (included).
- If both the pen (included) and finger touch the screen at the same time, the pen (included) operation takes priority.
- Using this mode may cause accidental response to metal objects close to the screen.

3. If a confirmation message appears, click [Yes].

Handling the pen (included)

Clean the pen (included) tip and screen prior to operation

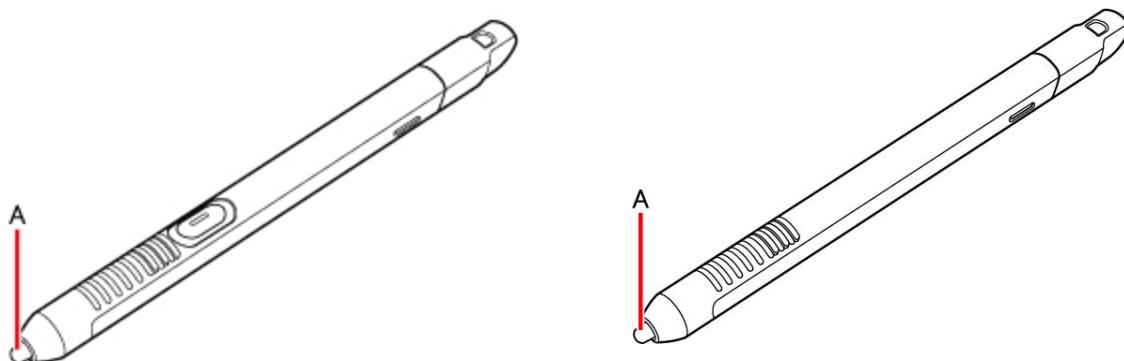
Foreign particles can scratch the screen and impede the operation of the pen (included).

Use the pen (included) only for the computer screen

Using it for any other purpose may damage the pen (included) and scratch the screen.

Do not apply excessive force to the tip of pen

If excessive force is applied to the pen tip (A), the screen may be damaged, or the pen tip (A) will be easily damaged or deteriorate. Also, leaving the pen tip (A) for a long period of time with pressure applied may cause operational errors or deterioration. Do not apply excessive force to the pen tip (A) since it can be operated with light force.



<Only for model with digitizer> Calibrating the Screen

When you cannot point correctly with the pen (included) or your fingers, calibrate the screen by following the steps below.

Perform the calibration as an administrator. A standard user needs to perform the calibration as an administrator before performing the calibration for each user.

NOTE

- At first, sign in to Windows as an administrator, and perform this calibration.
- Return the rotated display to landscape before performing the screen calibration.

1. Open "Tablet PC Settings".



Click (Start) - [Windows System] - [Control Panel] - [Hardware and Sound] - [Tablet PC Settings].

2. Click [Calibrate...].

3. Click [Pen input].

- If "User Account Control" is displayed, click [Yes].
- It is not necessary to perform [Touch input] for this product.

4. Using the digitizer pen (included), touch each of the "+" target marks one by one, and then click [Yes].

CAUTION

- If you perform calibration as a standard user, the calibration data is valid until you sign out. (The data becomes invalid after you have signed out.) When using the computer continuously, perform calibration as an administrator.
- If you cannot operate the computer correctly after calibration, delete the calibration data by clicking [Control Panel] - [Hardware and Sound] - [Tablet PC Settings] - [Reset...], and perform calibration again. (Be sure to delete the calibration data as an administrator.)
- We recommend using [Touch input] at the factory default.

NOTE

- The following message, "Right-click anywhere on the screen to return to the last calibration point. Press the Esc button to close the tool." will appear on the center of the screen during calibration. However, the operation to close the tool by pressing the <> Esc >> key can be performed.
- If you cannot touch the desired position, perform Digitizer Calibration again and restart the computer.

About Touch Operation Support

Touch Operation Support is an application that allows you to perform screen operations more easily. When you use a two-finger tap gesture to specify the area in which you want to perform touch operations, the area is displayed in a zoom window, allowing you to perform touch operations in an expanded display.

Using Touch Operation Support

Important usage notes

- This application will only operate on internal screen displays.
- Using the two-finger tap gesture may not display the zoom window in certain applications that handle touch operations independently (e.g., Microsoft Office Word, Internet Explorer and Paint).
- This application may take some time to start after sign in.
- You cannot use the two-finger tap gesture to display the zoom window unless this application is running.
- Using the two-finger tap gesture will not display the zoom window in some applications (Magnifier (Windows), Touch Keyboard (Windows), On-Screen Keyboard (Windows), etc.).

Expanding a portion of the display

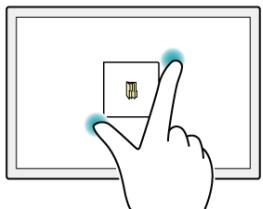
When you use a two-finger tap gesture to specify the area in which you want to perform touch operations, the area is displayed in a zoom window, allowing you to perform touch operations in an expanded display.

Opening the zoom window

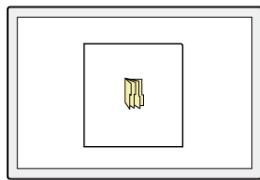
1. Perform a two-finger tap on the area of the screen you want to expand.

A rectangular zoom window with a diagonal length equal to the distance between the two tapped points appears.

(1) Perform two-finger tap.

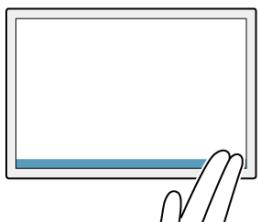


(2) Display expands.

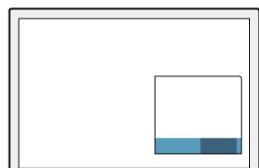


You can quickly expand the corner of the screen, for example, by performing a two-finger tap with both fingers joined.

(1) Tap with two fingers joined.



(2) Display expands.



2. Perform touch operations in the zoom window.

NOTE

You can perform the following touch operations in the zoom window.

- Tap (Left Click)
- Double Tap (Left Double Click)
- Press and Hold (Right Click)
- Tap on the popup menu to be displayed after right click
- Drag (Drag by Left Button)
- Drag after Press and Hold (Drag by Right Button)
- Drag from inside to inside of the zoom window
- Drag from inside to outside of the zoom window
- Drag from outside to inside of the zoom window
- Drag from outside to outside of the zoom window

Operation guides may appear when using the zoom window for the first time. These guides will not appear again if you select the [Do not show this again] checkbox and tap [OK].

NOTE

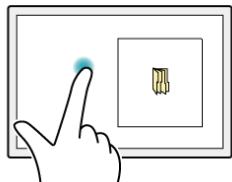
- If two points that will result in a zoom window size that is larger than the resolution of the screen are tapped, the zoom window will be adjusted to fit the screen.
- Even if you use a two-finger tap gesture on a small rectangular area, the zoom window cannot be displayed in a size smaller than the pre-determined minimum size.
- The zoom window may not appear if you perform a two-finger tap on a window's title bar or edges or on an unfixed taskbar.
- The zoom window may also appear when you tap using three fingers.
- If a button for another application, for example, exists within the area of the two-finger tap, the button may be activated in addition to the zoom window opening in some cases.

- You can also use mouse and perform operation inside the zoom window. In that case, the displayed area in the zoom window follows mouse cursor movement.

Closing the zoom window

1. Tap outside the zoom window.

The zoom window closes.



NOTE

- If you are displaying the edge of the screen in the zoom window and you tap the edge of the screen outside the zoom window, an operation identical to that inside the zoom window may be performed and the zoom window may not close in some cases.
- The zoom window automatically closes when:
 - You disable the utility in the task tray menu
 - You rotate the screen
 - You change the resolution
 - Computer enters into the hibernation mode
 - The screen is locked
 - A user is switched
 - The desktop size (taskbar width, etc.) is changed
 - An additional zoom window is opened
 - Any of the applications that cannot be used together is launched

Changing the position of the zoom window

The zoom window cannot be moved.

To change the area displayed in the zoom window, close the zoom window and perform the steps in “[Opening the zoom window](#)” to expand the display again.

Additional functions

Touch Operation Support includes the following helpful functions for when you press and hold or drag and drop a folder or file.

Context menu displays

When you perform a press and hold gesture in a zoom window to display a context menu, for example, the zoom window will be automatically adjusted to display the whole context menu.

NOTE

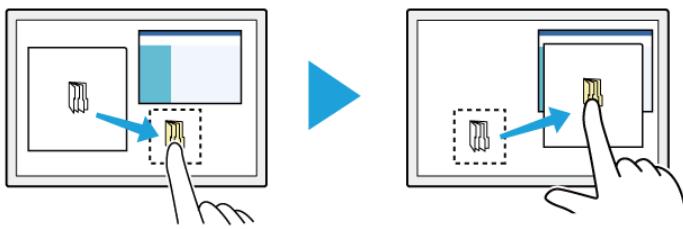
- This function cannot be used in some applications.

Drag and drop operations

When you drag a folder or file from inside a zoom window to the outside, the zoom window will disappear temporarily and a dotted line will appear around the object being dragged.

As you drag the object to its target location, the area of the target location will be displayed in expanded view automatically, allowing for easier drop operations.

(1) Drag outside.



(2) Dotted line appears.

(3) Expanded view appears when you slow your drag speed.

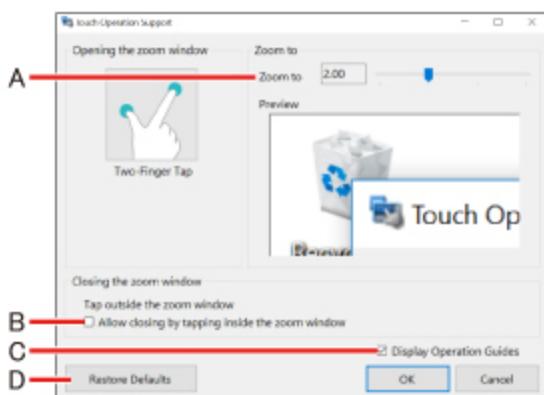
Changing settings

- Click (Start) - [Panasonic PC Settings Utility], and click (Settings) - (Touch Screen).

Alternatively, click [Panasonic PC Settings Utility], and click (Settings) - (Touch Screen) in the tablet mode.

- Click [Advanced Settings] under "Touch Operation Support".

- Adjust each setting.



- Use the slider to change the zoom ratio of the window (4 levels in 0.5x increments).
- If you clear the checkbox, the zoom window will continue to be displayed when you tap inside the zoom window.
If you select the checkbox, the zoom window will close when you tap inside the zoom window.
- If you select the [Display Operation Guides] checkbox and click [OK] to close the window, operation guides will appear the next time you perform a two-finger tap after signing in.
- Click this to restore changed values to default settings.

- Click [OK].

This completes settings adjustment.

NOTE

- Specifying a zoom ratio other than 2.0x or 3.0x may cause text in the zoom window to appear unclear.
- When the setting window is displayed, the zoom window will not be displayed.

Disabling Touch Operation Support

- Click (Start) - [Panasonic PC Settings Utility], and click (Settings) - (Touch Screen).

Alternatively, click [Panasonic PC Settings Utility], and click (Settings) - (Touch Screen) in the tablet mode.

- To disable "Touch Operation Support", remove a checkmark to [Support touch operation] under "Touch Operation Support".

Tablet Buttons

Button	Function
 A1	<ul style="list-style-type: none"> While operating OS Launch Panasonic PC Settings Utility <p>You can change the button assign using Panasonic PC Settings Utility ( To change the A1 / A2 button functions)</p> <ul style="list-style-type: none"> When launching the Setup Utility Same as F12 key <ul style="list-style-type: none"> While operating the Setup Utility <p>You can change the button assign to Concealed Mode Trigger/Alt+Ctrl+Del. ( A1 Button)</p>
 A2	<ul style="list-style-type: none"> While operating OS <Only for model with barcode reader> <p>Read barcode</p> <ul style="list-style-type: none"> <Only for model without barcode reader> <p>Launch input panel</p> <p>You can change the button assign using Panasonic PC Settings Utility ( To change the A1 / A2 button functions)</p> <ul style="list-style-type: none"> When launching the Setup Utility Same as F2 key <ul style="list-style-type: none"> While operating the Setup Utility <p>You can change the button assign to Wireless Switch/Barcode Reader Trigger(Only for model with barcode reader)/Alt+Ctrl+Del. ( A2 Button)</p> <ul style="list-style-type: none"> Sleep/hibernation/power off Checking the battery status.
 -	<ul style="list-style-type: none"> While operating OS Volume down <ul style="list-style-type: none"> While operating the Setup Utility Same as down key <p>You can change the button assign to brightness down/disable. ( Setup Utility)</p>
 +	<ul style="list-style-type: none"> While operating OS Volume up <ul style="list-style-type: none"> While operating the Setup Utility Same as right key <p>You can change the button assign to brightness up/disable. ( Setup Utility)</p>
 []	<ul style="list-style-type: none"> While operating OS Windows key <ul style="list-style-type: none"> While operating the Setup Utility Same as Enter key <p>You can change the button assign to disable. ( Setup Utility)</p>

Button	Function
	<ul style="list-style-type: none"> While operating OS Rotation Lock While operating the Setup Utility ESC Key <p>You can change the button assign. ( Rotation Lock Button)</p>

NOTE

- The Tablet buttons may not work immediately after Windows is started up or the Windows sign in screen (or the Welcome screen) is displayed.

Setting the Tablet Buttons

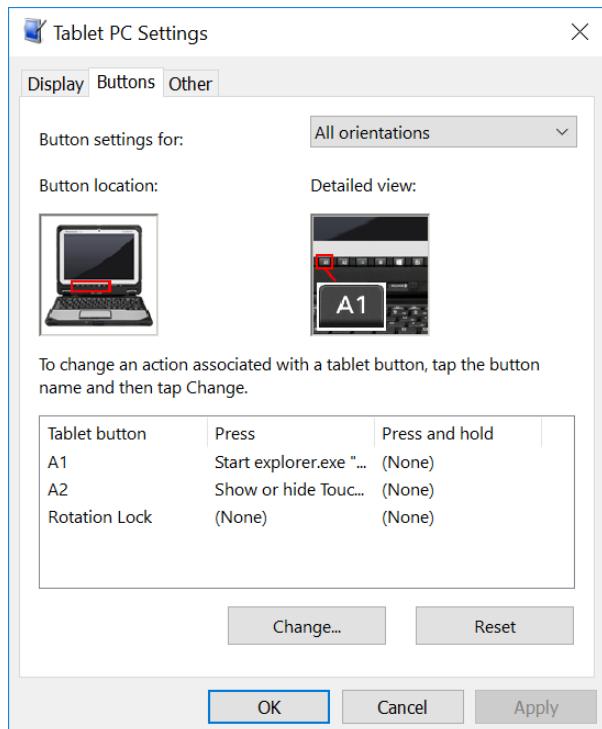
NOTE

- You can have different settings for each user.
- On the Windows sign in screen and Welcome screen, the tablet buttons are enabled and work in default irrespective of the settings you made.

To change the A1 / A2 button functions

You can change the functions of A1 and A2 buttons.

- Click  (Start) - [Panasonic PC Settings Utility], and click  (Settings) -  (Button / Key).
Alternatively, click [Panasonic PC Settings Utility], and click  (Settings) -  (Button / Key) in the tablet mode.
- Click [Settings] under "Tablet Buttons".
- Select the key and click [Change...].



- Select the function in [Press] and [Press and hold].

- Click [Browse...] to select the application if you select [Start a program].
5. **Click [OK].**
 6. **Click [OK].**

NOTE

- If you click [Reset], the setting will be the factory default.
- You can also open the setting screen by the following steps.



Click (Start) - [Windows System] - [Control Panel] - [Hardware and Sound] - [Set tablet buttons to perform certain tasks].

Important Tips

Important Battery Tips

NOTE

<Only for model with Built-in Bridge Battery>

- The computer is equipped with a built-in bridge battery (not replaceable) and a battery pack (replaceable).

How to use the battery with minimal deterioration

The battery is a consumable and, as such, its performance will gradually deteriorate. This deterioration is accelerated under the following conditions.

- When the battery is repeatedly charged
- When the battery is used, charged or stored in a place with high temperature

To minimize deterioration of the battery and ensure a longer battery life, you must reduce the number of charges and ensure that the temperature inside the battery does not become too high. Bear in mind the following points.

NOTE

- The battery pack gradually deteriorates over time even if cared following the above points. If it deteriorates, be sure to replace with a new and specified battery pack.
- This computer reduces the full charge capacity in stages to ensure a longer life of the battery pack.

Charge the battery in a temperature range of 10°C to 30°C {50°F to 86°F}

In places where the outside air temperature is high, the temperature inside the battery will also become high. Do not charge the battery inside a vehicle with all its windows closed and exposed to the hot sun or in other places where the temperature is high.

This computer's battery will not be charged if its temperature is outside the allowable range. (At such a time, the battery indicator blinks orange.)

We recommend charging the battery no more than once per day

Recharging the battery after every small use raises the total number of battery charges and speeds battery deterioration.

To lower the total number of battery charges, we recommend recharging the battery no more than once per day or when the remaining charge drops to 10% or less.

With this computer, in order to reduce the number of charges, the battery will not be recharged immediately after it has been fully charged unless the remaining charge has fallen to less than 95 %.

Charging the battery while the computer is powered off is recommended

If the computer's power is on, the temperature inside the battery rises due to the effects of heat from the CPU and other components. We recommend that you only charge the battery when the computer is powered off.

How to use the computer to maximize the battery operation time

Leave the computer off when it is not in use

Decrease the internal LCD brightness by pressing «Fn» + «F1»

Pressing «Fn» + «F1» will lower the degree of brightness, thereby reducing the power consumption.

Before stepping away from your computer, press «Fn» + «F7» or «Fn» + «F10» to put your computer in the sleep or hibernation mode

Pressing these key combinations will put your computer in the sleep or hibernation mode, thereby lowering the power consumption.

 or  in the task tray, and select the Best battery life(the power plan using the power saving function) on the left side of the power mode slide bar.

We recommend against using applications or screen saver that place a significant load on the CPU

Some screen savers place a large load on the CPU. When using these screen savers, a significant load is placed on the CPU even when the computer is not being used. We recommend that you do not use screen saver that will drain the CPU.

Remove peripheral devices (USB devices, external mouse, etc.) when not in use

When the network communication is not working, turn off the wireless LAN

When the computer is not going to be used for an extended period (a month or more)

In order to maintain the battery performance, remove the battery with a remaining charge of 30% to 40% from the computer, and store it in a cool, dark place

If the battery pack is kept installed in the computer, it will discharge gradually even when the computer's power is off. If this condition continues for a long period (several months or more), the battery may overdischarge, causing its performance to deteriorate. In addition, this deterioration will accelerate if the battery pack is stored inside a vehicle with all its windows closed and exposed to the hot sun or in other places where the temperature is high. Store the battery pack where the temperature is within the range of 10°C to 30°C {50°F to 86°F}.

Things to keep in mind when using the battery pack

Bear in mind the following points when installing and removing the battery pack

- Do not install or remove the battery pack while the computer is in the sleep mode. (Only for model without built-in bridge battery)
Removal of the battery pack in this mode cause the data to be erased and cause the computer to malfunction.
- Do not touch the terminals on the battery pack.
If the terminals are dirty or damaged, the battery may not function properly or the computer may not operate properly.

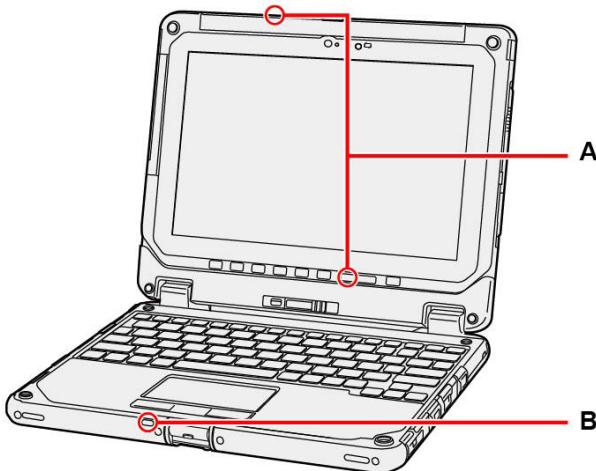
Charging time and discharging time differs depending on the computer's power status and temperature

- It takes longer to fully charge the battery when the computer's power is on. To charge the battery more quickly, power the computer off, or put it in the sleep or the hibernation mode.
- It takes longer to fully charge the battery in low temperature environments. The battery discharges more quickly in low temperature environments.

Battery Power

Battery Indicator

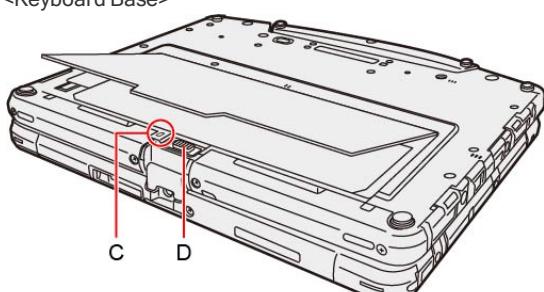
Battery indicator (situation in use):  (A) and  (B)

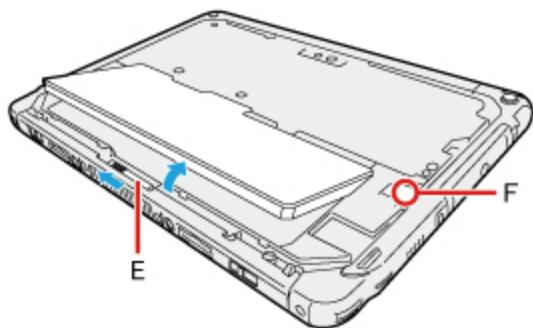


Battery indicator	Battery status
Not lit	<ul style="list-style-type: none">The battery pack is not inserted or not being charged.Concealed mode is set to ON.
Orange	Charging is in progress.
Green	The battery is fully-charged.
Blinking green	In order to stop the battery from deteriorating, power supply from another battery or AC adaptor has been shut off, and the battery power is being consumed. Do not remove the battery pack in this status.
Red	The remaining battery is approximately 9% or less.
Blinking red	The battery pack or the charging circuit is not operating properly. Remove the battery pack immediately.
Blinking orange	The battery cannot be charged temporarily due to the following reasons: <ul style="list-style-type: none">Its internal temperature is out of the acceptable range.The power supply is not enough because software applications or peripheral devices are consuming a large amount of power.
Blinking green and orange alternately	The temperature is low and the computer is warming up to prevent the flash memory drive from malfunctioning. The computer will start automatically after warming-up.
Flashing orange slowly	When you set [Battery Charging Indicator] to [Flashing] on the [Main] Menu of Setup Utility.

Battery indicator (replacing status) :  (C), (F)

<Keyboard Base>





Battery indicator	Battery status
Green	The battery pack can be replaced. (When the battery latch (D) and battery latch (E) is slid with the AC adaptor disconnected, either battery pack remains the battery power.)
	<Only for model with built-in bridge battery> The battery pack can be replaced. (When the battery latch (D) and battery latch (E) is not slid with the AC adaptor disconnected, the built-in bridge battery discharges.)
Blinking red slowly (1 second interval)	The battery packs cannot be replaced.
Blinking red (0.5 second interval)	The bridge battery has deteriorated.
Not lit	<ul style="list-style-type: none"> • The battery pack is not inserted or not being charged or other than those above. • Concealed mode is set to ON.

NOTE

- Once the battery is fully charged, the computer performs recharging only when the battery level becomes less than approximately 95%, so over-charging is avoided.
- When [LED] is set to [OFF] on the [Concealed Mode Configuration] menu, LED does not turn on.

Charging

When connecting the computer to a power outlet, the battery charging starts automatically.

The battery pack is not charged when you first purchase it. Be sure to charge it before using for the first time.

The battery pack of the keyboard base is not charged even if the AC adaptor is connected to the tablet. If the AC adaptor is connected to the keyboard base, both the tablet battery and keyboard base battery can be charged.

If the both the keyboard base and the tablet attached the battery, the discharging starts the battery of keyboard base firstly.

Checking the Remaining Battery Power

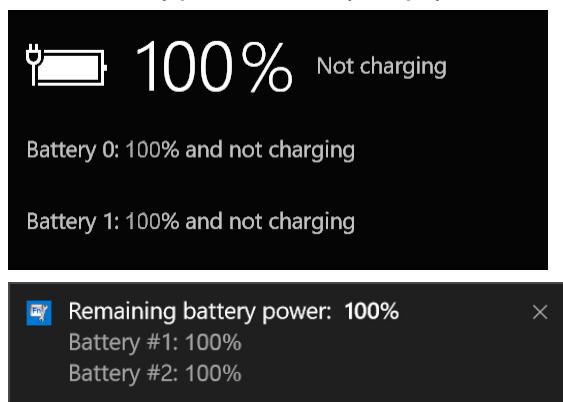
To check the remaining battery power on the screen

1. Click  or  on the task tray.

The remaining battery power is displayed.

Alternatively, you can check the remaining battery power by **«Fn» + «F9»** key combination. (After signing in to Windows)

- When the battery pack is inserted (example)



NOTE

- The battery display may not correspond to the actual remaining battery power in the cases as below. To correct the display, perform the **Battery Recalibration** ([Correcting the Battery Display \(Battery Recalibration\)](#)).

 - The battery indicator remains red.
 - The indicator lights orange and the display shows 99% for a long time.
 - Low battery warning appears soon after a short time of use.
This can occur when the computer is in sleep for a long time without power supply from the AC adaptor.

- The battery display may not be the same as that of task tray. This is not a malfunction.

Computer behavior with low battery

The default settings are as follows.

When the battery level becomes 10 % [Low battery level]	When the battery level becomes 5 % [Critical battery level]
<ul style="list-style-type: none"> Displays a message that the battery level is low. <p style="text-align: center;">↓</p>	<ul style="list-style-type: none"> The computer enters hibernation. <p style="text-align: center;">↓</p>
Charge the battery.	Connect the AC adaptor or replace the battery to start up the computer.
<ul style="list-style-type: none"> Connect the AC adaptor immediately. If you do not have the AC adaptor, exit the running programs and Windows, then confirm that the power indicator is off. If you have a fully charged spare battery, turn off the computer, replace the battery and turn the computer on again. 	<ul style="list-style-type: none"> Connect the AC adaptor and charge the battery. If you have a fully charged spare battery, turn off the computer, replace the battery and turn the computer on again. <p>When the computer enters hibernation with the battery down and you resume the operation without charging the battery, the Windows Resume Loader starts up. Follow the on-screen instructions. After that, however, Windows may not start up normally, or the [Low battery level]/[Critical battery level] function may not work normally.</p>

NOTE

- Battery goes to sleep if the battery is about 5%, may be displayed such as "Not exist" or "Not use" is not a malfunction.
Please wait for a while to connect the AC adaptor.

Changing the Battery Charging Speed

The battery charging speed is automatically controlled based on the battery status.

Correcting the Battery Display (Battery Recalibration)

The “Battery Recalibration” function measures and memorizes the battery capacity. To correct the battery display, use this function to fill the battery and then discharge it completely. Perform the procedure at least once immediately after purchasing the computer. Normally the interval of battery recalibration is 3 months.

The battery display may not be correct when the battery pack deteriorates after a long time use. In this case, perform the procedure again.

1. Connect the AC adaptor.

Connect the tablet with the keyboard base, and connect the AC adaptor to the keyboard base.

2. Perform “Battery Recalibration”.

You can operate your computer while the battery recalibration is in progress.

1. Click  (Start) - [Panasonic PC Settings Utility], and click  (Support) -  (Battery) - [Perform battery recalibration].
Alternatively, click [Panasonic PC Settings Utility] in the tablet mode, and click  (Support) -  (Battery) - [Perform battery recalibration].
2. Click [OK] on “Perform Battery Recalibration after shutting down Windows.” screen.
3. Click [OK] on “Windows will be shut down. OK?” screen.

NOTE

- If you do not perform Battery Recalibration for the keyboard base, do either of the following.

- Remove the battery pack of the keyboard base.
 - Replace with the battery pack of the tablet.

4. Restart the computer, “Battery Recalibration Utility” is displayed.
5. Click [OK].

When the confirmation message appears, click [Yes].

After the battery recalibration is finished, normal charging starts.

NOTE

- The temperature range should be 10°C to 30°C {50°F to 86°F}.
- When performing the battery recalibration without shutting down Windows, the battery recalibration ends and will not be completed if the AC adaptor is removed, or if the computer enters sleep or hibernation mode during recalibration.
- Frequent recalibration of the battery can degrade the battery. A caution message appears when the battery recalibration is performed at the shorter interval than approximately a month. In this case, cancel the battery recalibration.
- The battery recalibration may take a long time due to the large battery capacity. This is not a malfunction. (An expected approximate recalibration time is displayed.)
- If the computer is turned off during the battery recalibration (e.g., due to power failure, or accidental removal of the AC adaptor and battery pack), the battery recalibration will not be completed.
- <Only for model with Built-in Bridge Battery>

The battery recalibration cannot be performed for the built-in bridge battery.

- You can also perform the battery recalibration with the following procedure. (You can perform the battery recalibration after shutting down Windows.)

1. Restart the computer.
2. Press and hold <> F9 <> while the “Panasonic” boot screen is displayed just after the computer starts the startup procedure.
3. When the remaining battery capacity is displayed, press <> Enter <> .
4. Follow the on-screen instructions.

Replacing the Battery Pack

CAUTION

- The battery pack is not charged when you first purchase it. Be sure to charge it before using for the first time. Charging starts automatically when the AC adaptor is connected to the computer.
- Use only the specified battery pack with your computer.
- Make sure no foreign objects are under the computer.
- In sleep, do not remove/replace the battery pack. Otherwise your data will be lost and the computer may be damaged.
- The part number of the battery pack that can be used for the tablet and keyboard base is the same.
- Do not use without inserting battery pack/dummy battery.
- The battery pack of the keyboard base is not charged even if the AC adaptor is connected to the tablet. If the AC adaptor is connected to the keyboard base, both the tablet battery and keyboard base battery can be charged.
- If the computer is wet, wipe them off and open the cover. Make sure to dry off the computer, replace/remove the battery pack.

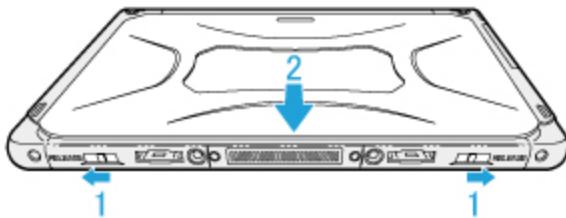
Tablet

Before replacing or inserting the battery pack of the tablet, detach from the keyboard base.

1. Turn over the computer and open the back cover.

Make sure no foreign objects are under the computer.
Depending on the models, the shape of cover may differ.

1. Slide both latches to the arrow direction.
2. Remove the cover from the front side.



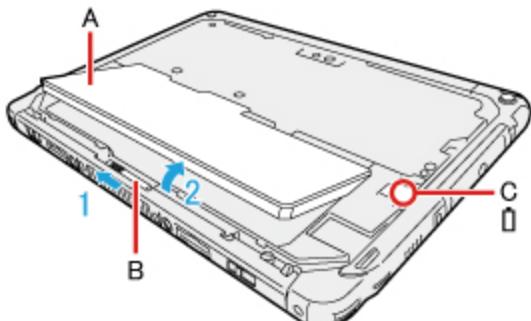
2. Remove/Insert the battery pack.

• To remove

1. Slide the latch (B).

When the replacing the battery pack without turning off the computer, check the [battery indicator](#) (C).

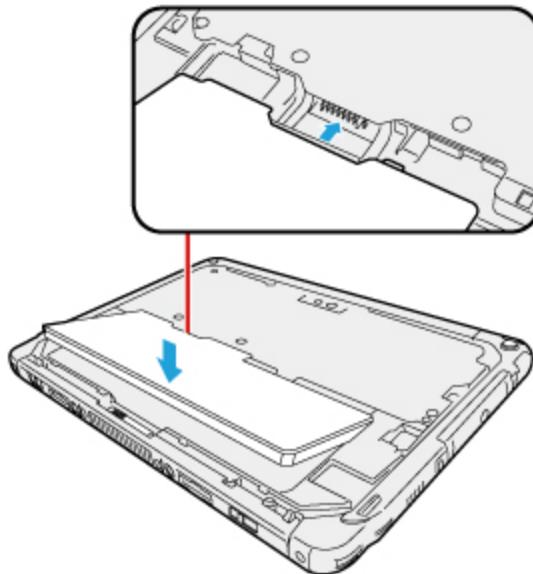
( [Replacing the battery pack without turning off the computer](#))



2. Remove the battery pack (A).

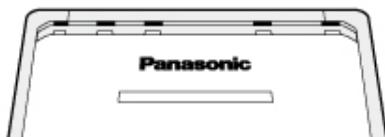
• To insert

1. Insert the battery pack until it securely fits the connector.
Use the battery pack instead of the dummy battery.

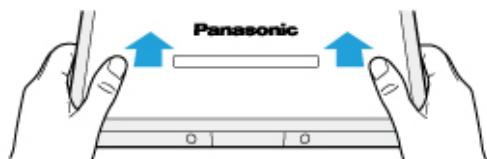


3. **Slide the back cover back.**

1. Place the cover horizontally.



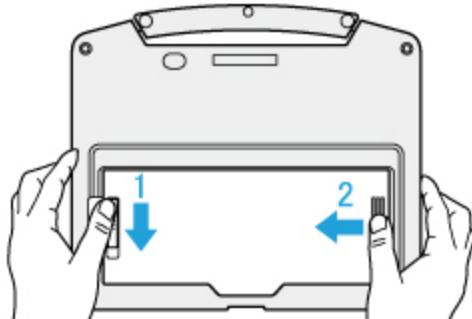
2. Slide the cover while pushing it.



Keyboard Base

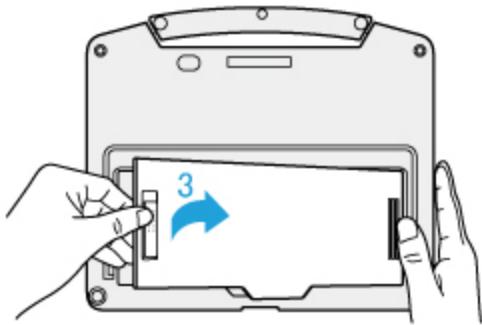
1. **Turn over the computer and remove the cover.**

1. Slide the latch to the arrow direction.



2. Slide the cover from right to left.

3. Open the cover.



2. Remove/Insert the battery pack.

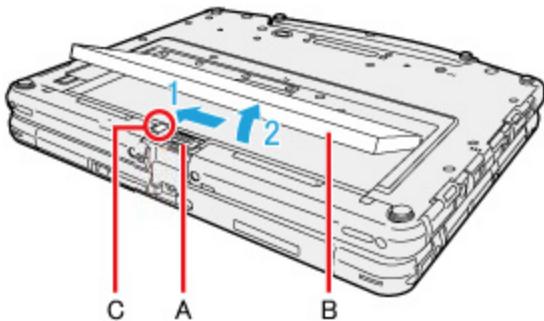
- To remove

1. Slide the latch (A).

When the replacing the battery pack without turning off the computer, check the [battery indicator \(C\)](#).

([Replacing the battery pack without turning off the computer](#))

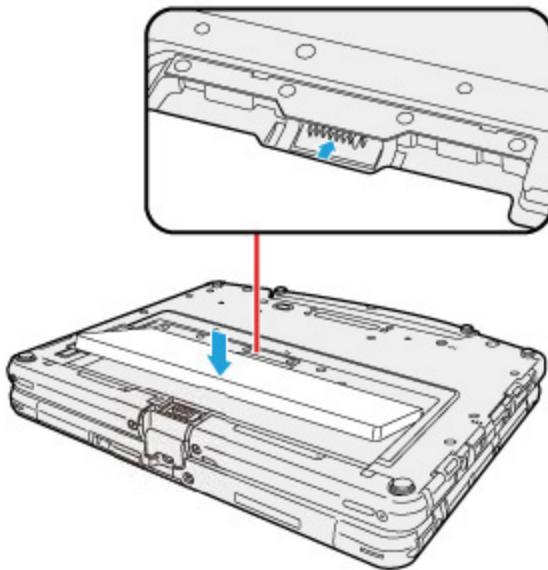
Depending on the models, the dummy battery may be inserted.



2. Remove the battery pack (B).

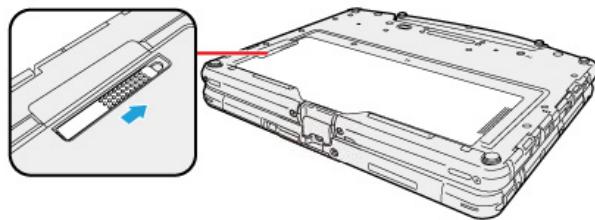
- To insert

Insert the battery pack until it securely fits the connector.
Use the battery pack instead of the dummy battery.



3. Slide the cover back.

Push the cover until it clicks.



CAUTION

- Make sure the latch is securely locked, otherwise the battery pack may fall when you carry the computer.
- Do not remove the battery pack forcibly when the latches are locked. Doing so may damage the battery pack.

Replacing the battery pack without turning off the computer

<When using multiple batteries>

If some one battery has enough remaining power, you can replace the battery pack without turning off and during sleeping the computer.

Check the [Battery indicator](#).

If a battery indicator lights green, you can replace the battery pack without turning off the computer.

If a battery indicator blinks red, you cannot replace the battery pack without turning off the computer. Turn off the computer before replace the battery pack.

CAUTION

- [Concealed mode](#) is set to OFF before replacing the battery pack.
- [Finish replacing the battery within 2 minutes](#). Depending on the built-in bridge battery status, the computer may enter hibernation within 2 minutes. Replace the battery pack as soon as possible.
- Opening the back cover of the tablet will switch to the bridge battery-driven mode. Opening the battery cover of the keyboard base will switch to the tablet battery-driven mode. Replace the battery pack within 2 minutes, and attach the battery cover.
- <Only for model with wireless WAN>

[Stop the communication of the Wireless WAN](#).

Tablet only (Detached from the keyboard base)

Built-in bridge battery	Battery pack (Tablet)	Cover (Tablet) is removed
none ^{*1}	none ^{*1}	not lid
none ^{*1}	equipped	blinking red
equipped	equipped	green

Tablet + Keyboard Base

Built-in bridge battery	Battery pack (Tablet)	Battery pack (Keyboard Base)	Cover (Keyboard Base) is removed
none ^{*1}	none ^{*1}	none ^{*1}	not lid
none ^{*1}	equipped	none ^{*1}	green
equipped	equipped	equipped	green
none ^{*1}	equipped	equipped	green
equipped	equipped	none ^{*1}	green
equipped	none ^{*1}	none ^{*1}	blinking red

*1: Not equipped or no battery power.

During battery replacement, the LCD backlight turn off.

CAUTION

- In the following cases, the tablet will turn the power off after detaching the tablet from the keyboard base (regardless of the presence of the bridge battery).
 - The tablet that is not inserted battery pack.
 - The battery power of tablet is 5% or less.
-

Sleep/Hibernation Functions

Starting Up Your Computer Quickly

The sleep or hibernation functions allow you to shut off the computer without closing programs and documents. You can quickly return to the programs and documents that you were working on before sleep or hibernation.

Function	Data is saved to	Recovery time	Power supply
Sleep	Memory	Short	Required. (If power is not supplied, all data will be lost.)
Hibernation	Flash memory drive	Rather long	Not required. (However power is slightly consumed to keep the hibernation.)

Setting Sleep or Hibernation

Sleep

1. Right-click  or  on the task tray, and click [Power Options].
2. Click [Change plan settings] of the power plan you want to change.
3. Select the setting for [Put the computer to sleep], and then click [Save changes].
 - The setting for hibernation may change unexpectedly when you change the setting for sleep. Confirm that the time to enter hibernation is 180 minutes (default setting) or longer (below).

Hibernation

1. After the step 2 of "Sleep" setting (above), click [Change advanced power settings].
2. Double-click [Sleep], and double-click [Hibernate after].
3. Click the item and select the setting.
4. Click [OK].

Precautions

- Connect the AC adaptor if the computer will be in sleep for a long period of time. If you cannot use the AC adaptor, use hibernation instead.
- Using sleep or hibernation repeatedly may cause malfunction of the computer. To stabilize computer operation, restart Windows regularly (about once a week) without using sleep or hibernation.
- Save the necessary data.
- Close files you have opened from removable disks and network drives.
- Do not enter sleep or hibernation in the conditions below, otherwise the data or file may be corrupted, sleep or hibernation may not work, or malfunction may occur in the computer or the peripheral devices.
 - When the extended desktop function is activated.



- When any of the SD Memory Card indicator  is on.
- When playing/recording audio files or displaying motion video such as MPEG files.
- When playing a DVD-Video.
- When writing to a disc.
- When using communication software or network functions.
- When using peripheral devices.

If the computer fails to work normally, restart the computer.

- The password you set in the Setup Utility will be requested upon resuming from hibernation (but not from sleep), if [Password On Resume] is set to [Enabled] in the [Security] menu of the Setup Utility. To disable it, set [Password On Resume] to [Disabled].

The [Password On Resume] setting is valid when you shut down the computer by clicking  (Start) - [Power] - [Shut down].

- It may take 1 or 2 minutes to enter hibernation. Do not touch any key though the screen becomes dark.

CAUTION

The following problems will occur when you fail the password input (failing three times or leaving the computer unattended for one minute or more) while resuming from sleep or hibernation.

- Failing the password input while resuming from hibernation:**

- Cannot resume from hibernation by the Task Scheduler or the operation to open the display.

Entering/Resuming from Sleep or Hibernation

To enter sleep or hibernation

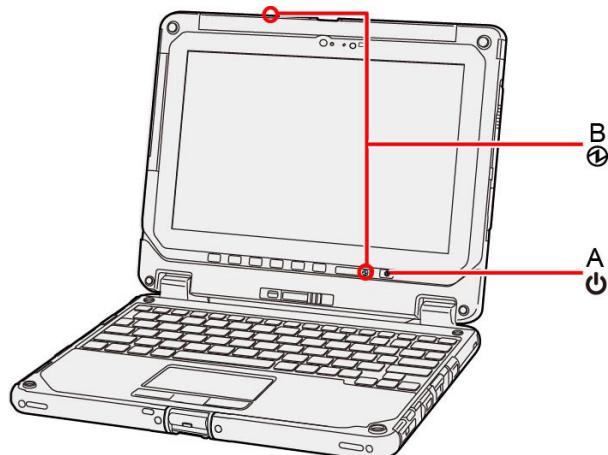
In order to enter sleep or hibernation by following procedure, change the power option settings first so that the [Power buttons and lid] operation is set to sleep or hibernation. ( [Setting Sleep or Hibernation](#))

Using hardware functions

- Close the display, or press the power switch (A).**

Sleep: The power indicator (B) blinks green.

Hibernation: The power indicator (B) goes off.



Using <<Fn>>

You can also enter sleep or hibernation using <<Fn>> .

( [Key Combinations](#))

Using Windows function

You can alternatively enter sleep using Windows function.

- Click  (Start) -  (Power).
- Click [Sleep].

NOTE

- Hibernation from the Windows system menu is not available as the factory default. To enter hibernation from the Windows system menu, the following setting is necessary.

-
1. On the desktop screen, right-click  or  on the task tray, and click [Power Options].
 2. Click [Choose what the power button does] - [Change settings that are currently unavailable].
 3. Add check mark for [Hibernate] and click [Save changes].
-

CAUTION

While the computer is entering sleep or hibernation

- **Do not:**
 - Touch the keyboard, touchpad, screen, tablet buttons, or power switch.
 - Use an external mouse or other peripheral devices.
 - Connect or disconnect the AC adaptor.
 - Close or open the display
 - Insert and remove the SD Memory Card.

Wait until the power indicator blinks green (sleep) or goes off (hibernation).

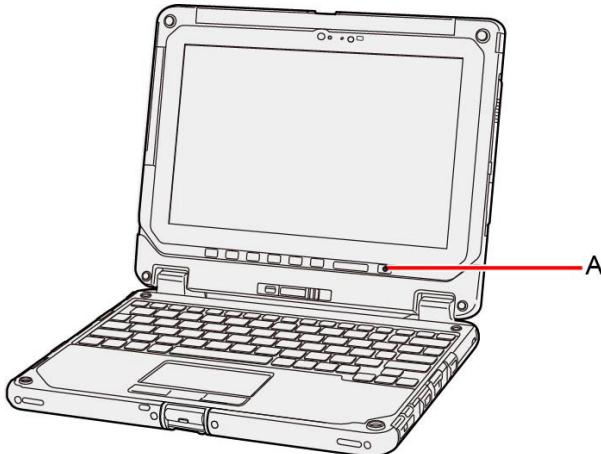
- **It may take 1 or 2 minutes to enter sleep or hibernation. Do not touch any key though the screen becomes dark.**
- **After releasing the power switch, do not operate it until the power indicator blinks or goes off.**
If you press and hold the power switch for longer than 4 seconds, the computer will forcibly shut down and unsaved data will be lost even if you have set [When I press the power button] to any item in [Choose what the power button does] of [Power Options] in [Control Panel].

In sleep or hibernation

- Do not attach or remove peripheral devices. Doing so may cause malfunction.
 - Power is consumed in sleep.
-

To resume from sleep or hibernation

1. Open the display, or press the power switch (A).



CAUTION

- **Do not perform the following operations until resuming is complete. After the display is resumed, wait approximately 15 seconds (normally) or 60 seconds (when the computer is on a network).**
 - Touch the keyboard, touchpad, screen, tablet buttons, or power switch.
 - Use an external mouse or other peripheral devices.
 - Connect or disconnect the AC adaptor.
 - Close or open the display.
 - Shut down or restart Windows.
 - Enter sleep or hibernation.
 - Insert and remove the SD Memory Card.

-
- If the computer enters sleep while a USB keyboard or mouse is connected, touching the USB keyboard keys or mouse will resume the computer.
-

Ignition Mode

You can turn on the computer by connecting the AC adaptor.

1. Click  (Start) -  (Settings) - [Update & Security] - [Recovery].

Alternatively, click  (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup".
 3. Click [Troubleshoot] - [Advanced options] - [UEFI Firmware Settings] - [Restart].
- The computer restarts, and the Setup Utility screen appears.
4. Set [Power On AC] to [Enabled] in the main menu.
 5. Press «F10», select [Yes], and press «Enter».

Panasonic PC Settings Utility

You can perform the following operations easily by using the Panasonic PC Settings Utility.

When starting up this application for the first time, connect to the Internet for initial setup. If it is first started up without Internet connection, the initial setup may take time, and several minutes may be required for startup.

Starting Panasonic PC Settings Utility

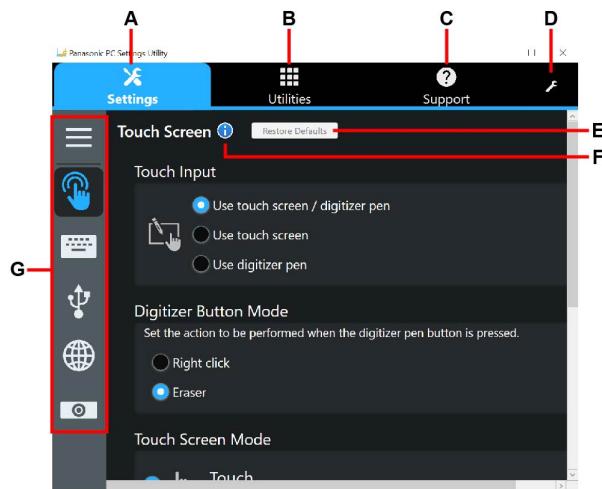


1. Click (Start) - [Panasonic PC Settings Utility].

Alternatively, click [Panasonic PC Settings Utility] in the tablet mode.

You can also press [A1] button to start Panasonic PC Settings Utility.

The screen to the below appears.



- A. Settings
- B. Utilities
- C. Support
- D. This Application Settings
- E. Restore Defaults

Restore the settings to the default values.

- F. Information

Display help.

- G. Menu

Select the items.

When clicking , name of the items appears.

2. Make the operation.



Settings

-  Touch Screen

Touch Input:

<Only for model with digitizer>

When using stylus (included): Select [Use touch screen].

When using digitizer pen (included): Select [Use digitizer pen].

All: Select [Use touch screen/Use digitizer pen].

Digitizer Button Mode:

<Only for model with digitizer>

Change the button setting of digitizer pen.

You can select [Right click] or [Eraser].

Touch Screen Mode:

( [Change Touch Screen Mode](#))

Touch Operation Support:

When you use a two-finger tap gesture to specify the area in which you want to perform touch operations, the area is displayed in a zoom window. To use this function, add a checkmark to [Support touch operation].

( [About Touch Operation Support](#))



• [Button / Key](#)

Tablet Buttons:

You can change the functions of , ,  buttons.

( [Setting the Tablet Buttons](#))

Fn Key:

( [Hotkey Settings](#))



• [USB](#)

USB Charge Settings:

( [Charging USB Devices](#))



• [Network](#)

Wireless LAN:

( [Wireless LAN](#))



• [Camera](#)

Camera Device:

Enable or Disable the built-in camera.

If the camera is disabled by the Setup Utility, you cannot enable the camera by clicking [Enable].

( [Camera](#))



Utilities

You can use Panasonic applications that display icons. To use these applications, click an icon.



Support



• [Manual](#)

Launch Manual Selector

For further information about the computer, you can refer to the on-screen manual.

- [Operating Instructions - Reference Manual \(This Manual\)](#)

This Manual contains the practical information to help you fully enjoy the computer's performance. Update it to the latest version using network connection.

- [Important Battery Tips](#)

The Important Battery Tips will provide you with the battery information so that you can use the battery in the optimum condition to obtain longer operation time.

- Update the on-screen manuals

This describes the procedures to update the on-screen manual.

- Connect to a network

This describes the connection procedures using the network devices mounted on this unit.



- System

Launch PC Information Viewer

(→ [Checking the Computer's Usage Status](#))



- Battery

Perform battery recalibration

(→ [Correcting the Battery Display \(Battery Recalibration\)](#))



- Recovery Disc Creation

Launch Recovery Disc Creation Utility

(→ [Create a Recovery Disc](#))



This Application Settings

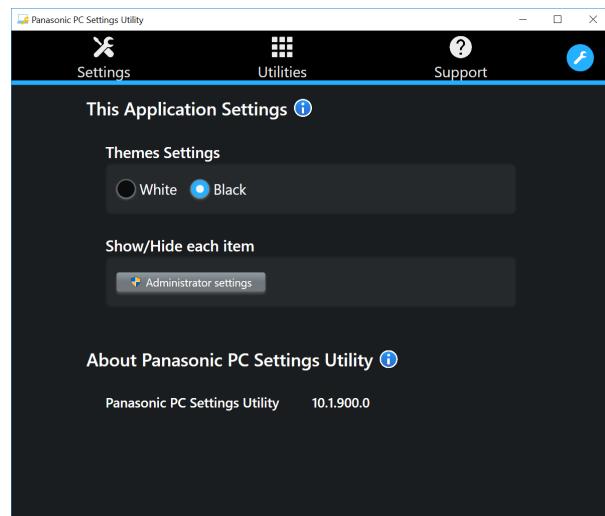
- Themes Settings:

Change the skin of this utility.

- Show/Hide each item:

Click [Administrator settings] to allow you to export or import the show/hide settings.

If "User Account Control" is displayed, click [Yes].



The new settings will be activated after restarting this application.

You can export or import the display items that can be used by XML files on this utility.

- About Panasonic PC Settings Utility:

Display the version information.

Attaching/Detaching the Tablet from the Keyboard Base

Detaching the tablet from the keyboard base

When detaching the tablet from the keyboard base while it is turned on, note the following points.

CAUTION

■ Before detaching the tablet, confirm the following things.

- Save the necessary data.
- Close files you have opened from removable disks and network drives.
- Remove peripheral devices connecting to the tablet.

■ Do not detach the tablet in the conditions below.

- When the SD Memory Card indicator is on.
- When playing/recording audio files or displaying motion video such as MPEG files.
- When playing a DVD-Video.
- When writing to a disc.
- When using communication software or network functions.

To detach the tablet while it is turned on, perform the following.

CAUTION

■ Before detaching the tablet, check the remaining battery power by pressing the «Fn» and «F9» keyboard keys at the same time. When the battery status of the "Battery" (on the tablet) becomes 5 % or less, can not detach the tablet from the keyboard base.

1. Click  in the task tray of the desktop screen, and then click  - [Eject Keyboard Base Device].

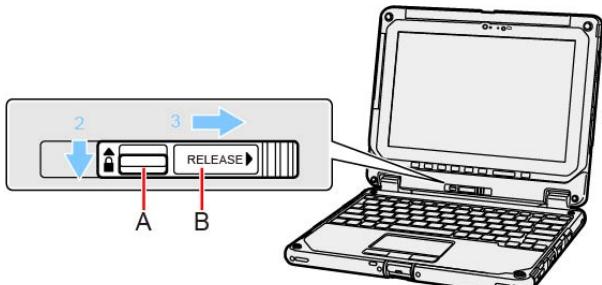
"Undock Complete" appears at the bottom right of the screen.

The same operation can be performed by pressing the «Fn» and «1» keyboard keys at the same time.

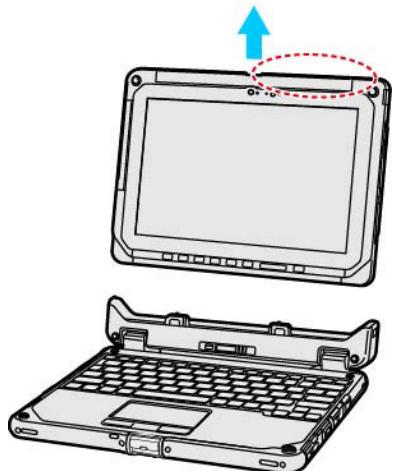
NOTE

- To cancel detachment, press the «Fn» and «1» keyboard keys at the same time after the above operation. OS processing by pressing the «Fn» and «1» keyboard keys at the same time requires some time. If the keys are pressed in succession in a short period of time, the key inputs are ignored. If the key inputs are ignored, wait for a while, and press the «Fn» and «1» keyboard keys at the same time again.

2. Release the detach lock (A).
3. Slide the release lever (B) in the direction of the arrow.



4. Detach the tablet from the keyboard base.



CAUTION

- When detaching the tablet from the keyboard base, hold the position at the locations dashed line circled in the illustration.
- Attach/detach the tablet on a flat surface.
- When attaching/detaching the tablet, securely hold the keyboard.

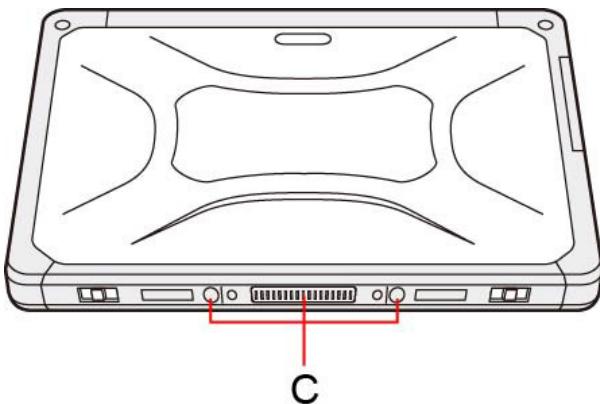
NOTE

- Do not detach the tablet in the rain.

Attaching the tablet to the keyboard base

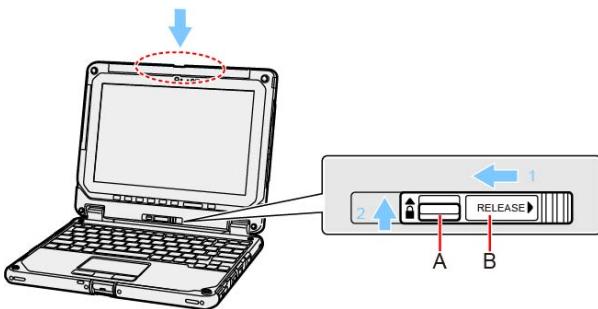
NOTE

- Clean the Tablet terminals (C) with a dry cloth. (Attached dust may cause a contact failure.)



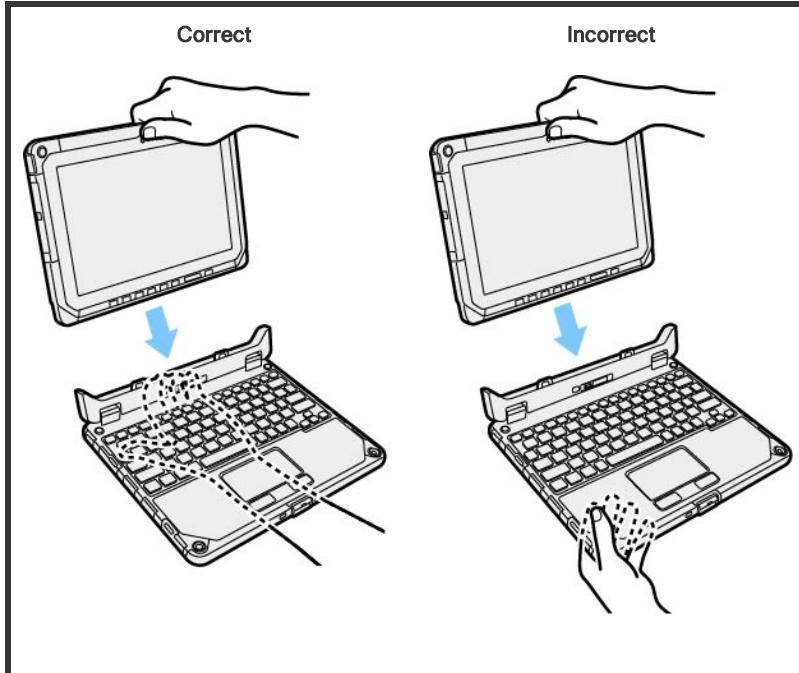
1. Push the tablet at the locations illustrated by the dashed area in a downward direction.

Release lever (B) will return to the direction of the arrow shown in (1).



CAUTION

- When inserting the tablet, place the keyboard base on a hard stable surface or hold the bottom side of the keyboard base securely with your hand.



- Raise the detach lock (A) above to the locked position.

NOTE

- Confirm that the orange-colored signs near the detach lock and the release lever can not be seen.

The tablet can be attached facing the reverse direction.

CAUTION

- Depending on the shape of the tablet's rear, you may not be able to operate the unit with the tablet attached in the direction illustrated. Be sure to verify this before actual use.



NOTE

-
- Do not attach the tablet in the rain.
-

<Only for model with LAN>

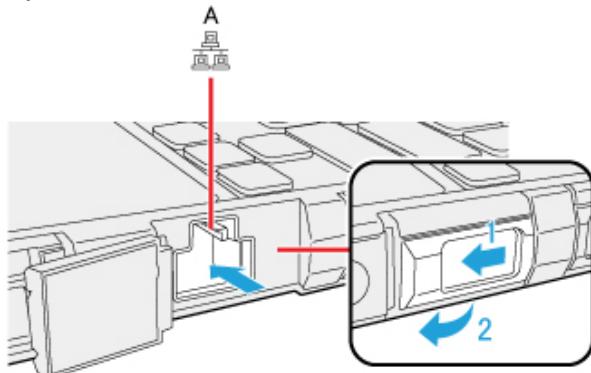
Connecting LAN

CAUTION

- Do not connect the telephone cable to the LAN port.

1. Turn off the computer.
 - Do not use sleep or hibernation.
2. Slide the cover and open it.
3. Connect the LAN cable.
 - Connect the LAN port (A) and the network system (server, HUB, etc.) using a LAN cable.

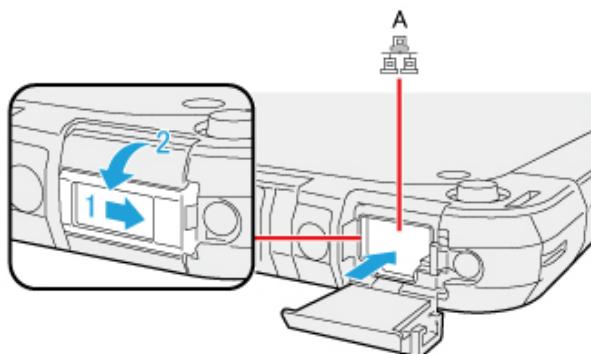
Keyboard base



CAUTION

- Do not remove the tablet from keyboard base while using the LAN function.

Tablet



4. Turn on the computer.

Disabling/Enabling Wireless Communication

<Only for model with wireless LAN, Bluetooth, and/or wireless WAN>

There are several ways of disabling and enabling wireless communication.

- [Using airplane mode](#)
- Setting [Wireless Configuration] in the [Advanced] menu of the Setup Utility
- Settings in the Network and Sharing Center ( [Using the Wireless LAN Function](#))

NOTE

- For further information about [Wireless LAN](#).
- For further information about [Bluetooth](#).
- For further information about [Wireless WAN](#).

Using airplane mode^{*1}

(For wireless LAN, wireless WAN, Bluetooth, and GPS)

1. Click  (Start) -  (Settings) - [Network & Internet] - [Airplane mode]^{*1}.

Alternatively click  (Settings) - [Network & Internet] - [Airplane mode]^{*1} in the tablet mode.

2. To disable wireless communications, set [Airplane mode]^{*1} to [On].
To enable wireless communications, set [Airplane mode]^{*1} to [Off], and then;
 - set [Wi-Fi]^{*1} to [On] (for wireless LAN).
 - set [Bluetooth] to [On] (for Bluetooth).
 - set [Cellular] to [On] (for wireless WAN).
 - set [GNSS] to [On] (for wireless WAN).
 - set [GPS/GNSS] to [On] (for GPS).

*1 : Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Flight mode]/[WiFi] may be displayed instead of [Airplane mode]/[Wi-Fi] in some language preference.)

Wireless LAN

<Only for model with wireless LAN>

CAUTION

- Do not use wireless LAN on airplanes, in hospitals, or in other locations where wireless LAN signals may affect devices.

Follow the instructions of airline companies and hospitals. If you use the computer in these locations, turn off the wireless LAN.

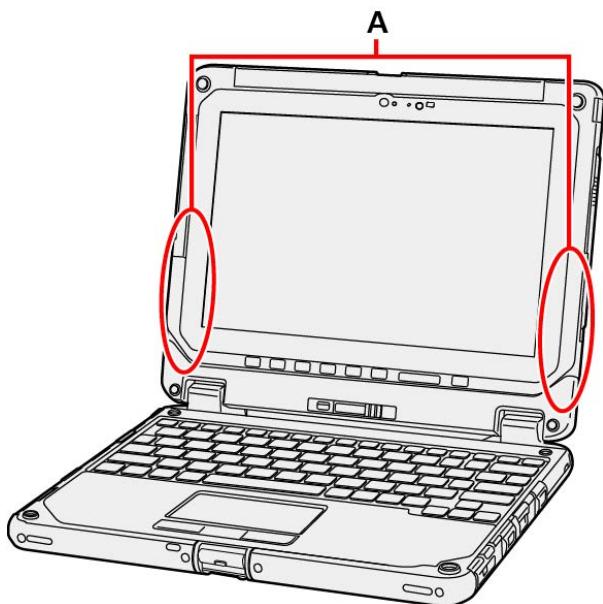
- To avoid unauthorized access to the computer through wireless LAN

We recommend you to make security settings such as encryption before using wireless LAN.

Otherwise the hard disk data such as the shared files can be exposed to the risk of unauthorized access.

NOTE

- Communication is established through the wireless LAN antenna (A). Do not block the antenna area with your hand or body.



- The transmission rate will be lower when a microwave oven is used near by.
- To use wireless LAN, set [Wireless LAN] of [Wireless Configuration] to [Enabled] (default) in the [Advanced] menu of the Setup Utility.

Using the Wireless LAN Function

Before using a wireless LAN, turn the wireless LAN communication on.

Turning on/off the wireless LAN communication

1. To enable the wireless communication (→ [Disabling/Enabling Wireless Communication](#)).

Setting the wireless LAN access point

Preparation

Follow the instruction manual of the wireless LAN access point to make settings for the access point to recognize the computer.

1. Turn the wireless LAN on.



2. Click or on the task tray.
3. Select an access point, and click [Connect].

4. Input the key you set for the access point to recognize the computer, and click [Next].

Wait for the computer to connect to the wireless LAN access point.



When the icon on the task tray is changed to  , the wireless LAN setting is complete.

NOTE

- The settings depend on the network environment. For further information, ask the system administrator or the person in charge of the network.
- If you use the stealth type wireless LAN access point which restricts automatic detection of the wireless LAN access point, take the following procedure.
If you do not perform the procedure below, you may not be able to access the wireless LAN access point automatically or the wireless LAN access point may not be displayed.



1. Click  on the task tray, and then click [Hidden network].
2. Click [Connect], enter the necessary information such as the network name (SSID), and click [Next].

For further information, ask the system administrator or the person in charge of the network.

Enabling/Disabling the Wireless LAN Standard IEEE802.11a (802.11a)



1. Click  (Start) - [Panasonic PC Settings Utility], and click  (Settings) -  (Network).



(Settings)



(Network)

Alternatively click [Panasonic PC Settings Utility], and click  (Settings) -  (Network) in the tablet mode.

2. Click [Enabled] or [Disabled] for the wireless LAN IEEE802.11a.

NOTE

- In some countries, communication using IEEE802.11a (5 GHz wireless LAN) standard is restricted by law.
- If IEEE802.11a is enabled or disabled while the computer is connected to an IEEE802.11b/g access point, the connection will be temporarily interrupted.

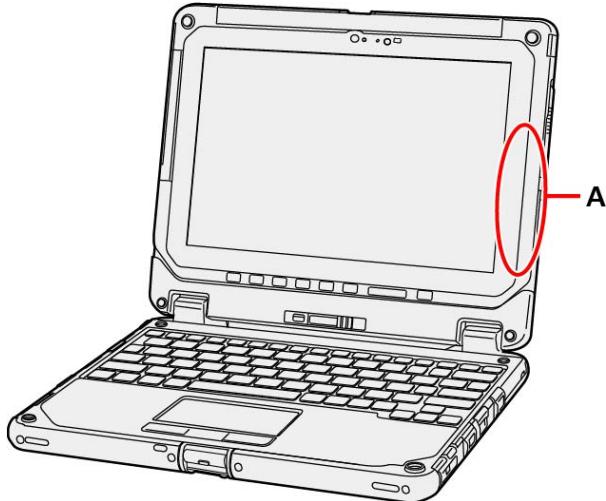
Bluetooth

<Only for model with Bluetooth>

You can access internet and other Bluetooth devices without connecting cables.

NOTE

- Communication is established through the Bluetooth antenna (A). Do not block the antenna area with your hand or body.



- To use Bluetooth, set [Bluetooth] of [Wireless Configuration] to [Enabled] (default) in the [Advanced] menu of the Setup Utility.
- The transmission rate will be lower when a microwave oven is used near by.
- When you uninstall the Bluetooth Driver, turn Bluetooth off.

Using the Bluetooth Function

Before using a Bluetooth, turn the Bluetooth communication on.

Turning on/off the Bluetooth communication

- Click (Start) - (Settings) - [Network & Internet] - [Airplane mode]^{*1}, and set [Airplane mode]^{*1} to [Off].
Alternatively, click (Settings) - [Network & Internet] - [Airplane mode]^{*1} in the tablet mode, and set [Airplane mode]^{*1} to [Off].

To turn off the Bluetooth communication, set [Bluetooth] to [Off].

To turn on the Bluetooth communication, set [Bluetooth] to [On].

*1 : Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Flight mode] may be displayed instead of [Airplane mode] in some language preference.)

To check the Bluetooth communication status

- Click (Start) - (Settings) - [Devices] - [Bluetooth & other devices].
Alternatively, click on the task tray, and click (Bluetooth Devices) - [Show Bluetooth Devices].

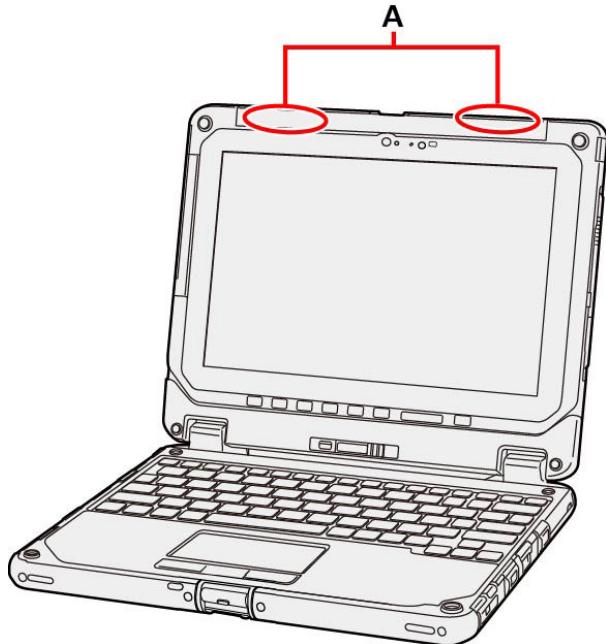
Wireless WAN

<Only for model with wireless WAN>

This computer is equipped with the Wireless WAN enabling you to communicate using radio frequencies.

NOTE

- Communication is established through the Wireless WAN antenna (A). Do not block the antenna area with your hand or body.



- To use wireless WAN, set [Wireless WAN] of [Wireless Configuration] to [Enabled] (default) in the [Advanced] menu of the Setup Utility.
- If "Device driver software was not installed correctly." (or a similar message) appears when starting the computer or resuming from sleep or hibernation.
 - When communication works normally, Wireless WAN is operating correctly.
 - If communication fails, the device may not be recognized correctly. In this case, restart the computer.
- Do not use the nanoSIM card adapter.

Inserting/Removing a nanoSIM Card

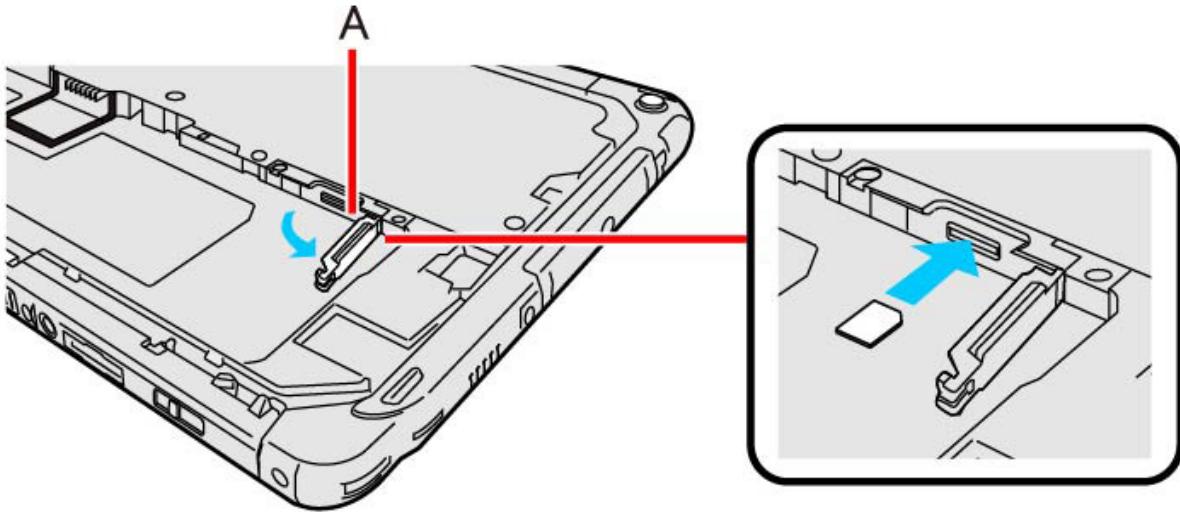
Before using the Wireless WAN, set a nanoSIM card to the nanoSIM card slot.

CAUTION

- Be sure to turn off the computer before inserting or removing the nanoSIM card.

To insert a nanoSIM card

1. Turn off the computer.
2. Detach the tablet from the keyboard base.
3. Remove the battery pack.([Replacing the Battery Pack](#))
4. Open the nanoSIM card cover (A).



5. Insert the nanoSIM card into the nanoSIM card slot.

CAUTION

- Do not insert the nanoSIM card upside down.

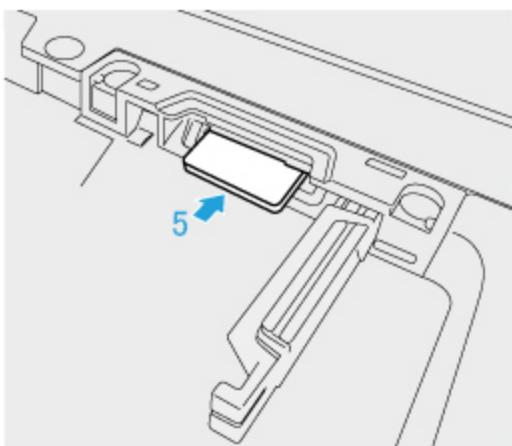
6. Close the nanoSIM card cover.

7. Insert the battery pack. ([Replacing the Battery Pack](#))

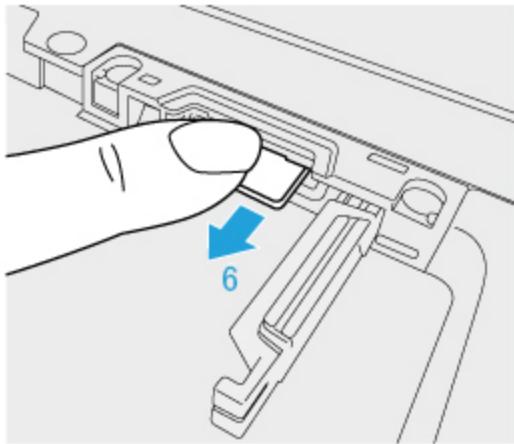
To remove a nanoSIM card

1. Turn off the computer.
2. Turn over the computer, and then open the cover.
 - Make sure no foreign objects are under the computer.
3. Remove the battery pack. ([Replacing the Battery Pack](#))
4. Open the nanoSIM card cover.
5. Push the nanoSIM card.

It will come out of the slot a little bit.



6. Pull the card all the way out as illustrated below.



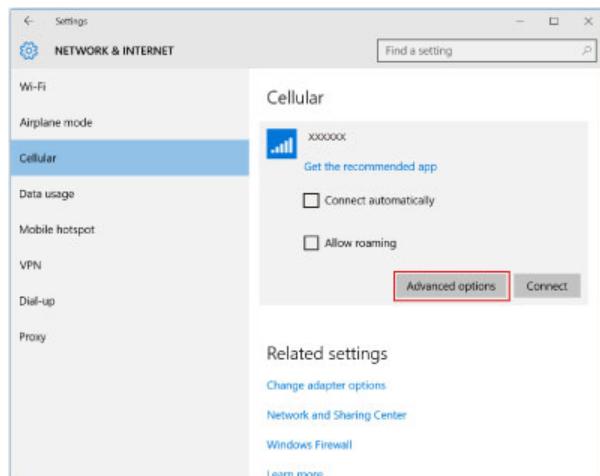
7. Close the nanoSIM card cover.
8. Insert the battery pack. (→ [Replacing the Battery Pack](#))

Connecting to a network

1. Click (Start) - (Settings) - [Network & Internet] - [Cellular].

Alternatively, click (Settings) - [Network & Internet] - [Cellular] in the tablet mode.

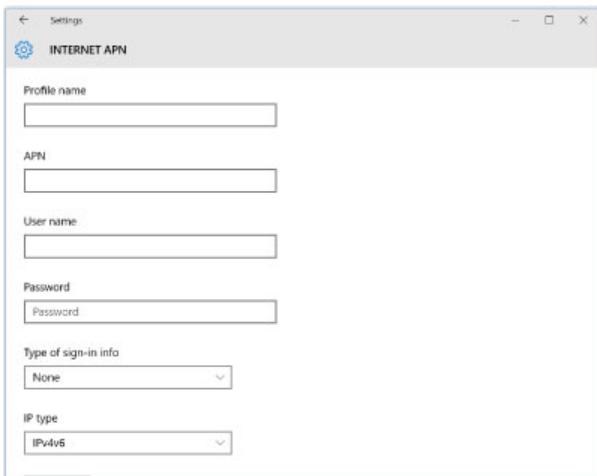
2. Click ISP under "Cellular".



3. Click [Advanced options], add an APN.

If an APN is not displayed under "Internet APN":

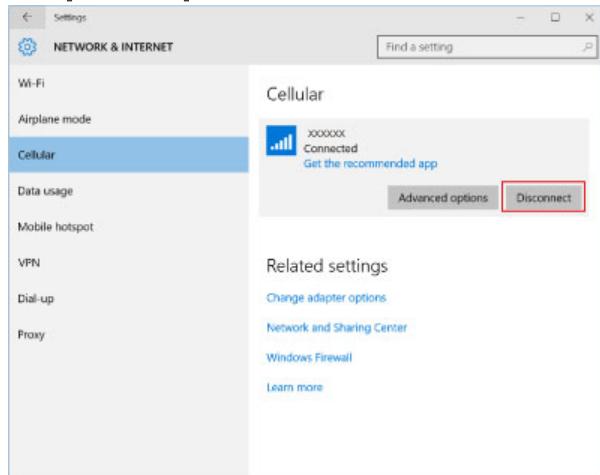
1. Click [Add an Internet APN].
2. Input detailed information such as APN, and then click [Save].



4. Click arrow upper left (return to previous page).
5. Select created APN profile, and then click [Apply].

Disconnecting to a network

1. Click , and then click ISP.
2. Click  (Start) -  (Settings) - [Network & Internet] - [Cellular], and then click ISP.
Alternatively, click  (Settings) - [Network & Internet] - [Cellular] in the tablet mode, and then click ISP.
3. Click [Disconnect].



GPS

<Only for model with GPS>

You can use the information from GPS / GLONASS / SBAS.

To use the “Panasonic PC GPS Viewer”, proceed the following operation.



1. Click (Start) - [Panasonic PC GPS Viewer].

Alternatively, click [Panasonic PC GPS Viewer] in the tablet mode.



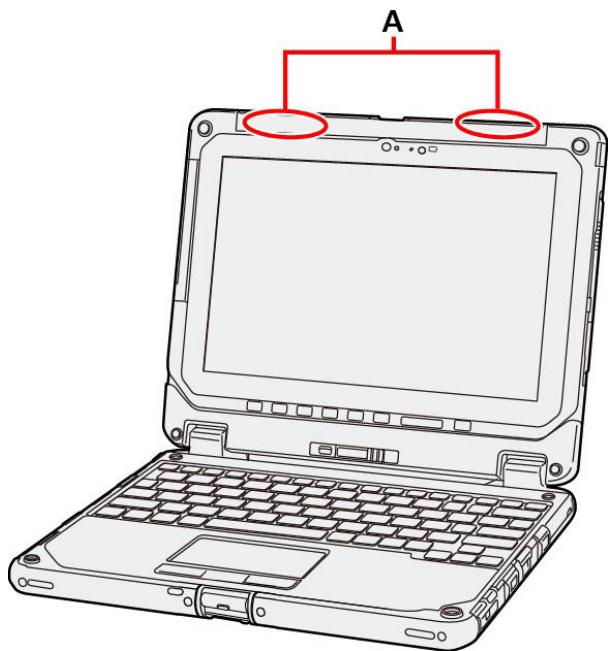
You can start up the “Panasonic PC GPS Viewer” from Panasonic PC Settings Utility. Launch Panasonic PC Settings Utility, and then click



(Utilities) - (GPS Viewer).

NOTE

- Communication is established through the GPS antenna (A). Do not block the antenna area with your hand or body.



Saving Power

You can extend battery life and save power also during AC adaptor usage.

Reducing Power Consumption

Use the methods below to reduce power consumption.



- Click or in the task tray, and select the Best battery life (the power plan using the power saving function) on the left side of the power mode slide bar.

When the power plan is changed, the display brightness, cooling fan rotation, and other items will be automatically switched to the recommended mode in the plan. Furthermore, each configuration can be customized. (→ [Customizing the Power Setting](#))

- Press **«Fn» + «F1»** to reduce LCD brightness

Reducing internal LCD brightness will reduce power consumption.

Furthermore power saving options:

- Turn off the computer when it is not in use

You can also turn off only the wireless LAN or wireless WAN power.

- Disconnect external devices (USB devices, external mouse, etc.) that are not being used

- Use Sleep/Hibernation

Press **«Fn» + «F7»** to set the computer to sleep or **«Fn» + «F10»** to set it to hibernation when you have to leave the computer.

This shuts down computer operation to reduce power consumption.

- Disable Wake Up from wired LAN function when it is not needed.

This reduces power consumption in Sleep/Hibernation.

To confirm current settings:



- Right-click (Start) - [Device Manager].
- Double-click the Ethernet Connection under "Network adapters", and then click [Power Management].
- Check the setting of [Allow this device to wake the computer].
- Click [OK].

- When using the battery, do not use applications that place a significant load on the CPU.

Some application software may place a large burden on the CPU only with start-up and may consume power.

- When you are using the screen saver with 3D graphics, change to another screen saver

To change the screen saver, right-click the desktop, click [Personalize] - [Lock screen] - [Screen saver settings] and click the title of the screen saver.

Customizing the Power Setting

You can choose the optimum power setting for your operating condition by selecting a power plan. You can also create your own power plan.

Changing the Power Plan Setting



- Click or on the task tray and click [Battery settings] - [Power & sleep] - [Additional power settings].
- Click [Change plan settings] of the power plan you want to change.
- Change the settings.

- [Change advanced power settings]: You can make more detailed settings.
4. Click [Save changes].

Creating Your Own Power Setting



1. Click or on the task tray and click [Battery settings] - [Power & sleep] - [Additional power settings].
2. Click [Create a power plan], click the basic plan and input the name of power plan.
3. Click [Next].
4. Change the settings and click [Create].

- To change the settings or to make more detailed settings. ([Changing the Power Plan Setting](#))

Deleting the Power Plan



1. Click or on the task tray and click [Battery settings] - [Power & sleep] - [Additional power settings].
2. Click [Change plan settings] of the power plan you wish to delete.
If the power plan you wish to delete is already selected, select another plan first.
3. Click [Delete this plan], and then click [OK] on the confirmation screen.

Setting the Supervisor Password/User Password

Set the Supervisor Password before setting the User Password.

1. Start up the Setup Utility. ( [Start the Setup Utility](#))
2. Select [Security].
3. Select [Set Supervisor Password] or [Set User Password], and press «Enter».
4. Enter your password in [Create New Password] and press «Enter».
 - When the password has been set, you need to enter your password in [Enter Current Password] and press «Enter».
 - To disable the password, leave the input field empty and press «Enter».
5. Enter your password again in [Confirm New Password] and press «Enter».
6. Press «F10», and then click [Yes].

CAUTION

- Do not forget your password. If you forget your Supervisor Password, you will not be able to use your computer. Contact Panasonic Technical Support.
- When running the Setup Utility, do not leave and go away from your computer even for a short time, since other people may set or change the password.
- When running the Setup Utility, inputting from the keyboard and on-screen keyboard is based on the English keyboard layout. Pay attention of inputting if you use other keyboard layouts than English.

NOTE

- The password will not be displayed on the screen.
- If the [Caution] screen appears when entering the password, check the status of NumLock and Caps Lock.
- You can use up to 32 alphanumeric characters (including spaces).
 - The case (upper/lower) is distinguished.
 - Use only the upper horizontal row of numeric keys to input your password.
 - You cannot use «Ctrl» to input a password.
- Disabling the Supervisor Password also disables the User Password.

Setting the Windows Password

To set the password, proceed as follows.

The Windows password will be applied when you sign in to Windows, or resume the computer from the Lock screen.

1. Click  (Start) -  (Settings) - [Accounts] - [Sign-in options].
Alternatively, click  (Settings) - [Accounts] - [Sign-in options] in the tablet mode.
2. Click [Add] under "Password".

CAUTION

- Check the status of NumLock and Caps Lock.

NOTE

-
- Set the key entry mode to English (“ENG”) and enter characters.

The keyboard layout can be added or changed in the following steps.



1. Click **(Start)** - **(Settings)** - [Time & language] - [Region & language].
2. Click a language and click [Options].
3. Click [Add a keyboard] and choose a keyboard from the list.

- Remember your password. If you forget the password, you cannot use Windows. Creating a password reset disk beforehand is recommended.
-

Preventing Your Computer from Unauthorized Use

You can set a start-up password to protect your computer from unauthorized use.

1. Set the password ( [Setting the Supervisor Password/User Password](#)), and select [Enabled] in [[Password On Boot](#)] and/or [[Password On Resume](#)] in the [[Security](#)] menu of the Setup Utility.

NOTE

- The [[Password On Resume](#)] of Setup Utility is effective when the computer was once shut down, and not effective when the computer resume from sleep.
 - If the Supervisor Password or User Password has been set, the password input screen will be displayed on starting-up of the Setup Utility even though [[Password On Boot](#)] and/or [[Password On Resume](#)] is set to [Disabled]. If you set [[Password On Boot](#)] to [Enabled] and set [[Password on Reboot](#)] to [Same as Boot], password input will also be required at Windows restart. ([Same as Boot] is the default setting.)
-

Preventing Your Flash Memory Drive from Being Read or Written

The flash memory lock function protects the flash memory data from being read or written by removing the flash memory from the computer. (Note that the flash memory lock does not guarantee complete protection of the data.)

1. Select [Enabled] in [[Hard Disk Lock](#)] in the [[Security](#)] menu of the Setup Utility.

CAUTION

- You cannot use the flash memory lock function without setting the Supervisor Password. Set the Supervisor Password beforehand ( [Setting the Supervisor Password/User Password](#)).
 - When you have your flash memory drive repaired
 - Contact Panasonic Technical Support.
 - Before sending back the flash memory drive, be sure to set the [[Hard Disk Lock](#)] to [Disabled].
-

NOTE

- The flash memory lock function works with the built-in flash memory. It does not work with the external hard disk.
 - We recommend you to set [[Password On Boot](#)] to [Enabled] to ensure security though it is not required to enable the flash memory lock.
 - Note that the flash memory lock does not guarantee complete protection of the data.
-

Disabling USB Devices

Disable USB flash Memory operation to prevent the drive from being read/written and from being used to start the computer.

You can protect your data from unauthorized access or accidental overwriting.

1. Select [Disabled] in [[Rear Ports of Port Replicator](#)]/[[Legacy USB Support](#)] in the [[Advanced](#)] menu of the Setup Utility.

Using Intel® Identity Protection Technology (Intel® IPT)

With Intel® IPT, a six-digit One-Time Password is generated every 30 seconds. Using this One-Time Password can perform two-factor authentication to prevent unauthorized access. Thus, stronger authentication is enabled. To use Intel® IPT, a dedicated solution or application software provided by a service provider is required.

For information about the using method, contact the service provider.

<Only for model that supports TPM>

Device encryption

Using Encrypting File System (EFS) or device encryption can protect folders or files from illegal accesses in the case the computer is lost or stolen. This computer supports the "Device encryption" function. This function is set to on as factory default, however, the encryption is not completed yet. To complete the encryption, you need to sign in with your "Microsoft account". Follow the instruction of the system administrator to complete the setting.

NOTE

- Depending on the version of Windows 10,  may be added on the icons such as the C drive on Windows Explorer if the encryption is not completed.

When using the Microsoft account:



- Sign in with your Microsoft account, and follow the on-screen instructions to complete the encryption. Then  will disappear.

When not using the Microsoft account:



- You can use the computer without an additional operation. If the device encryption is not performed,  will disappear with the following steps.

To set the device encryption function to off, perform the following operations using an administrative account. You do not need to sign in with your "Microsoft account" to set it to off.

- Click  (Start) -  (Settings) - [Update & Security] - [Device encryption].
- Click [Turn off].

Other security measure

• About Secure Boot

"Secure Boot" is a function that protects your computer by prohibiting Operating System other than those permitted under factory default conditions from being executed during startup.

When performing [Clear Secure Boot Keys].

<When using the function of Microsoft_DeviceGuard/CredencialGuard>^{*1}

- Select [Install default Secure Boot keys (Device Guard Ready)].

<When not using the function of Microsoft_DeviceGuard/CredencialGuard>

- Select [Install default Secure Boot keys].

^{*1}: It is not supported by the factory OS.

For further information, ask the system administrator.

• About TPM

<Only for model that supports TPM>

TPM (Trusted Platform Module) is a security chip aimed at high level cryptographic processing and secure storage of encryption keys.

In the file encryption using the TPM, encryption keys can be stored on a TPM chip separated from the internal disk. This will allow you to increase the security level.

To use the TPM function, perform the following steps.

For more information about the usage, follow the instructions by a system administrator.

1. Click  (Start) -  (Settings) - [Update & Security] - [Device encryption] - [BitLocker settings].
2. Click [TPM Administration].

• Windows Hello

This function is used to sign in to Windows quickly, or perform individual authentication.

<Only for model with camera with IR sensor>

The face recognition for Windows Hellos is supported. To use Windows Hellos, perform the following steps for setup.

1. Click  (Start) -  (Settings).
Alternatively, click  (Settings) in the tablet mode.
2. Click [Accounts] - [Sign-in options].
3. Click [Set up] under the "Windows Hello".
4. Follow the on-screen instructions.

NOTE

-
- To use Windows Hellos, you need to set the password and PIN for sign-in options.
 - During face recognition, the IR sensor camera light turns on, and becomes hot. Do not touch the IR sensor section when the light is on, and shortly after the light turns off.
-

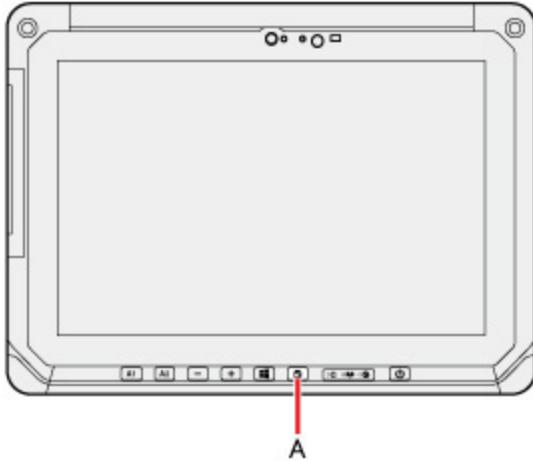
Display Rotation

The screen display rotates automatically when this unit is the tablet or convertible mode.

Rotation Lock

The Rotation Lock button allows you to lock the screen display when this unit is the tablet mode.

1. Press the Rotation button  (A).



You can switch automatic rotation ON/OFF by pressing the Rotation Lock button  (A).

Alternatively you can switch automatic rotation ON/OFF by the following procedure:

1. Click  (Notification) on the task tray, and then click  (Rotation lock) or  (Rotation lock).

NOTE

- When an external display is connected to the computer and the computer is rotated while in the "Duplicate" mode or "Extend" mode:
The screen display on the external display does not rotate.
The screen display on the internal LCD remains landscape, and does not rotate.
- To change the angle of the screen rotation manually, perform the following steps.
Right-click the desktop screen, and click [Display settings].
- While the display is rotated:
 - Do not use the Extended Desktop. The touchpad, touchscreen, or digitizer (only for model with digitizer) may not work properly.
 - Do not set the resolution larger than that of the internal LCD.
 - The computer's performance is slightly lowered.
 - The touchpad scroll functions do not work.
- When the display is rotated, the motion video may not be displayed correctly or the sound may be distorted. Return the display angle to landscape.
- When you start up Windows and rotate the display right after signing in, the display may return to the previous state.
Then, the display returns to the rotated state. The similar situation will occur when you switch the user, computer resumes from Sleep-/Hibernation and Windows is unlocked.

Concealed Mode

You can make your computer inconspicuously using the concealed mode.
You can select on/off of LCD backlight, LED, Sound, Wireless Radio and Backlit Keyboard.

CAUTION

- Concealed Mode is enabled as the factory default.
- The camera indicator cannot be turned off.

Switching the concealed mode

1. Press «Fn» + «F8» ( Key Combinations).

NOTE

- If you press keys in succession, the Concealed Mode may not be switched. More than 4 seconds interval is necessary to switch on/off.

Disabling/Enabling the concealed mode

This function is effective when the computer is restarted.

Using Setup Utility

1. Set [Concealed Mode] of [Concealed Mode Configuration] to [Enabled] or [Disabled] in the [Main] menu of the Setup Utility.

Change the settings

This function is effective when the computer is restarted.

Using Setup Utility

1. You can change the devices turned on/off in [Concealed Mode Configuration] with Setup Utility. You can change the trigger key in [Trigger Key].

NOTE

- When set [LCD Backlight] to [Minimum] and [LED] to [ON], the LED may become dark.
- When [LCD Backlight] is set to [OFF] (Setup Utility), touch operation is disabled.

Setup Utility

You can make the settings of the computer's operating environment (password settings, startup drive selection, etc.)

Start the Setup Utility



1. Click (Start) - (Settings) - [Update & Security] - [Recovery].



Alternatively, click (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup"^{*1}.

^{*1}: Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Advanced start-up] may be displayed instead of [Advanced startup] in some language preference.)

3. Click [Troubleshoot] - [Advanced options] - [UEFI Firmware Settings] - [Restart].

The computer restarts, and the Setup Utility screen appears.

NOTE

- When the fast startup is enabled, Setup Utility cannot be started by pressing «F2» or «Del» during the startup procedure.

When [Enter Password] is displayed, enter your password.

When you start the Setup Utility with Supervisor Password

- You can make the settings of all items of the Setup Utility.

When you start the Setup Utility with User Password

- Note the following:
 - In the [Advanced] and [Boot] menus, you cannot make the settings of all items.
 - In the [Security] menu, you can change only the User Password when [User Password Protection] is set to [No Protection]. You cannot delete the User Password.
 - In the [Exit] menu, you cannot make the setting of [Load Default Values] and [Boot Override].
 - «F9» (Setup Defaults) does not function.

To set Setup Utility, alternatively you can use pen input and touch input.

Using touch screen:

Double-touch the setting value to be changed, select the new value, and touch it again.

Using on-screen keyboard:



To input characters and symbols, touch at the upper right corner of the Setup Utility screen to display the on-screen keyboard.



To operate special keys such as a function key, touch [SYM] on the on-screen keyboard so that the key is highlighted as illustrated below.



NOTE

- Setup Utility screen is displayed on the internal LCD even when an external display is connected to the computer as the factory default. However, if the LID (display) is closed, it will come to be displayed on an external display.
- The "Panasonic" boot screen may not appear when only the external display is being used. In this case, as soon as the computer starts up, press «F2» or «Del» several times and start the Setup Utility.
- "Tablet" on the menu means the tablet.

Information Menu

Underlined items are the factory presets.

Language	<u>English</u> French Japanese
► Keyboard Layout Configuration	Enter the sub-menu. • The submenu appears when this item is selected.

Sub-menu (Keyboard Layout Configuration)

Keyboard Layout	<u>Auto</u> English (US) English (UK) German (DE) French (FR)
Default (Auto)	Japanese (JA)

Product Information

Model No	Computer information (cannot be changed.)
Serial No	

System Information

Processor Type Processor Speed Memory Size Available Memory Hard Disk	Computer information (cannot be changed.)
---	---

BIOS Information

BIOS BIOS Configuration Embedded Controller Intel(R) ME Firmware Accumulative Operating Time Access Level	Computer information (cannot be changed.)
--	---

Main Menu

Underlined items are the factory presets.

System Date <ul style="list-style-type: none">• Day of the Week/Month/Day/Year.• You can use «Tab» to move the cursor.	[xxx xx/xx/yyyy]
System Time <ul style="list-style-type: none">• 24-hr. style.• You can use «Tab» to move the cursor.	[xx:xx:xx]

Main Configuration

10-Key Mode <ul style="list-style-type: none">• Select the behavior of the 10-key area of the keyboard.• When [NumLock] is selected, the 10-key area works as a number pad when NumLock LED is on.• When [Fn Key] is selected, the 10-key area works as a number pad when the «Fn» key is held, and NumLock LED is on.	<u>NumLock</u> Fn Key
Ejection HotKey <ul style="list-style-type: none">• Enable or disable hotkey ejection («Fn» + «1» key).	Disabled <u>Enabled</u>
► Tablet Button Configuration <ul style="list-style-type: none">• The submenu appears when this item is selected.	Enter the sub-menu.

Sub-menu (Tablet Button Configuration)

A1 Button	Disabled <u>Application1</u> Ctrl+Alt+Del Concealed Mode Trigger
-----------	---

Preboot Key Binding	Not Assigned F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 <u>F12</u>
A2 Button	Disabled <u>Application2</u> (Only for model without Barcode Reader) Ctrl+Alt+Del Wireless Switch <u>Barcode Reader Trigger</u> (Only for model with Barcode Reader)
Preboot Key Binding	Not Assigned F1 <u>F2</u> F3 F4 F5 F6 F7 F8 F9 F10 F11 F12
Up/Down Buttons	Disabled <u>Volume Up/Down</u> Brightness Up/Down
Windows Button	Disabled <u>Enabled</u>
Rotation Lock Button	Disabled Application3 Ctrl+Alt+Del Barcode Reader Trigger (Only for model with Barcode Reader) <u>Rotation Lock</u>

Preboot Key Binding	Not Assigned F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 F12 <u>Esc</u>
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Table of Preboot Key Bindings

- The settings for [A1 Button], [A2 Button], and [Rotation Lock Button] can be changed on [Tablet Button Configuration].
The settings for [Down Button], [UP Button] and [Windows Button] cannot be changed.

A1 Button	You can change the button assign. ( Tablet Button Configuration)
A2 Button	You can change the button assign. ( Tablet Button Configuration)
Down Button	
Up Button	
Windows Button	
Rotation Lock Button	You can change the button assign. ( Tablet Button Configuration)

LCD Brightness Mode	<u>Normal Brightness</u> Low Brightness
Battery Charging Indicator	<u>On Continuous</u> Flashing
Power On AC	<u>Disabled</u> Enabled
LID Switch	Disabled <u>Enabled</u>
Wireless Antenna Switching	PC(built-in) <u>Auto</u>

▶ Concealed Mode Configuration	Enter the sub-menu.
• The submenu appears when this item is selected.	

Sub-menu (Concealed Mode Configuration)

Concealed Mode	Disabled <u>Enabled</u>
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LCD Backlight	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. When [LCD Backlight] is set to [OFF], touch operation is disabled. 	<u>OFF</u> <u>Minimum</u> ON
LED	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. Except for the camera indicator and the LED of external devices. 	<u>OFF</u> ON
Sound	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> ON
Wireless Radio	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> <u>ON</u>
Camera Light	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> <u>ON</u>
Backlit Keyboard	<ul style="list-style-type: none"> Only for model with Backlit Keyboard. Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> <u>ON</u>
Barcode Reader	<ul style="list-style-type: none"> Only for model with Barcode Reader. Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> <u>ON</u>
TouchScreen	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. 	<u>OFF</u> <u>ON</u>
Trigger Key	<ul style="list-style-type: none"> Can be changed only when [Concealed Mode] is set to [Enabled]. Select the key combination to turn on/off the Concealed Mode. When [Right Alt] is selected, pressing right << Alt>> turns on/off the Concealed Mode. When [F8] is selected, pressing << F8>> turns on/off the Concealed Mode. When [A1 Button] is selected, pressing the A1 () button turns on/off the Concealed Mode. 	<u>Fn+F8</u> F8 Right Alt A1 Button

▶ Touchscreen Calibration	Enter the sub-menu.
▶ The submenu appears when this item is selected.	

Sub-menu (Touchscreen Calibration)

▶ Start Calibration	Start touchscreen calibration.
▶ USB Charge Settings	Enter the sub-menu.

Sub-menu (USB Charge Settings)

Always on Charging	<u>Disabled</u> Enabled
Quick Charging	<u>Disabled</u> Enabled

▶ Optional Kit Configuration	Enter the sub-menu. A separately provided password is required to enter the sub-menu.
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Advanced Menu

Underlined items are the factory presets.

▶ CPU Configuration	Enter the sub-menu.
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Sub-menu (CPU Configuration)

Intel(R) Hyper-Threading Technology	Disabled <u>Enabled</u>
Intel(R) Virtualization Technology	Disabled <u>Enabled</u>
Intel(R) VT-d	Disabled <u>Enabled</u>
Intel(R) Trusted Execution Technology	<u>Disabled</u> Enabled
• Can be changed only when [Intel(R) VT-d] is set to [Enabled].	
Intel(R) Turbo Boost Technology 2.0	Disabled <u>Enabled</u>
Intel(R) Software Guard Extensions	<u>Software Controlled</u> Enabled Disabled
Processor Reserved Memory	<u>Disabled</u> 32MB 64MB 128MB
• Can be changed only when [Intel(R) Software Guard Extensions] is set to [Enabled].	

▶ Peripheral Configuration

▶ Serial Port Settings	Enters the sub-menu.
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Sub-menu (Serial Port Settings)

Serial Port	Disabled Enabled <u>Auto</u>
I/O IRQ	<u>3F8/IRQ4</u> 2F8/IRQ3
GPS	Disabled Enabled <u>Auto</u>
• Only for model with GPS	

I/O IRQ	<ul style="list-style-type: none"> • Only for model with GPS • Can be changed only when [GPS] is set to [Enabled]. 	<u>3F8/IRQ4</u> <u>2F8/IRQ3</u> <u>3E8/IRQ7</u> <u>2E8/IRQ5</u>
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Tablet LAN	<ul style="list-style-type: none"> • Only for Tablet 	<u>Disabled</u> <u>Enabled</u>
Power On by LAN	<ul style="list-style-type: none"> • Can be changed only when [Tablet LAN] is set to [Enabled]. 	<u>Deny</u> <u>Allow</u>

▶ Wireless Configuration	Enters the sub-menu.
<ul style="list-style-type: none"> • The submenu appears when this item is selected. 	

Sub-menu (Wireless Configuration)

Wireless Ready Indicator	<ul style="list-style-type: none"> • Only for model with wireless LAN 	<u>Disabled</u> <u>Enabled</u>
Wireless LAN	<ul style="list-style-type: none"> • Only for model with wireless LAN 	<u>Disabled</u> <u>Enabled</u>
Wireless WAN	<ul style="list-style-type: none"> • Only for model with wireless WAN 	<u>Disabled</u> <u>Enabled</u>
Bluetooth	<ul style="list-style-type: none"> • Only for model with Bluetooth 	<u>Disabled</u> <u>Enabled</u>
GPS	<ul style="list-style-type: none"> • Only for model with GPS 	<u>Disabled</u> <u>Enabled</u>

microSD Card Slot	<ul style="list-style-type: none"> • Only for Tablet 	<u>Disabled</u> <u>Enabled</u>
Extension Port	<ul style="list-style-type: none"> • Only for model with optional USB port 	<u>Disabled</u> <u>Enabled</u>
Tablet USB Port		<u>Disabled</u> <u>Enabled</u>
Smart Card	<ul style="list-style-type: none"> • Only for model with Smart Card slot 	<u>Disabled</u> <u>Enabled</u>
Contactless Smart Card Reader	<ul style="list-style-type: none"> • Only for model with Contactless Smart Card Reader 	<u>Disabled</u> <u>Enabled</u>

SuperSpeed USB Configuration

Left Port of Tablet	<ul style="list-style-type: none"> • Only for model with Smart Card slot 	<u>Disabled</u> <u>Enabled</u>
Keyboard Base and Port Replicator		<u>Disabled</u> <u>Enabled</u>
Rear Ports of Port Replicator		<u>Disabled</u> <u>Enabled</u>

Legacy USB Support	Disabled <u>Enabled</u>
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Camera Configuration

Camera (Front)	Disabled <u>Enabled</u>
Camera (Rear)	Disabled <u>Enabled</u>

Boot Menu

Underlined items are the factory presets.

Boot Mode	Normal <u>Compatible</u>
▶ UEFI Priorities	Enter the sub-menu. The sub-menu appears when this item is selected.

UEFI Priorities

Boot Option #1 - #7	Windows Boot Manager Recovery Partition Windows Recovery Environment UEFI: PXE IP4 Intel(R) Ethernet Connection (4) I219-LM [Tablet] UEFI: PXE IP6 Intel(R) Ethernet Connection (4) I219-LM [Tablet] UEFI: PXE IP4 Realtek USB Ethernet Controller [Keyboard Base] UEFI: PXE IP6 Realtek USB Ethernet Controller [Keyboard Base] Disabled
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UEFI Boot Device Control

Set whether to enable or disable the startup of each device.

UEFI Boot from Hard Disk	Disabled <u>Enabled</u>
UEFI Boot from LAN	Disabled <u>Enabled</u>
UEFI Boot from USB	Disabled <u>Enabled</u>

To change the boot order

- [Boot Option] for [UEFI Boot Device Control] shows the boot device recognized by Firmware (BIOS).
- Boot from a device or not can be selected at [UEFI Priorities], device by device.

- You can select the boot device during start-up of the computer, too. Press **<< Esc >>** key or  soon after "Panasonic" boot screen is displayed. "Boot Menu" appears and you can select the device. To use this function, set [Boot Popup Menu] to [Enabled].

Security Menu

Underlined items are the factory presets.

Boot Prompt Configuration

Boot Popup Menu	Disabled <u>Enabled</u>
Password On Boot <ul style="list-style-type: none"> • The shutdown when the fast startup is enabled, this function is ineffective. 	Disabled <u>Enabled</u>
Password On Reboot	Disabled <u>Same as Boot</u>
Password On Resume <ul style="list-style-type: none"> • Can be changed only when [Password On Boot] is set to [Enabled]. • This function is effective when the computer is restarted after a shutdown (when fast startup is enabled) and when the computer resumes from hibernation, but not when it resumes from sleep. 	Disabled <u>Enabled</u>

Set Supervisor Password	Enter the sub-menu.
Hard Disk Lock <ul style="list-style-type: none"> • Can be changed only when [Set Supervisor Password] is set. 	Disabled <u>Enabled</u>
User Password Protection	<u>No Protection</u> Protected
Set User Password <ul style="list-style-type: none"> • Can be changed only when [Set Supervisor Password] is set. 	Enter the sub-menu.
SW KB Support for Encryption	Disabled <u>Enabled</u>
SW KB Support for BitLocker	Disabled <u>Enabled</u>
▶ Embedded Security (TPM) <ul style="list-style-type: none"> • Only for model that supports TPM. • Can be changed only when [Set Supervisor Password] is set. • Sub menu items: <ul style="list-style-type: none"> • Sub-Menu Protection • TPM State (Depending on the models, this item is not displayed.) • Pending TPM operation <p>When [Clear TPM Owner] is selected, clear owner information in the TPM chip. Use for discarding and transferring this product. If you select [Clear TPM Owner] when the BitLocker is effective, you may need to reinstall OS.</p> • Current TPM Status Information (Depending on the models, this item is not displayed.) 	Enter the sub-menu.

▶ Fingerprint Security <ul style="list-style-type: none"> ● Can be changed only when [Set Supervisor Password] is set. ● Sub menu items: <ul style="list-style-type: none"> ○ Sub-Menu Protection ○ Power-on Security 	Enter the sub-menu.
▶ AMT Configuration <ul style="list-style-type: none"> ● Only for model that supports Intel(R) AMT. ● Can be changed only when [Set Supervisor Password] is set. 	Enter the sub-menu.
▶ Secure Boot <ul style="list-style-type: none"> ● The submenu appears when this item is selected. ● If you change factory default setting, preinstalled-OS may not operate correctly. 	Enter the sub-menu.

Exit Menu

Save Values and Reboot	To reboot the system after saving the changes.
Reboot Without Saving Changes	To reboot the system without saving the changes.

Save Options

Save Current Values	To save the changes for all Setup options.
Load Previous Values	To load previous values for all Setup options.

Load Default Values	To return the settings to the default values.
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Boot Override

Windows Boot Manager	Boot from Windows
Recovery Partition	Execute Recovery tools.
Windows Recovery Environment	Boot from WinRE
UEFI: PXE IP4 Intel(R) Ethernet Connection (4) I219-LM [Tablet]	Boot from LAN device (IP4)
UEFI: PXE IP6 Intel(R) Ethernet Connection (4) I219-LM [Tablet]	Boot from LAN device (IP6)
UEFI: PXE IP4 Realtek USB Ethernet Controller [Keyboard Base]	Boot from LAN device (IP4)
UEFI: PXE IP6 Realtek USB Ethernet Controller [Keyboard Base]	Boot from LAN device (IP6)

Depending on the hardware constructions, some device name are different.

▶ Diagnostic Utility	Execute Diagnostic Utility.
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Operation environment

- Place the computer on a flat stable surface not subject to shock, vibration, and danger of dropping. Do not place the computer upright or turn it over. If the computer is exposed to an extremely strong impact, it may become damaged.

- Operating environment

Temperature:

Operation : -10 °C to 50 °C {14 °F to 122 °F} (IEC60068-2-1, 2)^{*1*2}

Storage : -20 °C to 60 °C {-4 °F to 140 °F}

Humidity:

Operation : 30% to 80% RH (No condensation)

Storage : 30% to 90% RH (No condensation)

Even within the above temperature/humidity ranges, operation for a long time in extreme environments, smoking nearby, or operation in places where oil is used or where there is a lot of dust will result in the product deterioration and will shorten the product life.

If the computer is wet in temperatures of 0 °C {32 °F} or below, freeze damage may occur. Make sure to dry off the computer in such temperatures.

*1 : Do not expose the skin to this product when using the product in a hot or cold environment.

*2 : UL60950 - 1 Evaluated for use at ambient temperatures up to 35 °C {95 °F} when used with optional AC Power Adaptor and 40 °C {104 °F} when used without AC power adaptor.

- Do not place the computer in the following areas, otherwise the computer may be damaged.
 - Near electronic equipment. Image distortion or noise may occur.
 - In extremely high or low temperature.
- As the computer can become hot during operation, keep it away from items that are sensitive to heat.

Handling cautions

This computer is designed to minimize shock to parts such as the LCD and the flash memory drive and equipped with a drip-proof keyboard, but no warranty is provided against any trouble caused by shock. Be extremely careful when handling the computer.

- When carrying the computer:
 - Turn off the computer.
 - Remove all external devices, cables and other protruding objects.
 - Do not drop or hit the computer against solid objects.
 - Do not leave the display open.
 - Do not grip the display part.
 - Do not put anything (e.g., a piece of paper) between the display and keyboard.
 - When using the computer on airplane, follow the airline's instructions.
 - When carrying a spare battery, put it in a plastic bag to protect its terminals.
 - Be careful not to get injured by dropping or getting hit when carrying the computer.
 - Use only the pen (included) to touch the screen. Do not place any object on its surface and do not press down strongly with sharp-pointed or hard objects that may leave marks (e.g., nails, pencils and ball point pens).
 - The touchpad is designed to be used by fingertip. Do not place any object on its surface and do not press down strongly with sharp-pointed or hard objects that may leave marks (e.g., nails, pencils and ball point pens).
 - Avoid any harmful substances such as oil from getting into the touchpad. The pointer may not work correctly.
 - Do not use the screen when dust or dirt (e.g., oil) is on the screen.
- Otherwise foreign particles on the screen/pen (included) can scratch the screen surface or obstruct the pen (included) operation.
- Use the pen (included) only for touching the screen. Using it for any other purpose may damage the pen (included) and result in scratches on the

screen.

- The pointer cannot follow the pen (included) movement if you move the pen (included) too quickly.

<Only for model with digitizer>

- The digitizer uses electromagnetic induction and may not work properly near strong electrical field or magnetic field such as:
 - Near AM radio base station or relay station antennas
 - Near CRT displays that generate strong electromagnetic field noise Move the digitizer away from such locations so it will work properly.

When using peripheral devices

Follow these instructions and the Reference Manual to avoid any damage to the devices. Carefully read the instruction manuals of the peripheral devices.

- Use the peripheral devices conforming to the computer's specifications.
- Connect to the connectors in the correct direction.
- If it is hard to insert, do not try forcibly but check the connector's shape, direction, alignment of pins, etc.
- If screws are included, fasten them securely.
- Remove the cables when you carry the computer. Do not pull the cables forcibly.

Preventing your computer from unauthorized use via wireless LAN/Bluetooth/wireless WAN

<Only for model with wireless LAN/Bluetooth/wireless WAN>

- Before using wireless LAN/Bluetooth/wireless WAN, make the appropriate security settings such as data encryption.

Battery Recalibration

- The battery recalibration may take a long time due to the large battery capacity. This is not a malfunction.

<When performing "Battery Recalibration" after shutting down Windows>

- Full charge: Approximately 3.5 hours
- Complete discharge: Approximately 4 hours

When performing "Battery Recalibration" without shutting down Windows, it may take more time to charge / discharge.

Battery duration

- Note that the computer consumes electricity even when the computer power is off. If the battery pack is fully charged, the battery will fully discharge in the following period of time:

Status	Discharge period
	CF-VZSU0QW
When power is off	Approx. 3 weeks
In sleep ^{*3}	Approx. 4 days
In hibernation ^{*3}	Approx. 6 days

*3 : When "Wake Up from wired LAN" is enabled.

The battery duration while the USB port continuous charging function is not used.

The above value is the holding time at room temperature.

When the battery indicator does not light on

The battery indicator may not light on even if the AC adaptor and the battery pack are correctly connected to the computer, due to the following reasons.

- The AC adaptor's protection function may be working. In this case, pull out the AC cord and wait for more than 1 minute before reconnecting the AC cord.

Sensors

This computer is equipped with four sensors (acceleration sensor, gyro sensor, magnetic sensor, ambient light sensor), and you can use these sensors with any software that is compatible.

As the accuracy of each sensor output is dependent on the operating environment and other conditions, the results should only be used as a reference.

The acceleration sensor, gyro sensor, and magnetic sensor are located at the bottom left of the LCD. The detection results of each sensor may vary depending on how you are holding the computer, the application software you are using, and other factors.

Automatic brightness adjustment

The computer is equipped with an automatic brightness adjustment function that adjusts the display screen based on the ambient light sensor. You can configure the automatic adjustment function as follows.

1. Click  (Start) -  (Settings) - [System] - [Display].

Alternatively, click  (Settings) - [System] - [Display] in the tablet mode.

2. Add the check mark to [Change brightness automatically when lighting changes] under "Brightness and color".

CAUTION

- The [Change brightness automatically when lighting changes] item may not be available in some cases. In such cases, click the arrow to the left of [Settings] at the top left of the screen, and perform the operation from [System] - [Display] again.

The ambient light sensor is located at the top of LCD.

The ambient light cannot be detected properly if this area is obstructed or dirty.

Magnetic sensor

The magnetic sensor on the computer operates by detecting geomagnetism. Therefore, the magnetic sensor may not function properly and its readings may be inaccurate, especially in the following environments.

- Inside or near steel structures such as buildings or bridges
- Inside or near automobiles, or near train power lines
- Near metallic furniture or appliances
- When the AC adaptor or other peripheral devices are brought closer to the computer
- Near magnets, speakers, or other objects with strong magnetic fields

The magnetic directions indicated by the magnetic sensor may not be accurate immediately after purchase or in environments with poor magnetic fields.

In such cases, turn on the computer and move it as follows.

1. Hold the computer so that its screen side is facing upward and level.
2. While keeping the computer level, rotate it 90 degrees or more clockwise.
3. Return the computer to position 1, and rotate it 90 degrees or more counterclockwise.
4. Return the computer to position 1.
5. Tilt the computer 90 degrees or more to the left so that the left side of the computer tilts down.
6. Return the computer to position 1, and tilt it 90 degrees or more to the right so that the right side of the computer tilts down.

CAUTION

- Hold the computer firmly when moving it. Strong shocks from dropping the computer may result in damage.

Maintenance

To clean the LCD panel

If drops of water or other stains get on the surface of the LCD panel, wipe them off immediately. Failure to do so may result in staining.

Use the soft cloth included with the computer.

To clean areas other than the LCD panel

Wipe with a soft dry cloth such as gauze. When using detergent, dip a soft cloth in water-diluted detergent and wring it thoroughly.

CAUTION

- Do not use benzene, thinner, or rubbing alcohol since it may adversely affect the surface causing discoloration, etc. Do not use commercially available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not apply water or detergent directly to the computer, since liquid may enter inside of the computer and cause malfunction or damage.
- Use a soft, dry cloth to wipe droplets of water from the surface of the unit. Do not use a microwave to dry the unit. Doing so will result in malfunction or damage.

SD Memory Card Information

The SD Memory Card slot on this computer accepts SD/SDHC/SDXC and microSD/SDHC/SDXC Memory Cards.
Tablet has a microSD memory card slot.
Keyboard base has a SD memory card slot.

Inserting/Removing the SD Memory Card

CAUTION

- Do not remove or insert the SD Memory Card until Windows has completed loading.
- Do not remove the card or turn off the computer in the following cases, otherwise the data may be corrupted.
 - While the computer is in sleep or hibernation.
 - While the SD Memory Card indicator is on.
 - While data is being read from or written to the card.
 - Immediately after the writing operation. The computer may still continue the access to the card just after writing operation. If you remove the card before the operation is completed, the data may be damaged or the card access may no longer be performed normally.
- Note that Panasonic assumes absolutely no liability for any loss of data recorded by the user, or any other damages, direct or indirect.

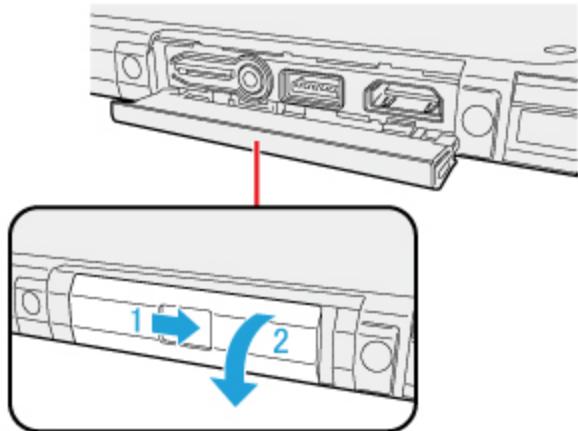
To insert the card

1. Slide the cover to the arrow direction.

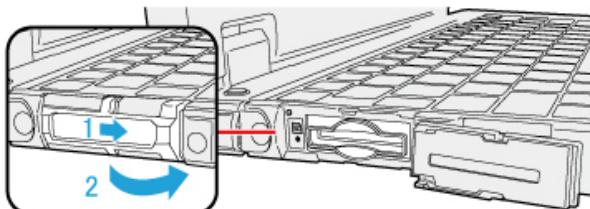
The cover is unlocked.

2. Open the cover.

Tablet



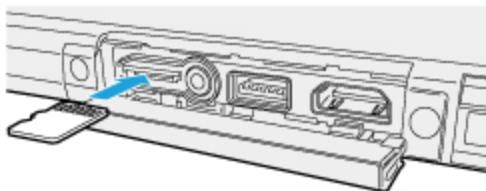
Keyboard Base



3. Insert the SD Memory Card.

Tablet

Confirm that the label side is facing down.



Keyboard Base

Confirm that the label side is facing up.



To remove the card

Preparation

- Save the data and close all applications.
- Open the cover and confirm the SD Memory Card indicator (A) is off.

1. Disable the card function.

1. Click on the task tray and click .

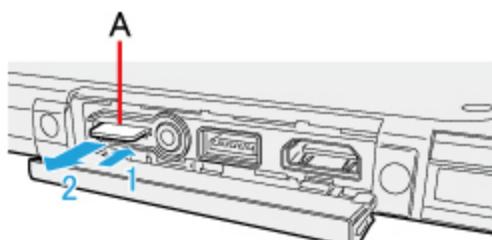
2. Select the card.

- These steps are not necessary when:
 - Removing the card after turning off the computer.
 - is not displayed.
 - The card does not appear in the list.

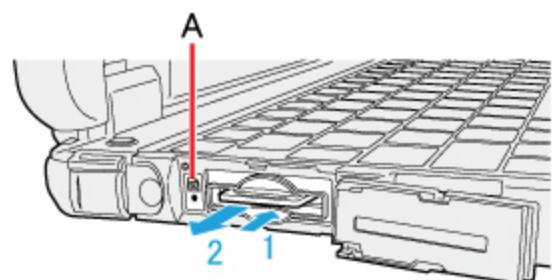
2. Remove the card.

1. Push the card so it comes out of the slot.
2. Draw it straight out.

Tablet



Keyboard Base



CAUTION

■ Do not:

- Hit, bend, or drop the card.
- Touch the contact part with fingers or metal object.
- Place the card in very hot location for a long time.
- Remove the card immediately after inserting it.

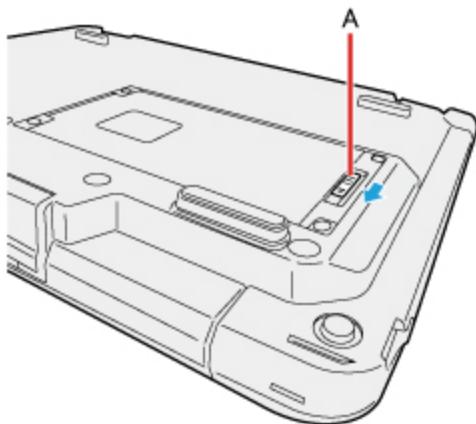
Inserting/Removing the Smart Card

<Only for model with Smart Card slot>

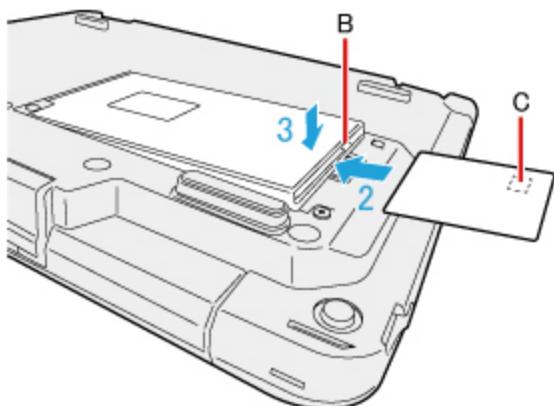
You need software to use a Smart Card.

To insert the card

1. Slide the latch (A).



2. Insert the Smart Card to the lower slot (B) with the contact part (C) in front.

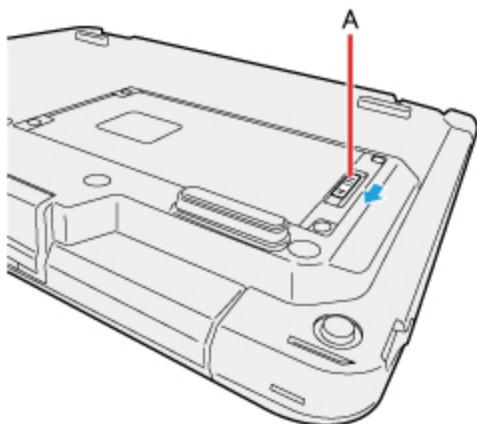


3. Close the cover.

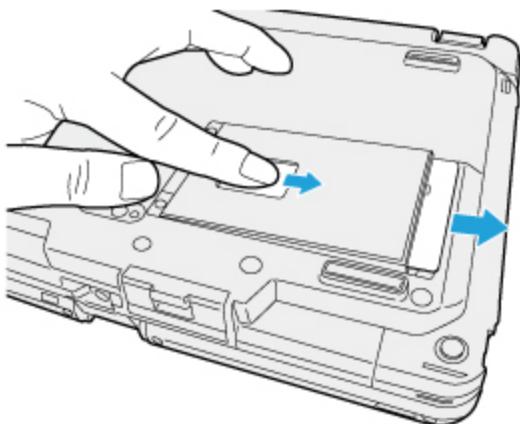
- To close the cover, push on the "CLOSE POSITION" of the slot cover.
- Insert the card until it securely fits into the slot.

To remove the card

1. Slide the latch (A).

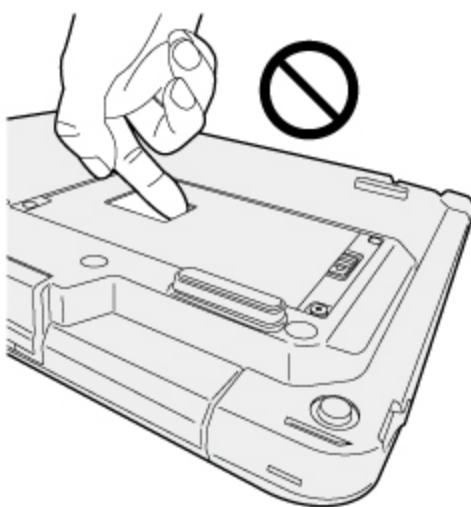


2. Draw the card straight out using your finger.



CAUTION

- Do not open using your finger as illustrated below. Doing so may cause malfunction.



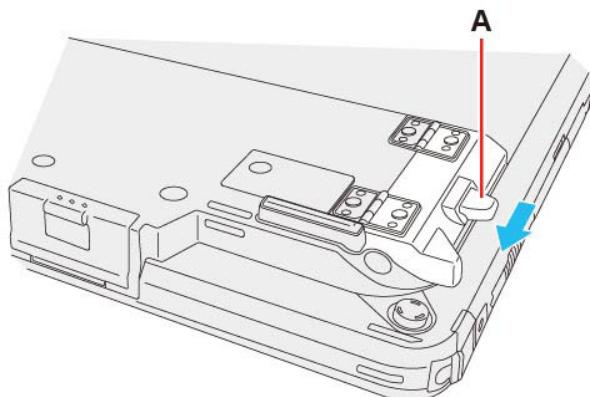
3. Close the cover.

- To close the cover, push on the "CLOSE POSITION" of the slot cover.
- Insert the card until it securely fits into the slot.

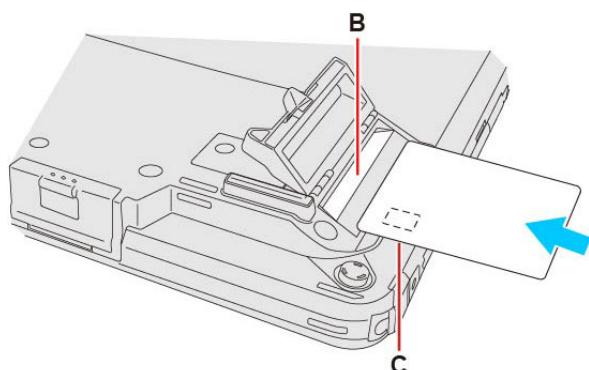
<Only for model with Smart Card Reader with lid>

To insert the card

1. Slide the latch (A), and lift the cover.



2. Insert the Smart Card to the slot (B) with the contact part (C) on the back.

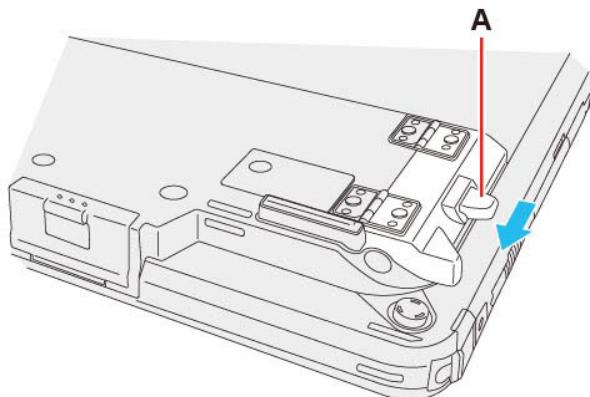


3. Close the cover.

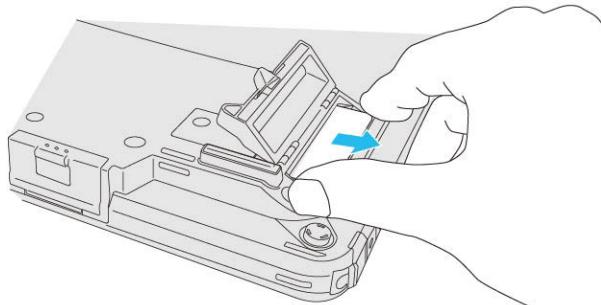
- Insert the card until it securely fits into the slot.

To remove the card

1. Slide the latch (A), and lift the cover.



2. Hold securely both sides of the card with your fingers and pull out the card straight.



3. Close the cover.

Magnetic Stripe Card Reader

<Only for model with Magnetic Stripe Card Reader>

You need software to use a Magnetic Stripe Card Reader.

CAUTION

■ Do not:

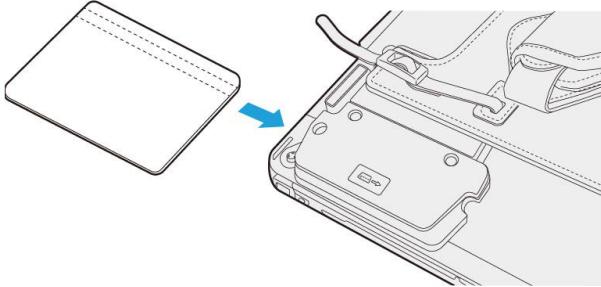
- Hit, bend, or drop the card.
- Touch the contact part with fingers or metal object.
- Place the card in very hot location for a long time.
- Remove the card immediately after inserting it.

Inserting the Smart Card

To insert the card

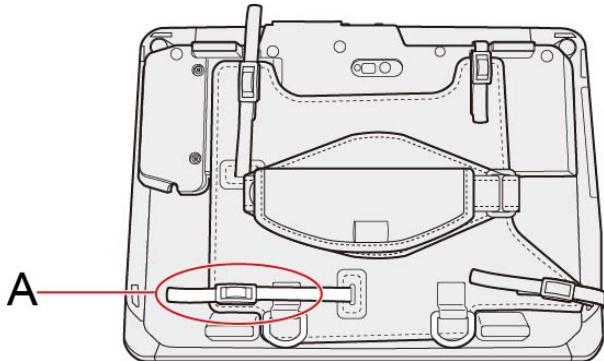
Insert the magnetic tape part of the card into this unit's card reading part and slide it.

- Face the magnetic tape of the card to the computer side.



NOTE

- Do not use the strap (A) circled in red to prevent the card from being caught.



- Slide the card parallel to the rail.
- Slide the card at a constant speed.
- Inserting the card at an angle to slide or removing the card at an angle after insertion may lead to incorrect reading.

Barcode Reader

<Only for model with Barcode Reader>

Preparation

Setting the Language

To enter correct character strings, set the language of the barcode reader according to the Default Input Local using the Barcode HID Language Setting Utility. This setting is necessary only for the first time use.



1. Click (Start) - [Panasonic] - [Barcode HID Language Settings].



Alternatively, click (All apps) - [Panasonic] - [Barcode HID Language Settings] in the tablet mode.

2. Set the language of the barcode reader according to the Default Input Local.

NOTE

- If the barcode cannot be read following the above steps, change the language of the barcode reader according to the Input Locale of the application to be used. If none of them is applicable, set "English (United States)" both for the barcode reader and the application. Following are the languages that can be set for the barcode reader.

- English (United States)
- English (United Kingdom)
- French (France)
- French (Canadian Legacy)
- French (Canadian)
- French (Switzerland)
- French (Belgium)
- German (Germany)
- German (Switzerland)
- Spanish (Spain)
- Italian (Italy)
- Swedish (Sweden)
- Japanese
- Portuguese (Portugal)
- Portuguese (Brazil)
- Czech (QWERTY)
- Slovakian (QWERTY)
- Hungarian (101-key)
- Hungarian
- Danish
- Norwegian
- Dutch (Netherlands)
- IBM/NCR Terminals

Setting the USB Mode

Use in the [USB HID Keyboard] mode normally. If the barcode cannot be read with this mode, the application may be compatible with [USB HID POS]. In this case, change the mode according to the following steps.

1. Click (Start) - [Panasonic] - [Barcode HID Mode Setting].



Alternatively, click (All apps) - [Panasonic] - [Barcode HID Mode Setting] in the tablet mode.

2. When using POS API: Click and add a check mark for [USB HID POS], and then click [OK].

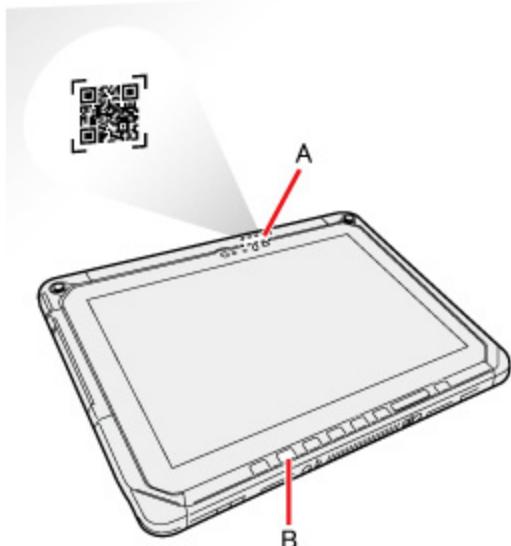
When not using POS API: Click and add a check mark for [USB HID Keyboard], and then click [OK].

Reading Barcodes

CAUTION

- Do not look directly into the reading window.

DO NOT LOOK DIRECTLY AT THE BARCODE READER LIGHT.



1. Open the software for reading a barcode, and put the cursor on it.

2. Aim the Barcode Reader (A) at the barcode.

3. Press button (B).

The Barcode Reader lights red to indicate the reading position.

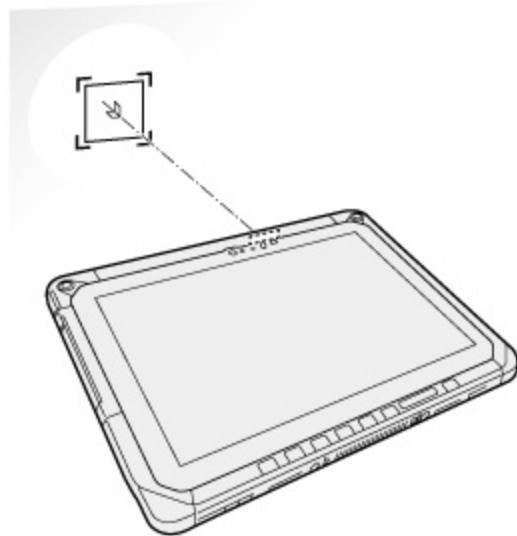
NOTE

- When the barcode read operation is finished, please wait about three seconds to start the next reading. You may press the button immediately, even if you set to release, it takes several seconds to light to light actually.
- If an error message appears and nothing is displayed, restart this utility.
- You can change the button assign to [Rotation lock button](#).

To Correctly Read a Barcode with This Computer, Observe the Following

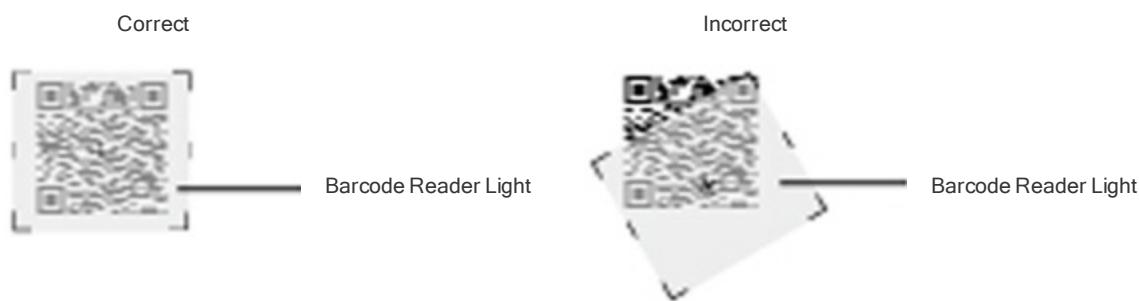
- The reading angle is important factor.**

Perform reading at the angle indicated in the figure. We recommend you to set at approximately 2° to 3° angle from the perpendicular position.



- Hold the reader farther away when reading a larger barcode, and closer in when reading a smaller barcode.
- Perform reading so that the entire symbol falls within the center of the red Barcode Reader light.
- The reader can still read a barcode even if the barcode is not in the center of the red Barcode Reader light.

However, if a part of the barcode lies outside the Barcode Reader light, the barcode cannot be read. Make sure the entire barcode is inside the Barcode Reader light.



Cleaning the Reading Window

If the reading window is dirty, gently wipe the reading window with a cloth or a cotton swab moistened with water.

Do not allow materials that can easily scratch the reading window to touch the window, such as sandpaper or metal object.

For parts other than the reading window, see "[Handling and Maintenance](#)".

Decode Capabilities

Following symbologies are supported as the factory default.

Codabar, Code 128, EAN 128, Code 39, DataMatrix, Interleaved 2 of 5, PDF417, QR Code, RSS-14, RSS Limited, RSS Expanded, UPC-A, UPC-E, EAN-8, EAN-13

Following symbologies also can be used by specifying them with Barcode Configuration Utility.

Codablock A, Codablock F, Code 11, Code 128 French CIP, EAN 128 Irregular, ISBT, Code 93, EAN.UCC Composite CC-A/B, EAN.UCC Composite CC-C, EAN.UCC Composite Linear, ISBN, ISMN, ISSN, Matrix, Maxicode, MicroPDF417, MSI, Plessey, Standard 2 of 5, Telepen, UPC-E1, TLC 39, Australian Post, BPO, Dutch Post, Japan Post, Planet, Postnet, Canada Post, Infomail, Sweden Post

Using Software

Barcode Setting Utility

Barcode Setting Utility applies the barcode configuration file (*.INI file) to the Barcode Key Emulator or Barcode Reader module.

Barcode Configuration Utility

Using the Barcode Configuration Utility, you can create and perform the configuration files to set up the settings.

1. Sign in to Windows as an administrator.



2. Click (Start) - [Panasonic] - [Barcode Configuration Utility].



Alternatively, click (All apps) - [Panasonic] - [Barcode Configuration Utility] in the tablet mode.

If you want to reflect/create a barcode configuration file, right-click [Barcode Configuration Utility], and then click [Run as administrator].

3. Click target model, and then click [OK].

Usually choose [2D Barcode Reader Type B Series].

4. Make necessary setting.

- If you want to set the type of barcode

1. Click [Symbology Configuration] tab.
2. To deploy the barcode standard you want to set.
3. Select [Disable] or [Enable] in [ACTIVATE].

- If you can set up a data editing function of barcode reader

1. Click [Data configuration] tab.
2. Make necessary settings.
You can write in the edit box what you want to set each item, and is to be selected in the pull-down list.

- Revert to the factory default state of the machine settings

1. Click [Set Baseline Settings] button on each tab.
2. At the confirmation message, select [Yes].

NOTE

- In each setting tab, only items that need to be set, please put a check in the check box. If you do not want to change any settings, please do not put it in check.

5. Create and reflect the barcode configuration file.

- When creating a barcode configuration file

1. Click [File] - [Save as...].
2. Save the barcode configuration file.

- Barcode Configuration file (that created by the Barcode Configuration Utility) can be reflected in the barcode reader module by dragging and dropping to the Barcode Setting Utility ([Direct application of the barcode configuration file](#))

- When creating and reflecting the barcode configuration file

1. Click [Tools] - [Apply Configuration].
2. Save the barcode configuration file.
The setting of the barcode configuration file will be reflected.

- If you want to reflect the barcode configuration file you created

1. Click [File] - [Open...], open the barcode configuration file.
2. Click [Tools] - [Apply Configuration].

6. Click [File] - [Exit].

At the confirmation message, select [Yes].

Direct application of the barcode configuration file

1. Create the barcode configuration file (*.INI file) using Barcode Configuration Utility.
2. Drag and drop the *.INI file to the following application file.
 - C:\Program Files (x86)\Panasonic\BCR2D_B_Set\BCR2D_B_Set.exe
3. If the “User Account Control” screen appears, click [Yes].

External Display

The external display (HDMI/VGA) connected to the keyboard base cannot display until Windows starts up.

HDMI Port

You can switch the output destination to an external HDMI display.

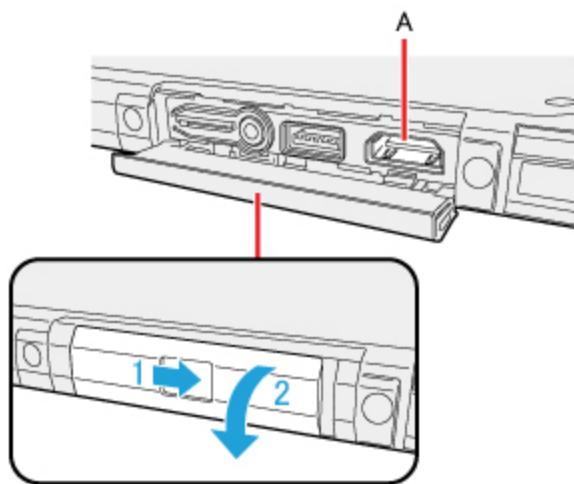
Tablet

1. **Slide the cover to the arrow direction.**

The cover is unlocked.

2. **Open the cover.**

3. **Connect the HDMI display to the HDMI port (A).**



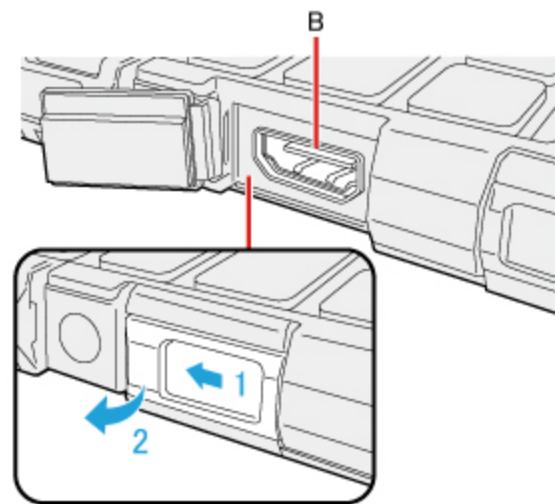
Keyboard Base

1. **Slide the cover to the arrow direction.**

The cover is unlocked.

2. **Open the cover.**

3. **Connect the HDMI display to the HDMI port (B).**



VGA Port

You can switch the output destination to an external display.

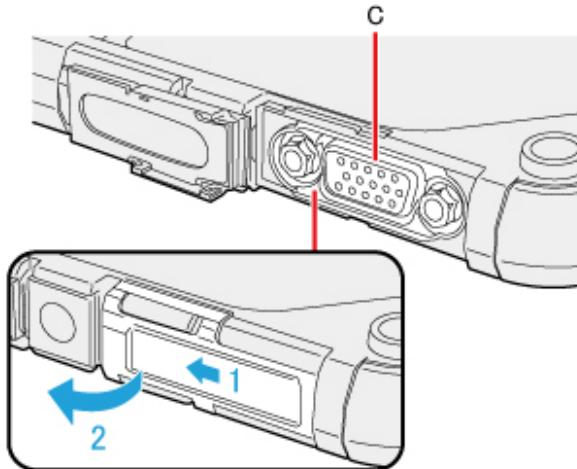
Keyboard Base

1. **Slide the cover to the arrow direction.**

The cover is unlocked.

2. **Open the cover.**

3. Connect the external display to the external display port (VGA) (C).



NOTE

- If you connect VGA display after connecting high resolution HDMI display, such as 4K display, images could not be displayed. In such cases, connect VGA display first, and then connect high resolution HDMI display.

Switching the display mode

Using key function

1. Press key + «P» or «Fn» + «F3».
2. Select the display mode.

Using Graphics Driver

The display mode can be switched between the internal LCD and the HDMI port of the tablet. To change the setting of the HDMI/VGA port of the keyboard base, see "[Using the \[Display settings\]](#)".

1. Right-click the desktop and click [**Intel® Graphics Settings**].
2. Select [**Display**].
3. Click [**Multiple Displays**] under "Display" at upper left.
4. Select the display mode.

Single Display: To display the image only on the internal LCD.

Clone Displays: To display the same image on both the internal LCD and an external display.

Extended Desktop: To activate the extended mode.

Collage: To spread the desktop area across displays automatically.

5. Click [**Apply**].

Follow the on-screen instructions.

Using the [Display settings]

1. Click - (**Settings**) - [**System**] - [**Display**].

Alternatively, click (**Settings**) - [**System**] - [**Display**] in the tablet mode.

2. Select the resolution.

Alternatively, you can open above screen by the following procedure:

Right-click the desktop, and click [**Display settings**].

Follow the on-screen instructions.

NOTE

- After switching the display mode, the display resolution may change.
- After resuming from sleep or hibernation, or restarting the computer, the output destination may not be the same as selected in the previous status.
- When using the HDMI or VGA of the keyboard base for extended display, the extended display may appear on the tablet side after resuming from sleep or hibernation. Switch the setting.
- When you change the display after Windows starts up, do not press any key until switching is complete.
- Until Windows startup is completed (during Setup Utility, etc.), the simultaneous display cannot be used and pressing «Fn» + «F3» switches the display between the internal LCD and the external display.
- Do not connect or remove the external display during sleep or hibernation.
- It may take some time to switch between displays depending on the displays used.
- When you use the external display only, set the suitable number of colors, resolution, or refresh rate separately from when you use the internal LCD only or when you use the simultaneous display. 32 bit is fixed for the color setting. This cannot be changed. Depending on the settings, some external displays may be distorted or may not display the mouse pointer correctly. In this case, set the settings to lower value.
- When you use the simultaneous display, MPEG files and other motion image files may not be played back smoothly.
- Carefully read the instruction manual of the external display.
- When connecting an external display that does not conform to the Plug & Play standards, select the display driver accordingly in the following menu, or use the driver disc supplied with the monitor.

1. Click  (Start) -  (Settings) - [System] - [Display], and click [Display adapter properties] under "Multiple displays".

Alternatively, click  (Settings) - [System] - [Display], and click [Display adapter properties] under "Multiple displays" in the tablet mode.

2. Click [Monitor] - [Properties] - [Driver] - [Update Driver].

CAUTION

- Before disconnecting the external display, switch to the internal LCD by pressing «» key + «P» or «Fn» + «F3». Otherwise the displayed image quality may become different after disconnection (e.g., wrong resolution). In this case, press «» key + «P» or «Fn» + «F3» to reset the image quality.
- The screen may become distorted due to the following operations. In this case, restart the computer.
 - Disconnecting an external display for which you have set high resolution or high refresh rate.
 - Connecting/disconnecting an external display during computer operations.

Extended Desktop

NOTE

- It may not be possible to use the extended desktop with some software applications.
- When you click the maximize button, the window is displayed on one of the displays. You cannot move the maximized window to the other display.
- Do not use the display rotation in the extended desktop.
- The pop-up displayed by «Fn» key combination appears only on the primary display.
- Set the internal LCD to the primary display when using the screen. The cursor will move on the primary display when you touch the internal LCD.

To Change the Sound Output Destination

When an HDMI display is connected, you can specify sound to be output via the speakers of the personal computer or via the speakers of the HDMI display.

Make sure your HDMI display is equipped with speakers.

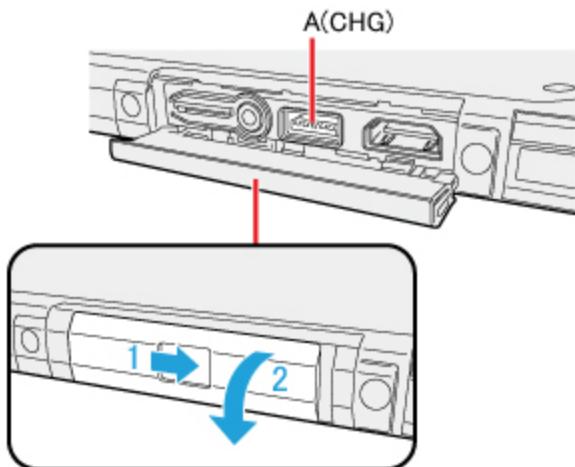
1. Click  (Start) -  (Settings) - [Devices] - [Bluetooth & other devices] - [Sound settings].
2. Select the sound output destination.
3. If you have changed the sound output destination, click [Set Default], and then click [OK].

Connecting/Removing USB Devices

To connect the USB device

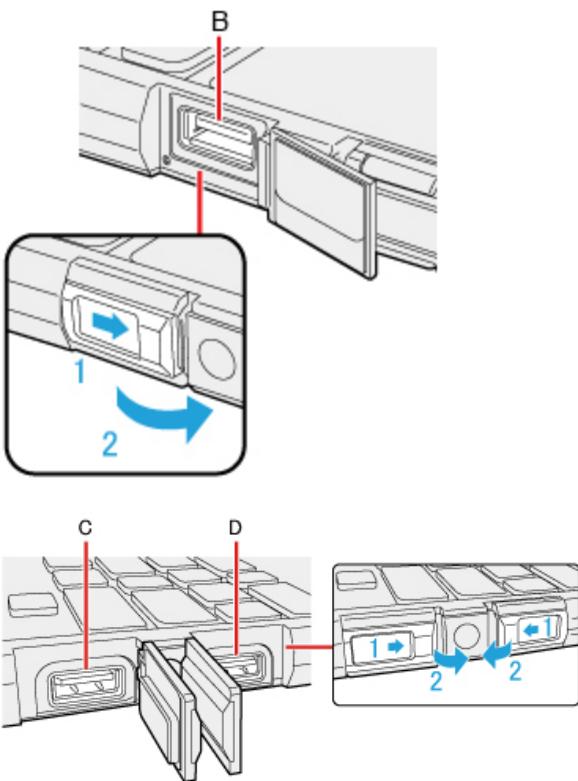
Tablet

1. **Slide the cover to the arrow direction.**
The cover is unlocked.
2. **Open the cover.**
3. Connect the USB device to one of the USB port (A) on the computer.



Keyboard Base

1. **Slide the cover to the arrow direction.**
The cover is unlocked.
2. **Open the cover.**
3. Connect the USB device to one of the USB ports (B), (C) or (D) on the computer.



To remove the USB device

1. Disable the USB device.

1. Click  on the task tray and click .

2. Select the USB device.

- These steps are not necessary when:
 - Removing the device after turning off the computer.

•  is not displayed.

• The device does not appear in the list in step 2.

2. Remove the USB device.

NOTE

- You may need to install the driver for the USB device. Follow the on-screen instructions or refer to the instruction manual of the USB device.
- You may need to install the driver again when connecting the device to another port.
- When a USB device is connected, sleep or hibernation may not function normally. If the computer does not start up normally, remove the USB device and restart the computer.
- When the USB device is removed and then inserted while the computer is on,  or  may appear in the Device Manager and the device may not be correctly recognized. In this case, remove and connect the device again, or restart the computer.
- When a USB device is connected, power consumption increases. Remove the USB device when it is not in use, especially when operating by battery power.
- If the computer enters sleep while a USB keyboard or mouse is connected to the tablet, touching the USB keyboard keys or mouse will resume the computer.

Charging USB Devices

The computer comes with a USB port to provide efficient charging to smart phones or portable devices that can use USB port charging.

The high speed charging is supported at the following situation.

The computer is turned on; When the computer is turned off ; in sleep/hibernation mode

USB quick charging is provided through the USB Charging port (A).

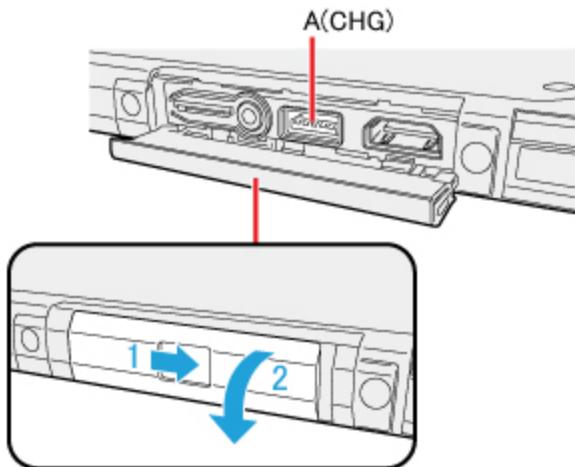
Tablet

1. Slide the latch to the arrow direction.

The cover is unlocked.

2. Open the cover.

3. Connect the USB device to one of the USB port (A) on the computer.



USB Charge Setting

1. Click (Start) - [Panasonic PC Settings Utility], and click (Settings) - (USB).

Alternatively, click [Panasonic PC Settings Utility], and click (Settings) - (USB) in the tablet mode.

Enabling or Disabling Power-Off Charging

1. Add a check mark to [Enable Always on Charging].

NOTE

- Charging of some USB devices may not be possible. Therefore, check the device before charging it.
- Charging time varies depending on the USB device.
- Connect the USB device directly to the USB port. If connection is via a USB hub, charging may not be possible.
- For devices which do not require charging, connect them to other ports.
- If the computer is not connected to the AC adaptor, its battery power will be consumed quickly.
- Do not insert any foreign object in the USB port.
- When the computer resumes from sleep or hibernation, it may not be able to detect the USB device. If this happens, removing and then reconnecting the USB device may enable the computer to detect the device.
- USB charging is not performed if you press the power switch for more than 4 seconds to turn off the power, or if you reconnect the AC adaptor and battery after removing them in power-off state.
- With USB charging during power-off enabled, if a USB keyboard or USB mouse is connected to the port allowing USB quick charging, then they cannot be used to resume the computer from sleep.
For USB devices which do not require charging, connect them to other ports.
- If charging is done when the computer is powered by battery, charging automatically stops when the battery level drops below 10 %.

Enabling or Disabling Quick Charging

1. Set [Quick Charging] of [USB Charge Settings] to [Enabled] in the [Main] menu of the Setup Utility.

NOTE

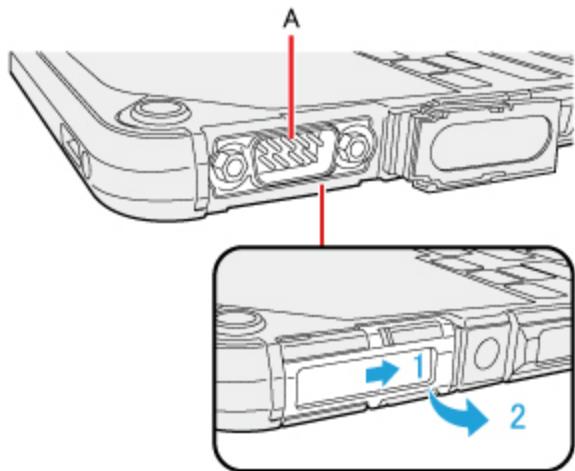
- If USB quick charging is set to be always enabled, the following problems may occur.
 - USB device cannot be detected as a USB device.
 - Charging is not possible.

-
- For some USB devices in USB quick charging, even though the computer is connected to the AC adaptor, it may temporarily switch to battery operation. If this happens, disable USB quick charging.
-

Connecting Serial device

Keyboard Base

1. **Slide the cover to the arrow direction.**
The cover is unlocked.
2. **Open the cover.**
3. **Connect the serial device to the serial port (A).**

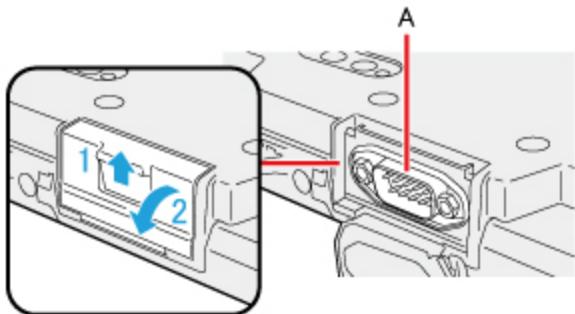


4. **Connect the serial device to the connector of the serial cable.**

Tablet

<Only for model with Serial Port>

1. **Slide the cover to the arrow direction.**
The cover is unlocked.
2. **Open the cover.**
3. **Connect the serial device to the serial port (A).**



4. **Connect the serial device to the connector of the serial cable.**

NOTE

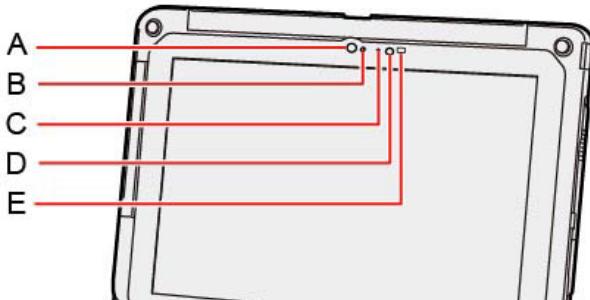
- When connecting a cable, be sure to secure it with screws.
- It does not support serial mouse.

Camera

Description of Parts

Front Camera (Tablet)

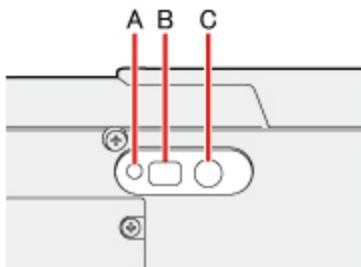
- RGB Camera (A)
- Ambient Light Sensor (B)
- Camera Indicator (C)
- IR LED (D)
- IR Camera (E)



Rear Camera (Tablet)

<Only for model with rear camera>

- Camera Indicator (A)
- Camera Light (B)
- Camera Lens (C)



Using the Camera

NOTE

- When the camera is in use, the Camera Indicator lights up.
- When the computer is moved from hot and humid environment to low temperature environment, dew condensation may form on the lens. This is not a malfunction. Wait until the lens dries out.
- Depending on your environment, the sound volume could not be stabilized during recording. If the sound volume is not stabilized, perform the following procedure before use.

1. Click  on the task tray, right-click .
2. Click [Sound Manager], and then click [Microphone Array] tab.

3. Add the check on [All Off] in [Microphone Effects].

4. Click [OK].

Panasonic PC Camera Utility

The Panasonic PC Camera Utility can be used to shoot photos and videos.

When you use pictures and videos recorded using this utility at Web conferences, or other services, use specialized applications accordingly.

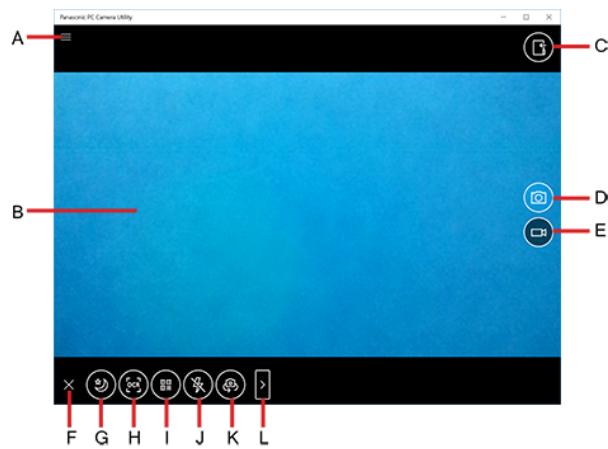
Starting up



1. Click (Start) - [Panasonic PC Camera Utility].

The Panasonic PC Camera Utility starts up, and the following screen is displayed.

- When the utility is running, do not remove or insert audio devices (such as microphones and speakers). Also, do not enable or disable such devices.



- A. Open the camera settings
- B. Preview screen
- C. Display the folder where recorded data is saved
- D. Shoot photos
- E. Start/Stop shooting videos
- F. Hide the mode menu
- G. Night Mode switching
- H. OCR
- I. Barcode reader
- J. Camera light
- K. Camera device
- L. Change the menu

Shooting Photos and Videos

Shoot photos



1. Click .

- You cannot shoot photos when the save destination storage space is less than 10 MB.

Start/Stop shooting videos



1. Click

The camera switches to the video shooting mode.



2. Click



During shooting, the icon is shown as



3. To stop shooting, click

- If the save destination storage space becomes less than 100 MB during video shooting, shooting will automatically stop.

NOTE

- Shooting will stop when you minimize the application window, or put the computer into the hibernation mode during video shooting.

Turn the Night Mode ON

To make the dark viewing image brighter



1. Click



When using the Night Mode, the icon is shown as

NOTE

- Updating the preview screen may be delayed when using the Night Mode.
- CPU utilization increases when using the Night Mode. If you leave the computer for long hours, the area around the exhaust vent may be heated.

Display the recorded image or video files

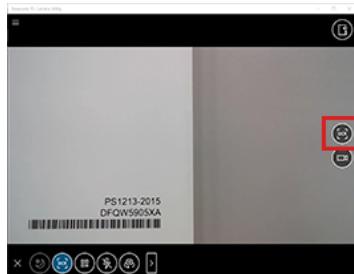
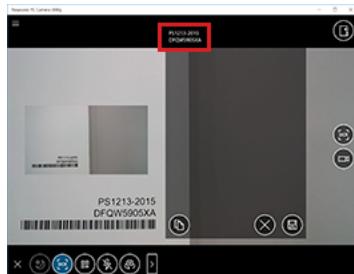


1. Click

The recorded data will be saved in the displayed folder named the recording date.

Other Functions

OCR Scanning

1. Click  . The icon is shown as .
 2. Point the window at the target text you want to scan, and click  on the right side of the screen.

- When the target text has been scanned, the scanned OCR text is displayed above the preview window.
- 
-  Copy the OCR text to the clipboard.
-  Retry OCR scanning.
-  Save the OCR text.
- To stop scanning, click .

NOTE

- Installation of the option of the language pack is necessary in order to use the OCR feature. If it is not installed, please download the optional feature (optical character recognition) by the following procedure.



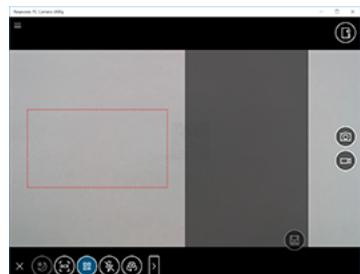
1. Click  (Start) -  (Settings) - [Time & language] - [Region & language].
2. Click the language used for "Languages" and click [Options].
3. Click [Download] under "Basic typing".

- OCR feature can't be used in some languages which Windows doesn't support OCR feature.

Barcode Reader

1. Click  . The icon is shown as 
2. Point the on-screen guide at the barcode.

You can turn on the light. Click 



When the barcode has been scanned, the scanned barcode text is displayed on the right side of the preview window.



Save the barcode text.

Turn the light ON/OFF

You can turn on/off the light.



Turn off the light.



Turn off the light (Flash available).



Turn on the light.

Switch camera

Switch between the front and rear cameras.



1. Click 

Zoom

To enlarge or reduce the camera image.

1. Use the Zoom slider for adjustment.

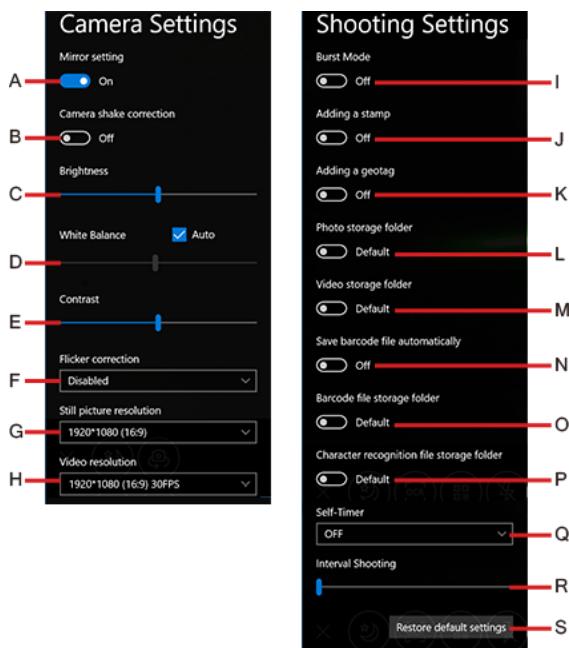


If the slider is not displayed, click 

Changing the Settings

- Click  .

The “Settings” menu is displayed.



A. Mirror setting <Only for model with front camera>

Make the preview screen mirror-reversed (flip horizontal). (Recorded images will not be reversed)

B. Camera shake correction <Only for model with front camera>

Enable the image stabilizer when shooting photos.

C. Brightness

Change the brightness of camera images.

D. White Balance

Change the white balance of camera images. To set manually, uncheck the [Auto] option.

E. Contrast

Change the contrast of camera images.

F. Flicker correction

Set the flickering correction of camera images.

G. Still picture resolution

Change the still picture resolution. Perform touch operation or mouse click to select the resolution. The resolution may not be correctly specified if you use the keyboard cursor keys.

H. Video resolution

Change the video resolution. Perform touch operation or mouse click to select the resolution. The resolution may not be correctly specified if you use the keyboard cursor keys.

- Note that the described FPS values are theoretical. They may be decreased depending on the actual use conditions.

I. Burst Mode

Press and hold the photo shooting button to shoot continuously while the button is pressed. The maximum number of continuous shooting is 20.

- You cannot shoot continuously when using the Night Mode.

J. Adding a stamp

Add geolocation and time stamps to still images.

K. Adding a geotag

Add geotagging to the Exif data of still images.

L. Photo storage folder

Specify the destination of recorded photo data to save. The default value is the “Pictures” folder.

M. Video storage folder

Specify the destination of recorded video data to save. The default value is the “Videos” folder.

- If you specify the FAT32 formatted storage as destination to save, video files cannot be correctly created when the storage data capacity exceeds 4 GB.

N. Save barcode file automatically

O. Barcode file storage folder

Specify the destination of saved barcode text. The default value is the “Pictures/Barcode” folder.

P. Character recognition file storage folder

Specify the destination of saved OCR text. The default value is the “Pictures/OCR” folder.

Q. Self-Timer

Specify the time period until shooting starts after the button is pressed. (OFF/5 sec./10 sec.)

R. Interval Shooting

When you move the slider to the right, and specify the value except [0], the camera automatically repeats shooting at intervals of specified seconds. The maximum 10 photos can be shot continuously.

S. Restore default settings

Return all the settings to the default values.



To close the [Setting] menu, click on the upper left of the screen, or click the preview screen.

NOTE

- To specify the save destination folder, select the folder you have the access right to. If a writing error occurs, change the specified folder.
- The settings of “New photos and videos will save to:” under “Change where new content is saved” ((Start) - (Settings) - [System] - [Storage]) are applied to the “Pictures” folder.
- The settings of “New photos and videos will save to:” under “Change where new content is saved” ((Start) - (Settings) - [System] - [Storage]) are applied to the “Videos” folder.

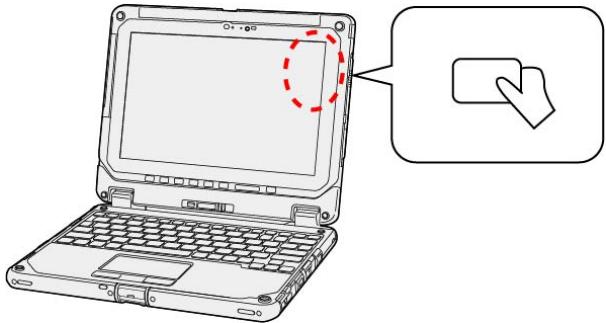
Contactless Smart Card Reader/RFID Reader

<Only for model with Contactless Smart Card Reader/RFID Reader>

You can read the data from RFID (Radio Frequency Identification) tags / Smart Card.

NOTE

- Contactless Smart Card Reader is typically used with specialized applications. For further information, ask the system administrator.



1. Aim the center of RFID tag / Smart Card at the Contactless Smart Card Reader.

- Continue operation by using the specialized applications.

NOTE

- Operation distance depends on RFID tag / Smart Card.

Fingerprint Reader

<Only for model with Fingerprint Reader>

Precautions

For Security When Using Fingerprint Authentication

- Fingerprint authentication does not guarantee complete user authentication and identification. Please note that we cannot accept liability for any loss or damage incurred from your use or inability to use fingerprint authentication. Please be forewarned.
- We cannot accept liability for any loss of data due to malfunction of the fingerprint sensor.
- Registration may be impossible if there is insufficient fingerprint or other information to identify an individual.
- Interoperation with third-party software cannot be guaranteed.
- Fingerprint authentication can be performed using either fingerprint or password data. If you lose this data you may be unable to use this device, so store the data in a safe place.

Fingerprint Sensor Handling

- **Avoid the following. Failure to do so may result in malfunction or damage to the fingerprint sensor.**
 - Do not rub or scratch the sensor with hard materials or poke it with small pointed objects that could cause scratches.
 - Do not touch the surface with dirty fingers.
 - Do not soil or cover the sensor with a sticker.
- **In the following cases, fingerprint sensor sensitivity may be degraded, impeding or preventing authentication and registration.**
 - If the surface of the fingerprint sensor is soiled with dirt, skin oil, or sweat
 - If the surface of the fingerprint sensor is wet by moisture or condensation
 - If your finger is too wet or too dry
 - If your finger is wounded or inflamed
 - If your fingerprint grooves have become too shallow due to wear
 - If sliding too quickly or too slowly
 - If your finger is swollen, such as from bathing
 - If your fingerprint has changed due to weight loss or gain
- **Fingerprint sensor sensitivity may be restored by the following.**
 - Wipe the fingerprint sensor with a soft cloth.
 - Wash and wipe your hands.
 - Use another finger for registration and authentication.
 - If your finger is extremely dry, moisten it using hand cream.
- **Static electricity can cause the fingerprint sensor to malfunction. To discharge static electricity, touch a metal surface before touching the fingerprint sensor. Be especially careful about static electricity in the winter and in other dry conditions.**
- **When a faulty fingerprint sensor is repaired, previously saved passwords may be reset in the process. Please be forewarned.**

Setting a Password

If you forget your sign in password you will be unable to use the device or Windows, so be absolutely certain that you will not forget it.

If you are using Windows Hello:

- When you have installed the Fingerprint Authentication Utility (DDS EVE FA Standalone for Panasonic), Windows Hello will become deactivated.

Fingerprint Authentication Function

Use fingerprint authentication to improve security and convenience by replacing the conventional password entry required to sign in to windows or provide authentication on websites.

- The OS provides the fingerprint registration/authentication function.

If you use fingerprint authentication only to sign in to Windows, you do not need to install the Fingerprint Authentication Utility (DDS EVE FA Standalone for Panasonic). In that case, however, automatic sign in to websites using fingerprint authentication for verification is not available.

The fingerprint authentication function of the OS can be used as follows.



1. Click (Notification) on the task tray, and click [All settings] - [Accounts] - [Sign-in options] - [Fingerprint].

- When fingerprints are registered with both the OS fingerprint authentication function and the Fingerprint Authentication Utility, authentication is performed by the Utility during Windows sign-in. (The OS's fingerprint information cannot be used.)

Fingerprint Authentication Utility Features

- Pre-boot authentication (PBA)

Perform fingerprint authentication before the computer starts up. Set the Supervisor Password for the Setup Utility beforehand.

- Sign in fingerprint authentication

Use fingerprint authentication to unlock your computer and sign in to Windows.

- Fingerprint enrollment tool

Use to register, update, and delete fingerprints.

- Fingerprint authentication ID manager

Use fingerprint authentication to automatically sign in to websites that require a user ID and password, such as are displayed in Internet Explorer.

- If the Fingerprint Authentication Utility (DDS EVE FA Standalone for Panasonic) is installed, the Windows-standard fingerprint registration/authentication function and the function to set the personal identification number (PIN) cannot be used.

Fingerprint Authentication Initial Configuration

Preparations for Using Fingerprint Authentication

Use the following procedure for fingerprint authentication utility with this device.

Set up a Windows user account and password.



Sign in to Windows with administrator rights, and set up the Fingerprint Authentication Utility (DDS EVE FA Standalone for Panasonic).



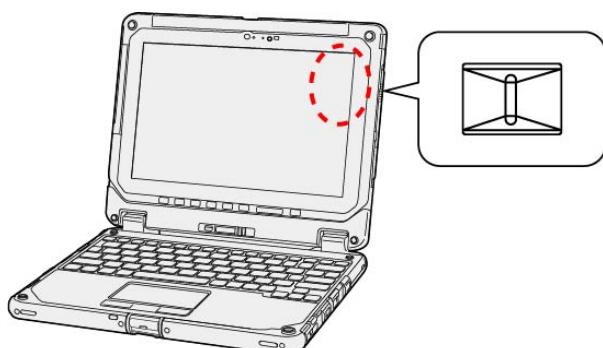
Sign in with a user account that uses this device to register fingerprints.



Perform Pre-boot authentication (PBA) as necessary.

If the "User Account Control" screen appears, click [Yes].

Fingerprint Sensor Location



Step 1. Set up a user account and password.

If a user account for fingerprint authentication and a Windows sign in password have already been set, skip to Step 2.

If a user account for fingerprint authentication has not yet been set, set up a new user account and password.

NOTE

- There are two types of user account.

- Administrator
- Standard user

Some operations and settings are partially prohibited by standard user (restricted user) accounts.

Step 2. Set up the Fingerprint Authentication Utility (DDS EVE FA Standalone for Panasonic).

1. Sign in to Windows with an account having Administrator rights.

If you have signed in as a standard user, click the user name on the upper left of the start menu to display the menu. Then, sign in using administrator privileges.

2. Close all other programs.



3. Click (Start) - [Windows System] - [This PC], and double-click [Windows (C:)].



Alternatively, click (All apps) - [Windows System] - [This PC], and double-click [Windows (C:)] in the tablet mode.

4. Double-click [util], and double-click [fgrprint].

5. When FSAInstaller_XXXXXXXXXXXXXXXXXXXX appears, double-click.

If the "User Account Control" screen appears, click [Yes].

6. Follow the on-screen instructions.

7. Sign in after restarting.

If there are multiple users, select the one to sign in.

8. Click "Sign-in options" click the key icon, enter your Windows password, and then click [→].

Step 3. Register a Fingerprint

Step 3-1. Start registering fingerprints

If "Fingerprint not Enrolled" screen is displayed, click "Enroll".

When you click "Skip Enrollment", the Fingerprint Enrollment Tool can be started by the following procedure.

1. Have the user whose fingerprint is to be registered sign in to Windows with their account.



2. Click in the task tray, and click and then click [Fingerprint Enrollment Tool].

Step 3-2. Enter the Windows sign in password.

When the "Fingerprint Enrollment Tool - User Enrollment" screen appears, enter the Windows sign in password and click [Next].

Step 3-3. Register Fingerprint Data

1. Click the button for a finger to be registered, and click [Next].

NOTE

- Register at least two fingers. That way, if by any chance one finger is injured, another can be used.

2. Enter fingerprints on the fingerprint sensor.

Enter each fingerprint at least three times. When the fingerprints are being registered, the "Progress" indicator lights green. When all three parts of the "Progress" indicator light green, the "Fingerprint authenticated normally" message appears.

CAUTION

■ To prevent scanning errors, pay attention to the following.

- Set the first joint of the finger you want to register on the fingerprint sensor so that the center of the fingerprint can pass over the center of the sensor.



- Slide the finger toward you while maintaining contact with sensor.
- Slide your finger until you can see the sensor.

■ In the following cases, the fingerprint sensor may fail to register or authenticate.

- Sliding too quickly or too slowly.
- The finger is dirty or scarred.
- The finger is too wet or too dry.

See "Fingerprint Sensor Handling" for details.

■ In rare cases, features necessary for fingerprint authentication may not be detected.

In such cases, try registering another finger.

■ If pop-up or other messages appear on the desktop screen, fingerprint entry may be inhibited temporarily. In such cases, click outside of the Fingerprint Authentication window, then click again back inside it.

3. Click [Next], and register another finger using the same procedure as the first.

4. After registering the second finger, click "Finish".

To register more fingers, check "Add/change/delete a fingerprint", then click [Next] and repeat the same procedure.

5. Click [OK].

Perform Pre-boot authentication (PBA) as necessary.



1. Click  on the lower right of the desktop screen, click  on the task tray, and click [PBA Setting Tool].

2. When the "Logon" screen is displayed, input the fingerprint that has been registered.

3. Set [Pre-boot Authentication] to [Enable] on the "PBA Setting" screen.

When signing in to Windows with only the authentication before startup, enable [Single Sign-on].

4. Click the finger button to use for Pre-boot authentication (PBA).

You can select the registered finger.

5. Click [Finish], and click [Yes] on the confirmation screen.

6. Click [OK].

NOTE

- If the backup file is recovered, the Pre-boot authentication (PBA) setting is deleted. Make the setting again after the recovery.
- Enabling the Pre-boot authentication (PBA) will register the fingerprint data on BIOS. To erase the fingerprint data that has been registered on BIOS, uninstall the fingerprint authentication utility (DDS EVE FA Standalone for Panasonic). (The fingerprint data is not erased even if the OS is recovered or the data on the built-in disk is erased) ( [Uninstalling the fingerprint authentication utility](#))

How to use the fingerprint authentication utility

See the online Help (EVE FA Standalone Help) installed with the device for more details on using the fingerprint authentication utility, troubleshooting, restrictions, and other info.

Use the following procedure to display the online Help (EVE FA Standalone Help).



1. Click (Start) - [DDS] - [EVE FA Standalone Help].



Alternatively, click (All apps) - [DDS] - [EVE FA Standalone Help] in the tablet mode.

Uninstalling the fingerprint authentication utility

Perform the following procedure to uninstall the device's fingerprint authentication utility.

1. **Open the Control Panel.**

To open the Control Panel, proceed as follows.



- Click (Start) - [Windows System] - [Control Panel].

2. **Click [Uninstall a program] in the Control Panel, double click "EVE FA Standalone for Panasonic (xxx) x.x.x.xxxxx" in the program list.**

(x.x.x.xxxxx indicates the version number)

Follow the on-screen instructions.

3. **If you want to be able to use the user authentication data in the future, select [No] when the "Do you delete all the data such as registered fingerprint information?" message appears. Otherwise, select [Yes] to completely delete the authentication data.**

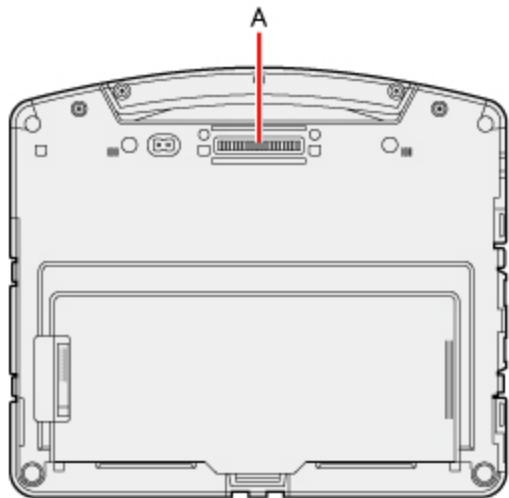
4. **Follow the on-screen instructions.**

Port Replicator

You can use an optional port replicator (CF-VEB201). This device frees you from being bothered by a lot of cable connections when you carry the computer. It also allows you to connect various peripherals.

Connect the port replicator to the expansion bus connector (A) on the bottom of the computer.

Read the instruction manual of the port replicator before using.



CAUTION

- Connect the AC adaptor always when using the port replicator.
- The driver of the port replicator is preinstalled in the computer.
- Connect or disconnect the port replicator while the computer power is turned off.
- To boot the computer from a commercially available optical drive, be sure to connect the USB drive to the USB port on the computer, not to the USB port on the port replicator.
- If the port replicator is connected, each port (except the SD memory card slot) of the keyboard base cannot be used.

NOTE

- Use only the specified port replicator (CF-VEB201).

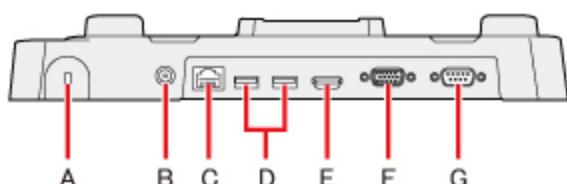
Names and Functions of Parts

Read carefully this manual that described for each device when connecting each device to the port replicator.

CAUTION

- Do not touch the expansion bus connector or pins of the port replicator.

<Rear>



A. Security Slot

A Kensington cable can be connected.

- For more information, read the manual that comes with the cable.

B. DC-IN Jack

- C. LAN Port
- D. USB 3.0 Ports (2 ports)
- E. HDMI Port

Connector for HDMI compatible digital display.

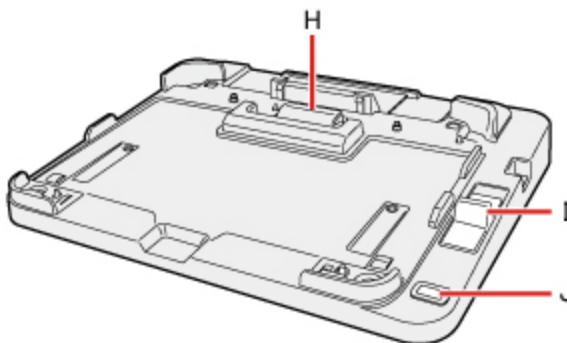
- It is not compatible with the analog display.
- The display specifications of the maximum resolution, etc. that can be output differ according to the specifications of the device connected. For details, refer to the specifications of the device connected.

- F. VGA Port

- G. Serial Port

- It does not support serial mouse.

<Front>



- H. Expansion Bus Connector

This connects to the expansion bus connector on the bottom of the computer.

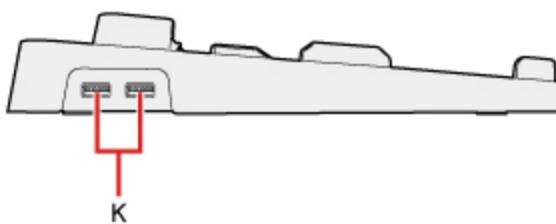
- I. Lever

Slide the lever all the way back to release the computer.

- J. Power Switch

This operates identically to the power switch on the computer.

<Left>



- K. USB 2.0 Ports (2 ports)

Connecting/Disconnecting the Computer

CAUTION

- Make sure to turn the computer off for connection/disconnection.
- Do not connect or disconnect the port replicator while the computer is powered on or in the sleep or hibernation mode.

Connecting

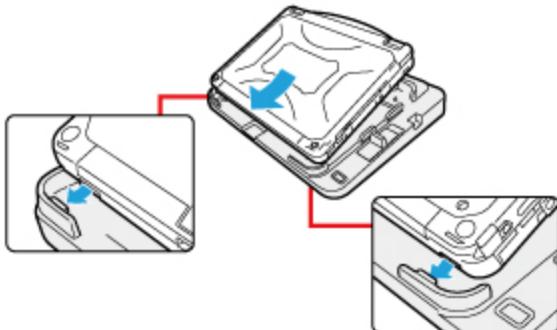
1. **Turn off the computer.**
Disconnect all the devices and cables and close the terminal cover and close the display.
2. **Connect the AC adaptor to DC-IN jack of the port replicator.**
Connect the AC cord to the AC adaptor, and connect to an AC outlet.

CAUTION

- Refer to the *OPERATING INSTRUCTIONS* accompanying computer for information on proper handling of the AC adaptor and AC cord.

3. Set the front corners of the computer in the latches of the port replicator.

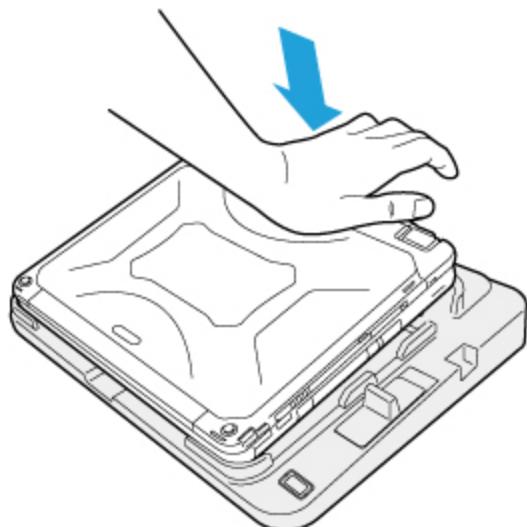
- Confirm to close all connector covers of computer before connecting. Do not attempt to make connections if there is any object between the computer and the port replicator. Doing so could damage the computer and the port replicator.



4. Press the computer in the direction of the arrow and set firmly against the port replicator.

CAUTION

- Do not allow your hand to get caught between the computer and the port replicator when setting the computer.



CAUTION

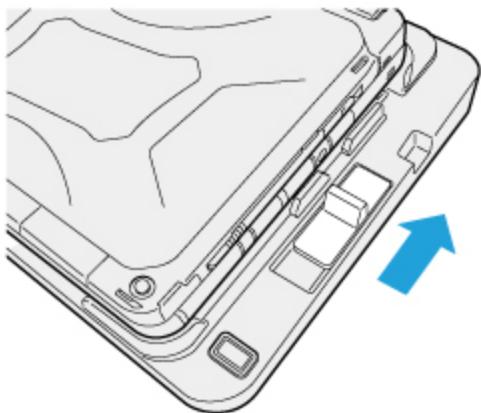
- Do not attempt to move the port replicator while connecting the computer to the port replicator.
- If the computer malfunctions while the port replicator is attached, disconnect the port replicator and check to see if the computer operates normally. If the computer operates normally, the port replicator may be malfunctioning. Contact Panasonic Technical Support.

NOTE

- See Reference Manual of the computer for connecting and setting USB devices, external displays and LAN.
- If the image of the external display connected to the port replicator has stopped, remove the computer from the port replicator, and then reconnect it.

Disconnecting

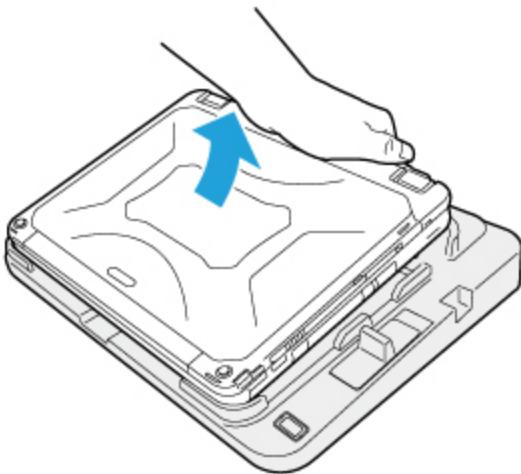
1. Turn off the computer and close the display.
 - If the cable has been connected to the security slot on the side, remove the cable.
2. Slide the lever all the way back. The computer's connector disengages the expansion bus connector of the port replicator.



CAUTION

- After sliding the lever, do not suddenly release it. The lever may relock. Do not slide the lever while pressing against the computer from above. Doing so could damage the computer.
- If the computer malfunctions while the port replicator is attached, disconnect the port replicator and check to see if the computer operates normally. If the computer operates normally, the port replicator may be malfunctioning. Contact Panasonic Technical Support.

3. Lift up the computer to remove it from the port replicator.



NOTE

- If it is difficult to disconnect the computer, push the lever while holding the computer from top for easy disconnection.

Cradle

In combination of the computer and Cradle, you can connect variety of devices.

Read operating instructions for each device carefully when connecting each device to the Cradle.

- [Names and Functions of Parts](#)
- [Connecting/Disconnecting the Computer](#)
- [Battery Charging](#)

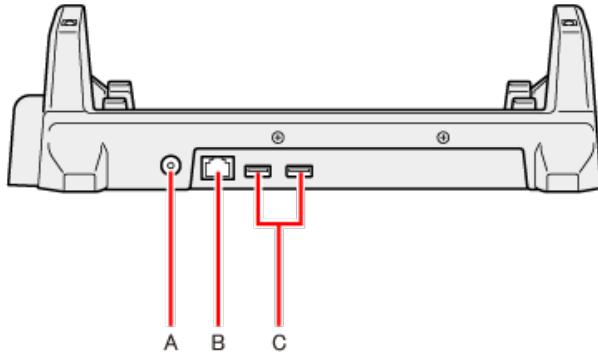
Names and Functions of Parts

CAUTION

- Do not touch the expansion bus connector or pins of the Cradle.

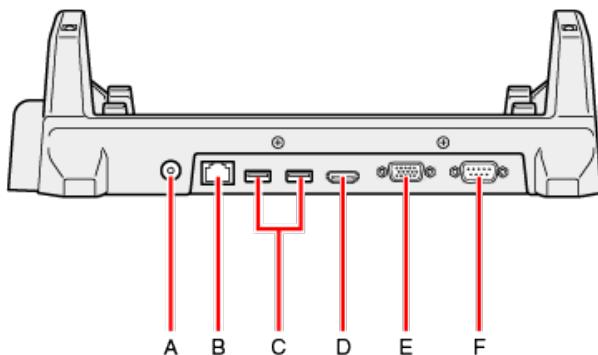
<Rear>

Cradle (FZ-VEBA21*)



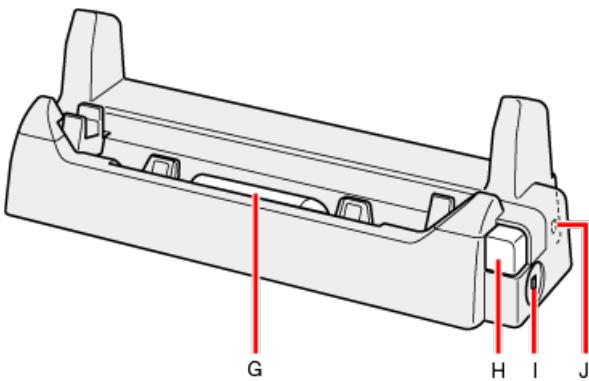
- A. DC-IN Jack
- B. LAN Port
- C. USB 3.0 Ports (2 ports)

Cradle (CF-VEB202*)



- A. DC-IN Jack
- B. LAN Port
- C. USB 3.0 Ports (2 ports)
- D. HDMI Port
- E. VGA Port
- F. Serial Port

<Front>



G. Expansion Bus Connector

This connects to the expansion bus connector on the bottom of the computer.

H. Lever

Use this lever when disconnecting the cradle from the computer.

I. Security slot (Side front)

A Kensington cable can be connected.

If the cable for security is connected to this security slot after the computer is connected, the computer cannot be disconnected because the lever is locked.

- For more information, read the manual that comes with the cable.

J. Security slot (Side back)

A Kensington cable can be connected.

- For more information, read the manual that comes with the cable.

Connecting/Disconnecting the Computer

CAUTION

- Make sure to turn the computer off for connection/disconnection.
- Do not connect or disconnect the Cradle while the computer is powered on or in the sleep mode (i.e., when the power indicator is blinking).

Connecting

1. Turn off the computer.

Disconnect all the devices and cables and close the terminal cover.

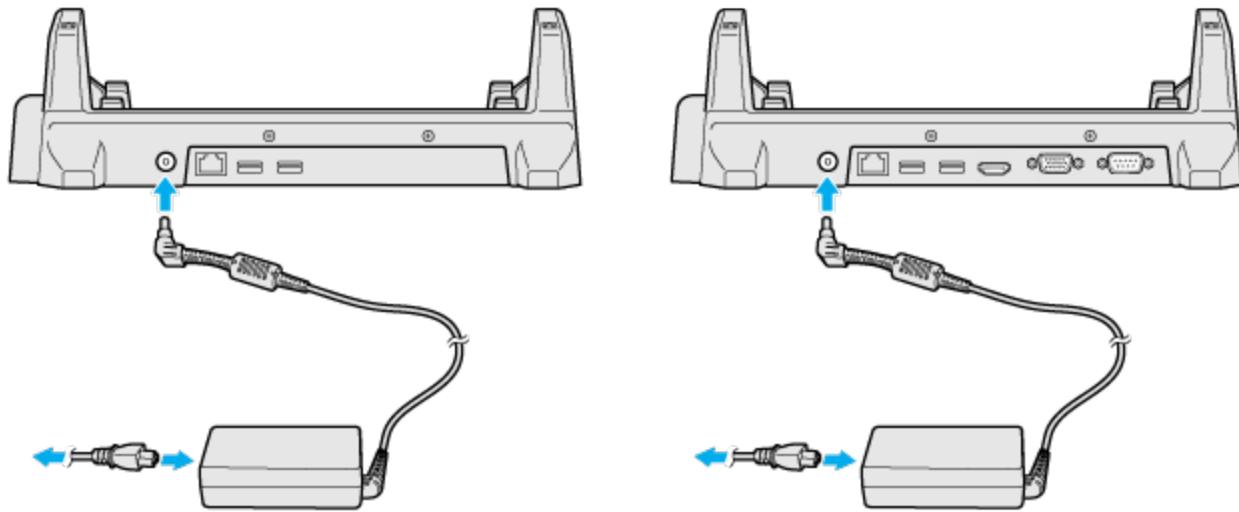
2. Connect the AC adaptor to DC-IN jack of the Cradle.

Connect the AC cord to the AC adaptor, and connect to an AC outlet.

- Refer to the "OPERATING INSTRUCTIONS - Read Me First" accompanying computer for information on proper handling of the AC adaptor and AC cord.

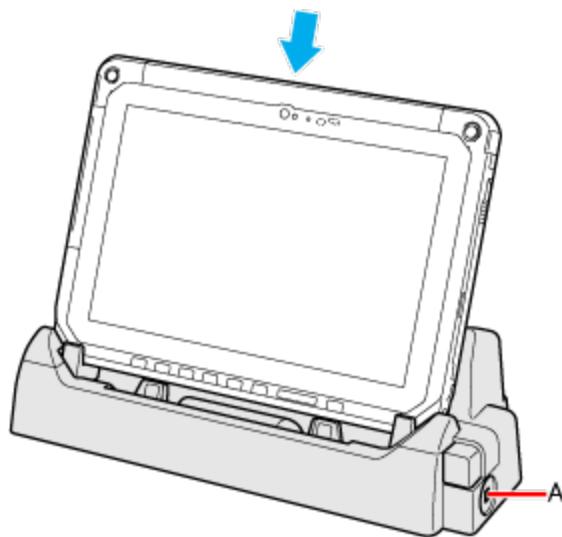
Cradle (FZ-VEBA21*)

Cradle (CF-VEB202*)



3. Insert the computer from above the cradle and push the upper center of the computer all the way in.

- Do not attempt to make connections if there is any object between the computer and the Cradle. Doing so could damage the computer and the Cradle.



4. When locking the lever for disconnection, connect the cable for security to the security slot (A) on the side.

CAUTION

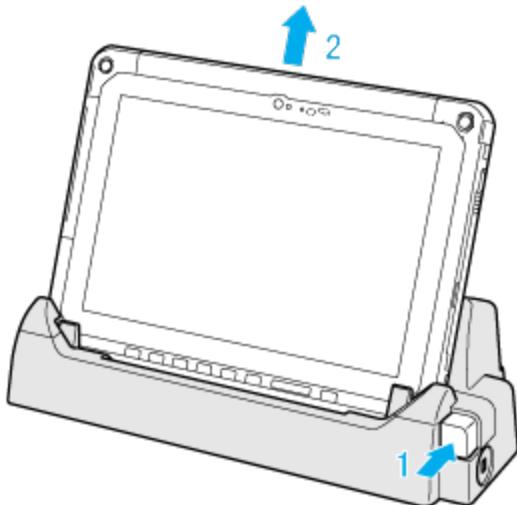
-
- Do not attempt to move the Cradle while connecting the computer to the Cradle.
 - If the computer malfunctions while the Cradle is attached, disconnect the Cradle and check to see if the computer operates normally. If the computer operates normally, the Cradle may be malfunctioning. Contact Panasonic Technical Support.
-

Disconnecting

1. Turn off the computer.

- If the cable has been connected to the security slot on the side, remove the cable.

2. Push the lever in and lift the computer up.



NOTE

- If it is difficult to disconnect the computer, push the lever while holding the computer from top for easy disconnection.

Battery Charging

The battery can be charged using the cradle.

When you attach the computer with the AC adaptor attached to the Cradle ( [Connecting/Disconnecting the Computer](#)), the battery attached to the computer is automatically charged.

Strap

Attaching the strap helps you stably hold the computer.

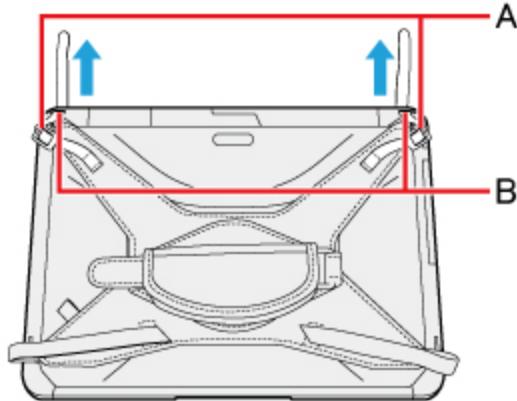
Installing the hand strap

Before installing the hand strap, detach the tablet from the keyboard base. And then turn over the tablet.

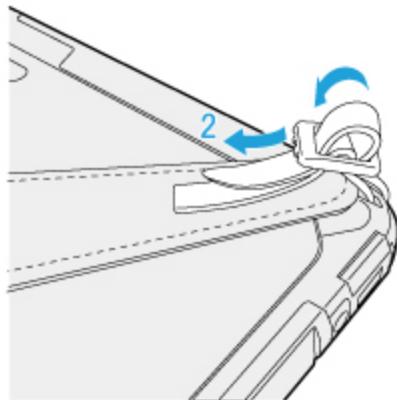
CAUTION

- Place the computer on a soft cloth with the panel side down. In addition, make sure that there is no item under the tablet.

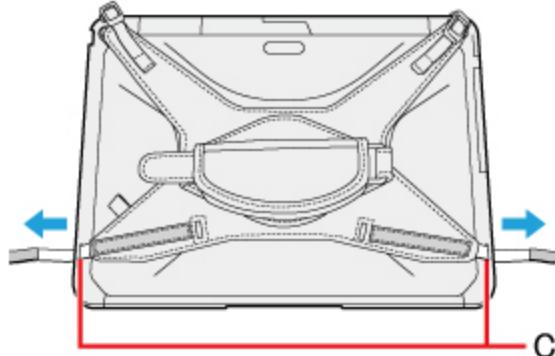
1. Pass the belt which has an adjuster (A) through the strap holes (B) located on the upper side of the back of the tablet.



2. Pass the belt through the adjuster and securely tighten it so it does not loosen.

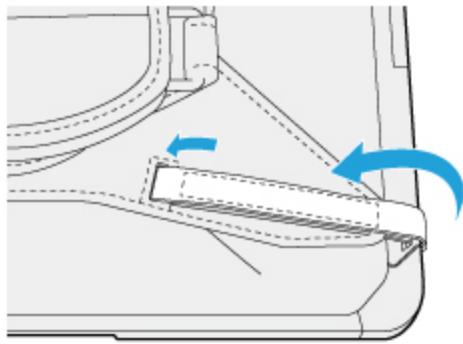


3. Pass the belt which has the Velcro straps through the strap holes (C) located on the side of the back of the tablet.



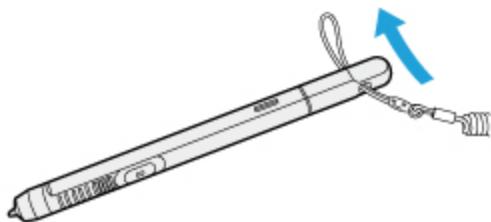
4. Securely attach the bonded part of the belt so it does not loosen.

- Insert the tip of belt into the cut hole of the hand strap.



5. <Only for model with the tether> Attaching the tether to the hand strap.

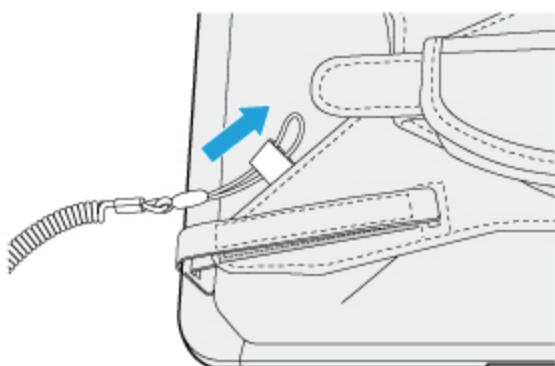
1. Pass one of the loops through the hole.



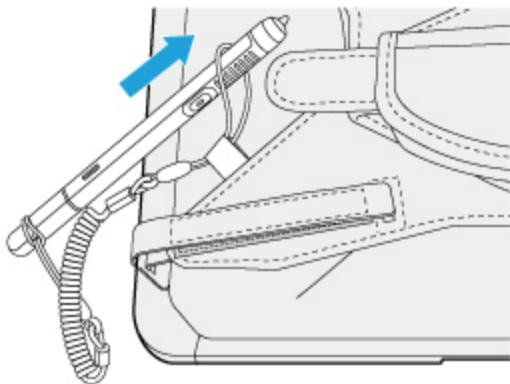
2. Pass one of the loops through another loop.



3. Pass the loop through the ring of the hand strap.



4. Pass the pen and tether through the second loop.



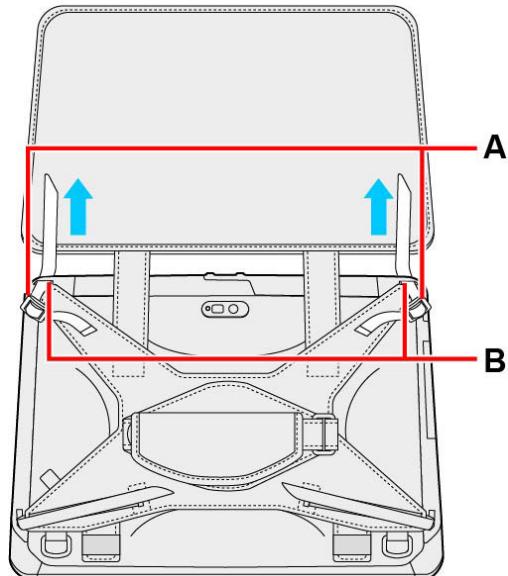
Installing the shoulder strap

Before installing the hand strap, detach the tablet from the keyboard base. And then turn over the tablet.

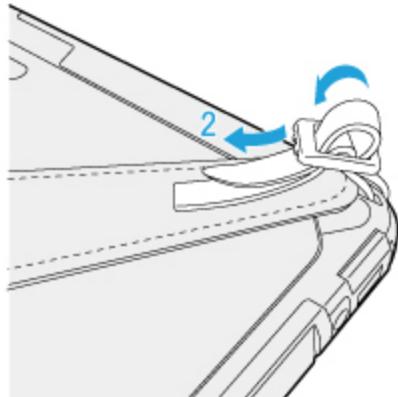
CAUTION

- Place the computer on a soft cloth with the panel side down. In addition, make sure that there is no item under the tablet.

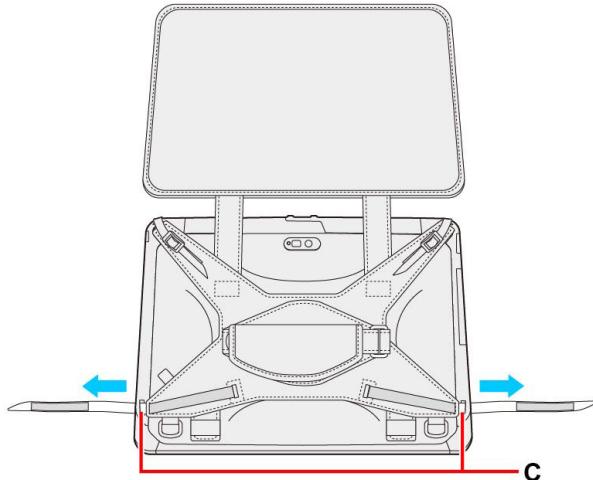
1. Pass the belt which has an adjuster (A) through the strap holes (B) located on the upper side of the back of the tablet.



2. Pass the belt through the adjuster and securely tighten it so it does not loosen.

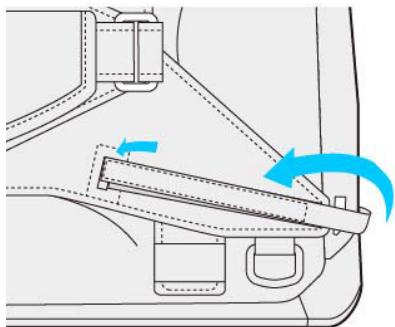


3. Pass the belt which has the Velcro straps through the strap holes (C) located on the side of the back of the tablet.



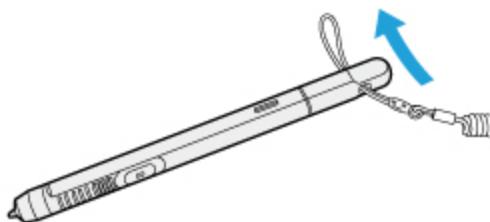
4. Securely attach the bonded part of the belt so it does not loosen.

- Insert the tip of belt into the cut hole of the hand strap.

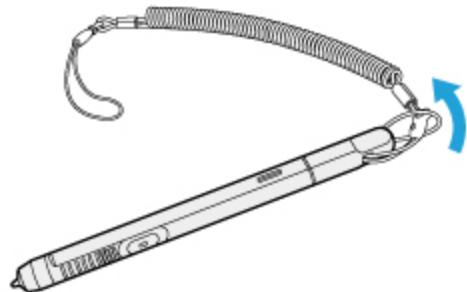


5. <Only for model with the tether> Attaching the tether to the hand strap.

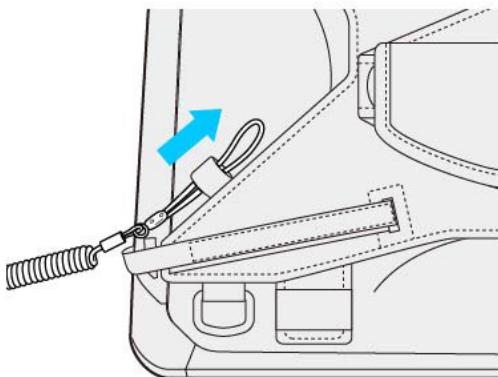
1. Pass one of the loops through the hole.



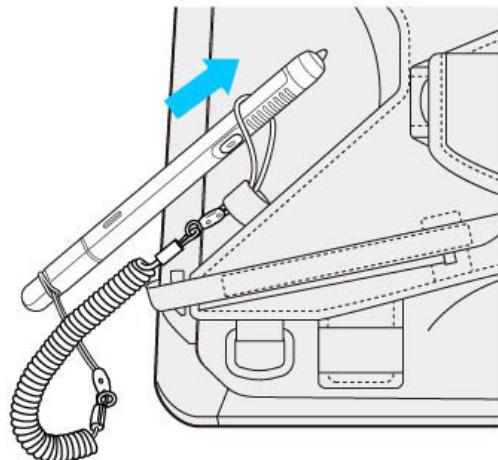
2. Pass one of the loops through another loop.



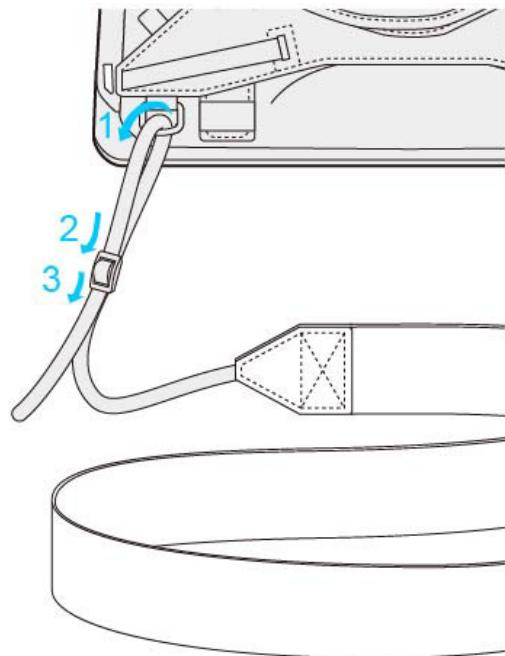
3. Pass the loop through the ring of the hand strap.



4. Pass the pen and tether through the second loop.



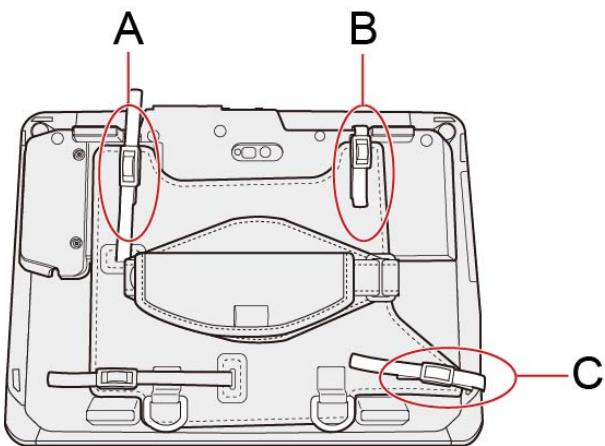
6. Pass the shoulder belt through the ring of the shoulder strap. Pass the belt through the adjuster and securely tighten it so it does not loosen.



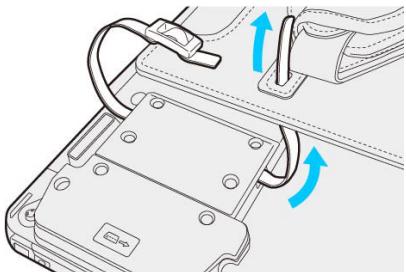
Installing the hand strap MSR

<Only for model with Magnetic Stripe Card Reader>

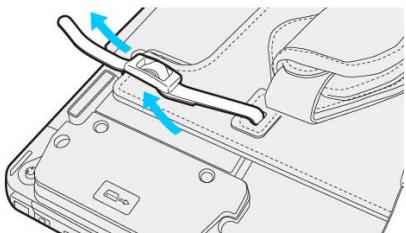
Tighten the three straps (A, B and C) according to the following procedure.



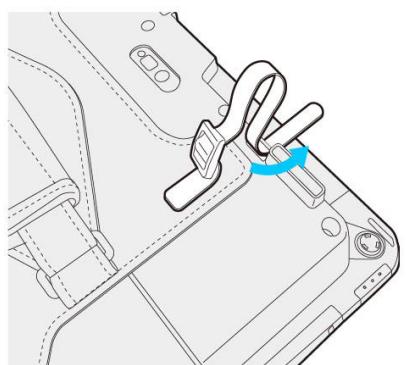
1. Pass the belt (A) which has an adjuster through the strap holes located on the upper side of the back of the tablet.



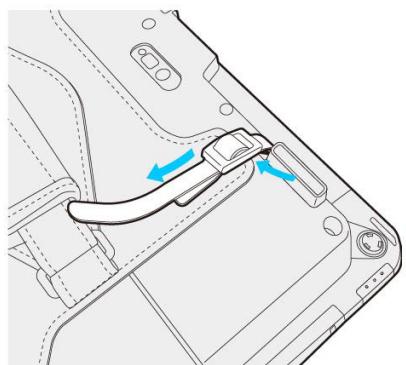
2. Pass the belt through the adjuster and securely tighten it so it does not loosen.



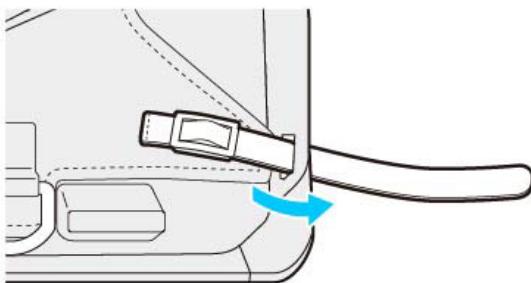
3. Pass the belt (B) which has an adjuster through the strap holes located on the upper side of the back of the tablet.



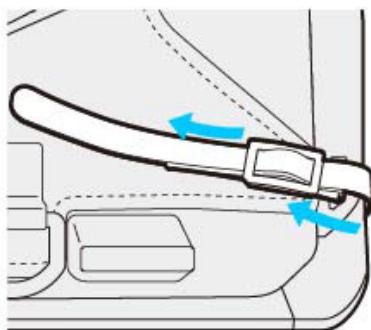
4. Pass the belt through the adjuster and securely tighten it so it does not loosen.



5. Pass the belt (C) which has an adjuster through the strap holes located on the upper side of the back of the tablet.

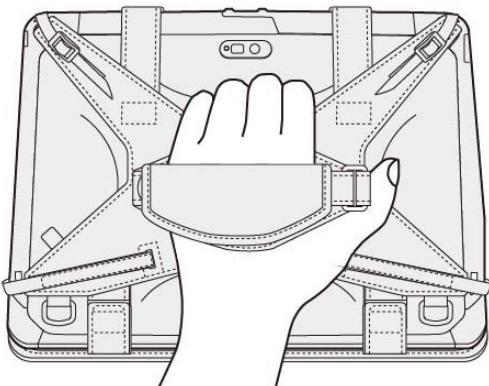


6. Pass the belt through the adjuster and securely tighten it so it does not loosen.

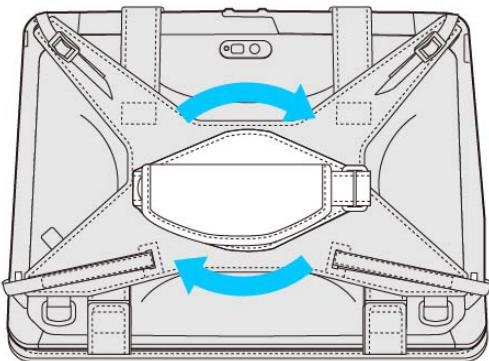


Using the hand strap

1. When using the computer holding with hand, insert your hand to the hand strap.



2. Fix the hand strap firmly so that the computer does not come off, and then turn it over.
3. Adjust the angle of the hand strap if it is necessary.

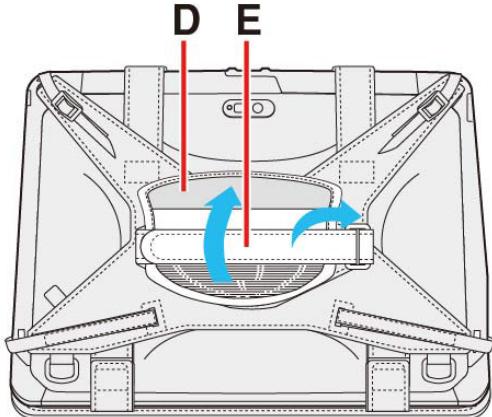


CAUTION

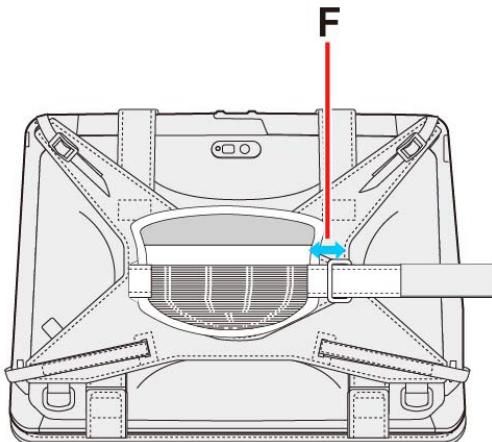
- If the hand is not securely fixed to the hand strap, the computer may drop.

When the hand strap is too loose or too tight, you can adjust the hand strap according to the instructions below.

1. Remove (D) from the strap joint and next remove (E).



2. Move (E) and adjust the position (F).



3. Attach (E), then (D) to the joint.

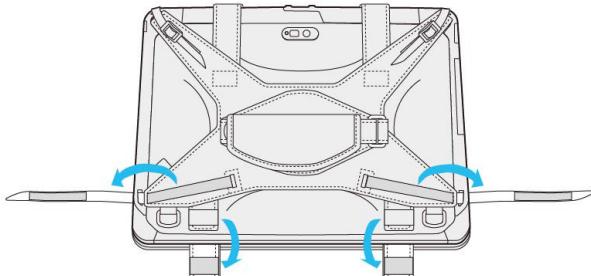
- Attach the hand strap firmly so that the strap does not come off.

When Inserting/Removing the Battery Pack

CAUTION

- Place the computer on a soft cloth with the panel side down. In addition, make sure that there is no item under the tablet.

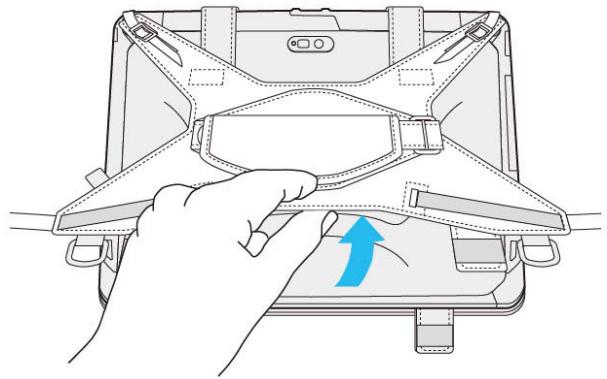
1. Remove the Velcro straps part of the hand strap.



2. Raise the upper side of the hand strap.

With the upper side of the hand strap lifted up, remove the back cover.

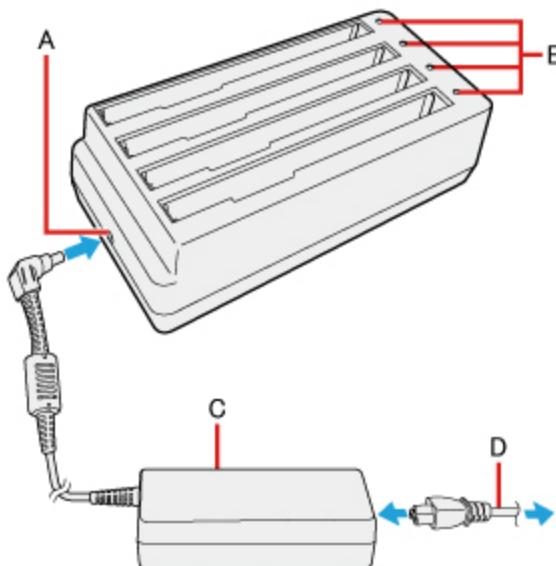
- Refer to the "Replacing the Battery Pack".



Battery Charger

The battery charger is designed for charging the battery pack for the Panasonic computer series. To recharge a battery pack, you will need the AC adaptor and AC cord included with this product.
Read both this Operating Instructions and the computer's Operating Instructions before using.

Names and Functions of Parts



- A. DC-IN Jack
- B. Battery Indicator (1 to 4)
- C. AC adaptor
- D. AC cord

CAUTION

- The AC cord may vary depending on the country.
- Use only the specified AC adaptor with this product.

Indicators

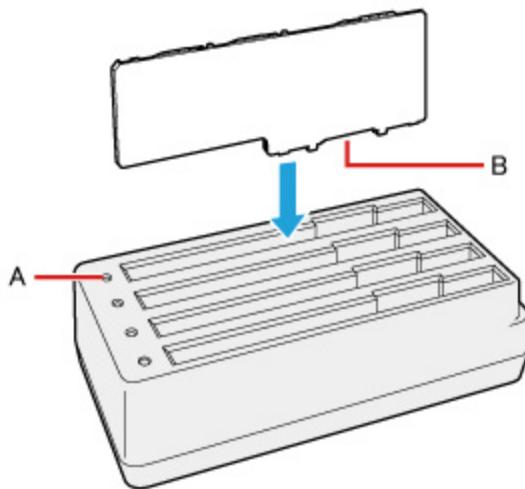
The power indicator on the battery charger lights green when the power is being supplied (when the adaptor is connected).

Battery Indicator	Battery status
Not lit	The battery pack is not inserted or not being charged.
Orange	Charging is in progress.
Green	The battery is fully-charged.
Blinking red	The battery pack or the charging circuit is not operating properly.
Blinking orange	The battery cannot be charged temporarily due to the following reasons: <ul style="list-style-type: none">• Its internal temperature is out of the acceptable range.

Charging the battery pack

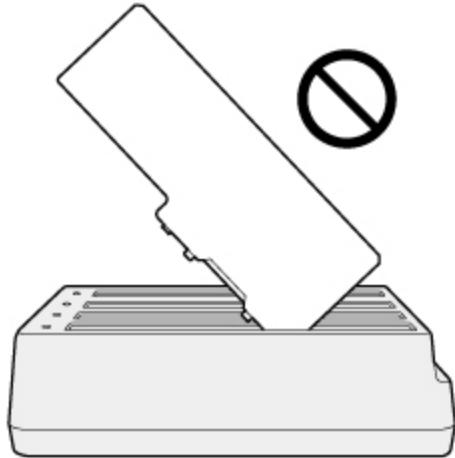
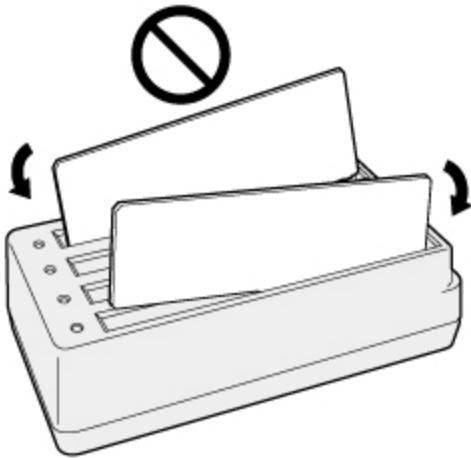
1. Connect the AC Adaptor.
2. Insert the battery pack(s).

Insert the battery pack firmly with its battery connector (B) facing the indicator (A) of the charger.

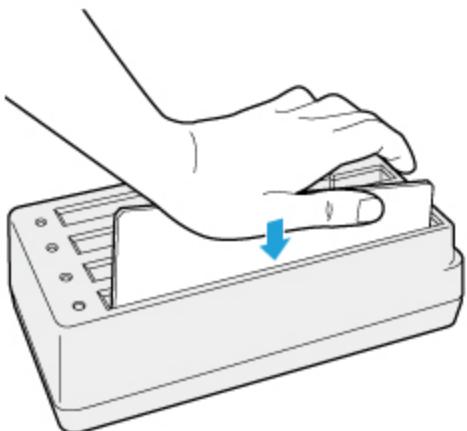


CAUTION

- Do not insert the battery pack vertically or at an angle. The terminal of the battery charger may be damaged.



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- If the battery pack got lodged in the slots, push the middle of the battery pack.



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- The battery indicator lights when the battery pack is properly inserted with the AC adaptor connected.
 - Four battery packs can be inserted simultaneously. Each of them can be inserted in any slot.
 - When removing the battery pack, pull it out in the opposite direction of attaching the battery pack.
 - Charging begins automatically.
 - The battery pack or battery charger will become somewhat warm during normal use. This is not a malfunction.

Troubleshooting

Refer to the following instructions when a problem occurs. If the remedies indicated in the chart do not solve the problem, contact Panasonic Technical Support.

For a software problem, refer to the instruction manual of the software.

- Refer to [Checking the Computer's Usage Status](#).

Starting Up

Cannot start up. The power indicator or battery indicator is not lit.	<ul style="list-style-type: none">• Connect the AC adaptor.• Insert a fully charged battery.• Remove the battery pack and the AC adaptor, then connect them again.• Even if the AC adaptor and battery pack are correctly connected, if the battery indicator is not lit, the AC adaptor protection function may be operating. Disconnect the AC cord, wait three minutes or more, and reconnect the AC cord.• If a device is connected to the USB port, disconnect the device, or set [Tablet USB Port] or [Legacy USB Support] to [Disabled] in the [Advanced] menu of the Setup Utility.• Press «Fn» + «F8» to turn off the concealed mode.
The power is turned on but "Warming up the system (up to 30 minutes)" appears.	<ul style="list-style-type: none">• The computer is warming up before start up. Wait for the computer to start up (takes up to 30 minutes). If, "Cannot warm up the system" is displayed, the computer failed to warm up and does not start. In this case, turn off the computer, leave it in an environment of 5 °C {41 °F} or higher temperature for about an hour, and then turn on the power once more.
Cannot turn on the computer. The computer does not resume from sleep. (The power indicator blinks rapidly in green.)	<ul style="list-style-type: none">• Leave it in an environment of 5 °C {41 °F} or higher temperature for about an hour, then turn on the power again.
It takes time for the power indicator to light up.	<ul style="list-style-type: none">• If the power switch is pressed immediately after the battery pack has been mounted on the computer, and while the AC adaptor is not connected, it may take about five seconds before the power indicator lights up and the computer turns on. This is because the computer is checking the remaining battery charge; it is not a malfunction.
"Remove disks or other media. Press any key to restart" or a similar message appears.	<ul style="list-style-type: none">• If a device is connected to the USB port, disconnect the device, or set [Tablet USB Port] or [Legacy USB Support] to [Disabled] in the [Advanced] menu of the Setup Utility.• If the problem persists after removing the disk, it may be a flash memory failure. Contact Panasonic Technical Support.
The date and time are incorrect.	<ul style="list-style-type: none">• Make the correct settings.<ol style="list-style-type: none">1. Click  (Start) -  (Settings) - [Time & language] - [Date & time], and select [Off] in "Set time automatically".2. Click [Change], and then set the day and time.3. Click [Change], and select [On] in "Set time automatically".• If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.• When the computer is connected to LAN, check the date and time of the server.• The 2100 A.D. or later year will not be correctly recognized on this computer.
"Executing Battery Recalibration" screen appears.	<ul style="list-style-type: none">• The Battery Recalibration was cancelled before Windows was shut down last time. To start up Windows, turn off the computer by the power switch, and then turn on.
Cannot resume.	<ul style="list-style-type: none">• One of the following operations may have been carried out. Press the power switch turn on the computer. Data not saved will be lost.<ul style="list-style-type: none">• In sleep mode, the AC adaptor or battery pack was disconnected, or a peripheral was connected or disconnected.• The power switch was slid for four seconds or longer to forcibly turn off the computer.• An error may occur when the computer automatically enters the sleep or hibernation mode while the screensaver is active. In this case, turn off the screensaver or change the pattern of the screensaver.

Other startup problems.	<ul style="list-style-type: none"> • Start in the Setup Utility ( Setup Utility) to return the Setup Utility settings (excluding the passwords) to the default values. Start the Setup Utility and make the settings again. • Remove all peripheral devices. • Check to see if there was a disk error. <ul style="list-style-type: none"> 1. Remove all peripheral devices including an external display. 2. Right-click  (Start) - [File Explorer]. 3. Click [This PC]. 4. Right-click [Windows (C:)], and click [Properties]. 5. Click [Tools] - [Check]. <ul style="list-style-type: none"> • A standard user needs to enter an administrator password. 6. Follow the on-screen instructions.
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Entering Password

You have forgotten the password.	<ul style="list-style-type: none"> • Supervisor Password or User Password: Contact Panasonic Technical Support • Administrator password: <ul style="list-style-type: none"> • If you have a password reset disk, you can reset the administrator password. Set the disk and enter any wrong password, then follow the on-screen instructions and set a new password. • If you do not have a password reset disk, reinstall ( Installing Software) and set up Windows, and then set a new password.
Even after entering the password, password input screen is displayed again.	<ul style="list-style-type: none"> • The computer may be in ten-key mode. If the NumLk indicator  lights, press << NumLK >> to disable the ten-key mode, and then input. • The computer may be in Caps Lock mode. If the Caps Lock indicator  lights, press << Caps Lock >> to disable the Caps Lock mode, and then input.

Shut Down/Sleep/Hibernation/Resume

Windows does not shut down.	<ul style="list-style-type: none"> • Remove the USB device. • Wait 1 or 2 minutes. It is not a malfunction.
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Sleep or Hibernation

Cannot enter sleep or hibernation.	<ul style="list-style-type: none"> • Remove USB devices temporarily. If the problem persists, restart the computer. • It may take 1 or 2 minutes to enter sleep or hibernation. • The computer does not enter sleep or hibernation immediately after resuming. Wait approximately 1 minute.
Cannot enter sleep or hibernation automatically.	<ul style="list-style-type: none"> • Disconnect peripheral devices. • If you connect to a network using wireless LAN function, select the profile and connect to the access point ( Disabling/Enabling Wireless Communication). • If you do not use wireless LAN function, turn off wireless LAN function ( Disabling/Enabling Wireless Communication). • Make sure that you are not using any software that regularly accesses the flash memory.
The computer does not resume.	<ul style="list-style-type: none"> • If you press and hold the power switch for 4 seconds or longer, the power will be turned off forcibly and the computer will not resume. In this case, all unsaved data will be lost. • You disconnected the AC adaptor and the battery pack while the computer was in sleep. If the computer's power supply is disconnected in sleep, unsaved data will be lost and the computer will not resume. • The battery is exhausted. Sleep or hibernation consume some power.

<p>[Enter Password] does not appear when resuming from sleep/hibernation.</p>	<ul style="list-style-type: none"> • Select [Enabled] in [Password On Resume] in the [Security] menu of the Setup Utility. • The Windows password can be used instead of the password set in the Setup Utility. <ol style="list-style-type: none"> 1. Add a password. <ol style="list-style-type: none"> 1. Click  (Start) -  (Settings) - [Accounts]. 2. Click [Sign-in options], and click [Add] under "Password". 2. Set up the following. <ol style="list-style-type: none"> 1. Click  (Start) -  (Settings) - [Accounts] - [Sign-in options]. 2. Select [When PC wakes up from sleep] under "Require sign-in".
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Display

<p>No display.</p>	<ul style="list-style-type: none"> • The external display is selected. Press $\ll \text{Fn} \gg + \ll \text{F3} \gg$ or $\ll \text{Windows logo key} \gg + \ll \text{P} \gg$ to switch the display. Then click the display mode. • When using an external display, <ul style="list-style-type: none"> • Check the cable connection. • Turn on the display. • Check the settings of external display. • The display is turned off by the power-saving function. The screen returns to the original state when you operate keyboard, touchpad, or touchscreen. When operating the keyboard, press a key that does not affect the computer operation, such as $\ll \text{Ctrl} \gg$. • The computer entered sleep or hibernation by the power-saving function. To resume, press the power switch.
<p>The screen is dark.</p>	<ul style="list-style-type: none"> • The screen is darker when the AC adaptor is not connected. Press $\ll \text{Fn} \gg + \ll \text{F2} \gg$ and adjust the brightness. As you increase the brightness, battery consumption increases. You can separately set the brightness for when the AC adaptor is connected and when not connected. • Press $\ll \text{Fn} \gg + \ll \text{F8} \gg$ to turn off the concealed mode. • Under factory default settings, the brightness of the display screen will adjust automatically based on the ambient light detected by the ambient light sensor. You can adjust the settings for this sensor.
<p>The screen is disordered.</p>	<ul style="list-style-type: none"> • Changing the number of display colors and resolution may affect the screen. Restart the computer. • Connecting/disconnecting an external display may affect the screen. Restart the computer. • Resuming from sleep or hibernation may affect the screen of the external display. Restart the computer.
<p>During Simultaneous display, one of the screens becomes disordered.</p>	<ul style="list-style-type: none"> • When using the Extended Desktop, use the same display colors for the external display as those used by the LCD. If you continue to experience problems, try changing the display. • Simultaneous display cannot be used until Windows startup is complete (during Setup Utility, etc.).
<p>The external display does not work normally.</p>	<ul style="list-style-type: none"> • If the external display does not support the power saving function, it may not work normally when the computer enters the power saving mode. Turn off the external display.
<p>The screen does not become bright.</p>	<ul style="list-style-type: none"> • The brightness is set low to avoid malfunction where surrounding temperature is high. For proper operating temperature ( Specifications)
<p>There are red, green, or blue dots on the screen, or there is unevenness in colors and brightness on the screen.</p>	<p>The following are not malfunctions.</p> <ul style="list-style-type: none"> • Although advanced high-precision technologies are used in the production of color LCD screens, 0.002% or less of the picture elements may be dark or remain constantly lit (i.e., more than 99.998% of elements function properly). • Due to the natural characteristics of LCD screens, you may notice unevenness in colors and brightness depending on your angle of view. Hues may also vary by product.

Sound

No sound.	<ul style="list-style-type: none">Press «Fn» key or tablet buttons to cancel mute.Turn off the concealed mode.Restart the computer.Beeping sounds are not emitted by this device.
Distorted sound.	<ul style="list-style-type: none">Performing «Fn» key combinations sometimes causes sound distortion. Stop and restart playback.
Cannot change the volume by pressing «Fn» key or tablet buttons.	<ul style="list-style-type: none">Activate the Windows sound function. When it is not active, the volume does not change even if slide bar is displayed.
The microphone volume is small.	<ul style="list-style-type: none">Increase the volume of the microphone according to the following steps.:<ol style="list-style-type: none">Click  (Start) -  (Settings) - [Devices] - [Bluetooth & other devices] - [Sound settings] - [Recording] - [Microphone Array] - [Properties], and then increase the volume of [Microphone Array] and/or [Microphone Boost] in [Levels].
Can not record with microphone	<ul style="list-style-type: none">Use a condenser microphone.
When signing in (e.g., resuming the computer), audio is distorted.	<ul style="list-style-type: none">Perform the following steps to change the audio settings to prevent audio output.<ol style="list-style-type: none">Right-click  (Speaker) on the task tray, and click [Sounds].Remove the check mark from [Play Windows Startup sound].

Keyboard

Only numbers can be input.	<ul style="list-style-type: none">When the indicator  1 is on, the keyboard is in ten-key mode. Press «NumLk» to cancel.
Only capital letters can be input.	<ul style="list-style-type: none">When the indicator  A is on, the keyboard is in Caps Lock mode. Press «Caps Lock» to cancel.
Cannot enter special characters (ß, à, ç, etc.) and symbols.	<ul style="list-style-type: none">Use the character map.<ol style="list-style-type: none">Click  (Start) - [Windows Accessories] - [Character Map].Alternatively, click  (All apps) - [Windows Accessories] - [Character Map] in the tablet mode.

Display Rotation

Cannot rotate the display.	<ul style="list-style-type: none">The application program currently running may not support the image rotation. Quit the program, and then try to rotate the image. This can ameliorate the status.When the automatic rotation is off, screen display does not rotate automatically.
The operations of screen do not match the rotation angle.	<ul style="list-style-type: none">The application program currently running may not support the image rotation. Quit the program, and then try to rotate the image. This can ameliorate the status. Change a screen setup to landscape.

Connecting Peripherals

An error occurs while installing the driver.	<ul style="list-style-type: none">When you install a driver of card or peripheral device, make sure that the driver is compatible with the operating system. If it is not compatible, malfunction may occur. For information about the driver, contact the manufacturer of the peripheral device.
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A peripheral device does not work.	<ul style="list-style-type: none"> Install the driver. Contact the manufacturer of the device. When  or  is displayed in the Device Manager, remove and insert the device. If the problem persists, restart the computer. When you set [Tablet USB Port] to [Disabled] in the [Advanced] menu of the Setup Utility, USB ports of port replicator are also disabled. The computer may not recognize the connection/removal of some devices, or may not operate normally with some devices. <ol style="list-style-type: none"> Right-click  (Start) - [Device Manager]. Select the device, and remove the check mark for [Allow the computer to turn off this device to save power] in [Power Management]. (This item may be unavailable for some types of devices.) In the case that a USB device does not work, remove the USB device and connect it again or connect the USB device to another port.
You do not know the address map for IRQ, I/O port address, etc.	<ul style="list-style-type: none"> You can check with the following procedure. <ol style="list-style-type: none"> Right-click  (Start) - [Device Manager]. Click [View] - [Resources by type].
The device connected to the serial port does not work.	<ul style="list-style-type: none"> Check the connection. The device driver may not work. Refer to the instruction manual of the device. Do not connect 2 mouse devices simultaneously. Set [Serial Port] to [Auto] in the sub-menu of [Serial Port Settings] in the [Advanced] menu of the Setup Utility. The I/O and IRQ you can use vary depending on the device. If the setting does not work, try other settings in the Setup Utility.
<Only for model with dedicated GPS / GPS on wireless WAN> GPS does not work.	<ul style="list-style-type: none"> You can check the GPS status. () Set airplane mode to OFF. Check the airplane mode setting. If a USB 3.0 compatible device is used, GPS information may not be correctly received. In this case, do any of the following. <ul style="list-style-type: none"> Set [Left Port of Tablet] or [Keyboard Base and Port Replicator] to [Disabled] at the Setup Utility. <p><Only for model with USB 2.0 port></p> <ul style="list-style-type: none"> Connect the USB device to the USB 2.0 port. Use an extension cable (separately sold) compatible with USB 2.0. If an external antenna for GPS can be used, use the external antenna, and keep some distance between the external antenna and the USB device.

Touchpad / Screen

The pointer does not work.	<ul style="list-style-type: none"> When using the external mouse, connect it correctly. Restart the computer using the keyboard. If the computer does not respond to keyboard commands, read "No response".
Cannot input using the touchpad.	<ul style="list-style-type: none"> The touchpad may be disabled by some mouse drivers. Check your mouse's operating instructions.
Cannot point the correct position using the included pen.	<ul style="list-style-type: none"> Perform the Calibrating the Screen.
Cannot be operated touchscreen.	<ul style="list-style-type: none"> Set [TouchScreen] to [ON] in the [Main] menu of the Setup Utility.

SD Memory Card

Cannot use an SD Memory Card.	<ul style="list-style-type: none">Set [microSD Card Slot] to [Enabled] in the [Advanced] menu of the Setup Utility.This computer may not support the maximum speed some types of SD/SDHC/SDXC Memory Cards guarantee.
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Barcode Reader (only for model with Barcode Reader)

Reading is not possible.	<ul style="list-style-type: none">Confirm that the barcode is readable (without damage, etc.). Confirm that the barcode (symbol) is readable. If the barcode is Codablock A or ISBN, for example, configure the code so that it is readable using the Barcode Configuration Utility.Confirm the area for reading. The distance from the reader to the barcode is important. As a rule of thumb, a farther distance should be used for a larger symbol to allow the light to cover the symbol. In addition, a closer distance should be used for a thinner symbol.Be sure the barcode is not placed closer than necessary to the reader.
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Smart Card (only for model with Smart Card slot)

Cannot use a Smart Card.	<ul style="list-style-type: none">Insert the Smart Card correctly.To use a Smart Card, you need a specified software and driver.
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Fingerprint Reader (only for model with Fingerprint Reader)

The sensor does not enroll or authenticate my fingerprint.	<ul style="list-style-type: none">If pop-up or other messages appear on the desktop screen, fingerprint entry may be inhibited temporarily. In such cases, click outside of the Fingerprint Authentication window, and then click again back inside it.Slide your finger correctly. For further information about enrollment and authentication, refer to Fingerprint Reader and [Help].  1. Click  Alternatively, click Fingerprint Sensor Handling.The fingerprint sensor may be malfunctioning when it continues to perform poorly after the steps described above have been performed. Contact Panasonic Technical Support.
User cannot use enrolled finger. (e.g. injury)	<ul style="list-style-type: none">If none of your enrolled fingers can be used, follow this procedure:<ol style="list-style-type: none">Sign in to Windows. You can always access the computer by using your Windows sign in password.Update the enrolled fingerprints.  Click <img alt="Task tray icon" data-bbox="465 875 505 895} in the task tray at the lower right of the desktop screen, and click <img alt="Fingerprint Enrollment Tool icon" data-bbox="855 875 895 895} and then click [Fingerprint Enrollment Tool].Click [Password], and you can start enrollment using the windows password.

Removing data.	<ul style="list-style-type: none"> If you need to remove all registered data, uninstall EVE FA Standalone for Panasonic. When the message “Do you delete all the data such as registered fingerprint information?” is displayed, select [Yes]. (All fingerprint data and ID manager data are deleted.) After uninstallation, reinstall EVE FA Standalone for Panasonic.
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User Switching

Some applications do not work properly.	<ul style="list-style-type: none"> When switching to a different user without signing out, some applications do not work properly. In this case, sign out the other users.
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Others

Although the computer is turned on, the following problems is occurred. - The indicators does not light. - No sound. - Screen is dark.	<ul style="list-style-type: none"> The concealed mode is enabled ( Key Combinations).
No response.	<ul style="list-style-type: none"> Open Task Manager and close the software application. <p style="text-align: center;"> 1. Right-click  (Start) - [Task Manager].</p> <ul style="list-style-type: none"> An input screen (e.g., password input screen at startup) may be hidden behind another window. Use $\ll Alt\gg + \ll Tab\gg$ to check. Shut down by pressing and holding the power switch for 4 seconds or longer, and turn on the computer and open the application again. If Windows runs correctly, but the application software does not start, uninstall the failing application software, then reinstall it. <p>To uninstall, perform the procedure below.</p> <p style="text-align: center;"> 1. Right-click  (Start) - [Apps and Features] - [Apps & features].</p> <p style="text-align: center;">2. Select the program you want to uninstall, and click [Uninstall].</p>
A motion image file cannot be played using Windows® Media Player and the message “Codec required” appears.	Some motion image files require a Codec that is not installed as standard. In this case, connect to the Internet and try playback of the file again. The Codec may automatically be downloaded so you may be able to play it.
“Battery not exist” is displayed.	Battery goes to sleep if the battery is about 5%, may be displayed such as “Not exist” or “Not use” is not a malfunction. Connect the AC adaptor for a while.
“Problem Undocking From Keyboard Base” appears.	<ul style="list-style-type: none"> Perform the following procedure. <ol style="list-style-type: none"> Close the dialog box. Remove peripheral devices connecting to the keyboard base, and then retry detaching the tablet from the keyboard base. ( Detaching the Tablet from the Keyboard Base)

Checking the Computer's Usage Status

You can check the computer's usage status in the PC Information Viewer. You may need this information when calling Panasonic Technical Support for advice.

NOTE

- This computer periodically records the management information of the flash memory etc. The maximum data volume for each record is

1024 bytes. This information is only used for estimating the cause when the flash memory goes down by any possibility. They are never sent to outside via network nor used for any other purpose except for the purpose described above.

To disable the function, add the check mark for [Disable the automatic save function for management information history] in [Hard Disk Status] of PC Information Viewer, and click [OK].

- A standard user needs to enter an administrator password.
- Depending on your network environment, it may take 1 minute to start up the PC Information Viewer.

Launching PC Information Viewer



1. Click (Start) - [Panasonic PC Settings Utility], and click (Support) - (System) - [Launch PC Information Viewer].



Alternatively, click [Panasonic PC Settings Utility] in the tablet mode, and click (Support) - (System) - [Launch PC Information Viewer].

2. Select the item to display the detailed information.

NOTE

- You can start up the PC Information Viewer using the following steps.



1. Click (Start) - [Panasonic] - [PC Information Viewer].



Alternatively, click (All apps) - [Panasonic] - [PC Information Viewer] in the tablet mode.

To save the information as a text file

1. Run the PC Information Viewer and display the information you wish to save.

2. Click [Save].

- To save the item that is displayed

Click [Save only the information displayed] and click [OK]. Some of the hidden information on the screen, which cannot be shown without scrolling the screen, will be saved, too.

- To save all items

Click [Save all the information] and click [OK].

If automatic saving of the management information record has not been disabled, the records already recorded are also saved.

3. Select the folder to save information, input the file name, and then click [Save].

To save a copy of the screen as an image file

1. Display the screen you want to save.



2. Press << >> + << PrtSc>> .

Or, press (Windows) + (Print Screen).

Or, press (Windows) + (Print Screen) in the tablet mode.

The screen image is saved in [Pictures] - [Screenshots] folder.

Hardware Diagnostics

If it appears that the hardware installed in this computer is not operating properly, you can use the PC-Diagnostic Utility to determine whether or not there is a problem.
If the utility discovers a problem in the hardware, contact Panasonic Technical Support.
Software cannot be checked using this utility.

Hardware that can be checked using the PC-Diagnostic Utility (Only for tablet is subject to the diagnostic check)

- CPU/System
- RAM XXX MB
- Storage XXX GB
- Video
- Sound^{*1}
- USB
- Wired LAN
- Wireless LAN (Only for model with wireless LAN)
- Wireless WAN (Only for model with wireless WAN)
- Bluetooth (Only for model with Bluetooth)
- GPS (Only for model with GPS)
- SD
- Serial Port (Only for model with serial port on tablet)
- Touch Screen

*1 : When the PC-Diagnostic Utility is running a loud beep will sound, so do not use headphones as this time. (The beep will not sound if mute is using in Windows or [Sound] is turned off in [Concealed Mode Configuration].)

NOTE

- Only for tablet is subject to the diagnostic check.
- When the video diagnostic check is running, the display may be distorted. This is not malfunction.

Regarding the PC-Diagnostic Utility

- We recommend that you use the touchpad for operations. When not using the touchpad, you can operate using the internal keyboard instead. Do not use the touchscreen.

Operations	Touchpad operations	Internal keyboard operations
Select icon	Place the cursor above the icon	Press << Space>>, and then press <<→>> <<←>> <<↑>> <<↓>> ( (close) cannot be selected)
Click the icon	Touch or click (right click cannot be used)	Press << Space>> above the icon
Complete the PC-Diagnostic Utility and then restart the computer	Click  (close)	Press << Ctrl>> + << Alt>> + << Del>>

- If the touchpad does not operate properly, press << Ctrl>> + << Alt>> + << Del>> to restart the computer, or press the power switch to turn the power off, and then restart the PC-Diagnostic Utility.

Running the Diagnostic Check

Run this utility using the default settings in the Setup Utility.

If the Setup Utility or other settings will not allow hardware to be executed, the hardware icon will be displayed in gray.

1. Connect the AC adaptor, and be enabled the wireless function.

During the diagnostic check, do not remove the AC adaptor, or attach any peripheral devices.

2. Start the Setup Utility.

1. Click  (Start) -  (Settings) - [Update & Security] - [Recovery].

Alternatively, click  (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup"**2.
3. Click [Troubleshoot] - [Advanced options] - [UEFI Firmware Settings] - [Restart].
The computer restarts, and the Setup Utility screen appears.
 - If the password is requested, enter the Supervisor Password.
 - If you are using the computer after changing the settings from the status at the time of purchase, we recommend that you make a note of the settings that are changed.

**2 : Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Advanced start-up] may be displayed instead of [Advanced startup] in some language preference.)

3. Press «F9».

At the confirmation message, select [Yes] and press «Enter» .

4. Press «F10».

At the confirmation message, select [Yes] and press «Enter» .

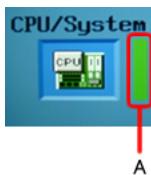
The computer will restart.

5. Press «F2» to display Setup Utility.

6. Select the [Exit] menu, then select [Diagnostic Utility].

When the PC-Diagnostic Utility starts up, it will automatically begin the diagnostic check for all hardware components.

- If the password is requested, enter the password.
- The touchpad and the internal keyboard may not be used when each hardware checking is running. While checking, vertical green progress bar is displayed on the right side of the hardware icon (A).



- By clicking the icon, you can execute the following operations:

-  : Start the diagnostic check from the beginning
-  : Stop the diagnostic check (You cannot restart the check partway through by clicking  : Display help (click the screen or press «Space» to return to the original diagnostic check screen)

- You can check the status of the diagnostic check by the display on the right side of the hardware icon (A).

- None: Not running diagnostic check
- Vertical green progress bar: Currently running diagnostic check.

During memory diagnostic check, the display may stop for a long period of time. Wait until the process is complete.

- Green: No problems discovered
- Red: Problems discovered

NOTE

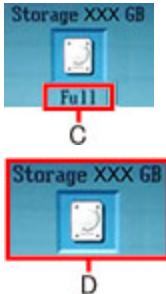
- Using the following procedure, you can run a diagnostic check on a specified hardware component, or run an extended

diagnostic check (The extended diagnostic check is only specified). The extended diagnostic check is more detailed, and so requires a longer period of time to run.

1. Click  to stop the diagnostic check.
2. Click the icon for the hardware that is not to be checked, so that the icon is displayed in puffy (B).



When running a check on the memory or the flash memory, clicking the icon once will turn on the extended diagnostic check ("Full" (C) will be displayed below the icon); click again, and the icon will be displayed in puffy (D).



3. Click  to start the diagnostic check.
- Only for the storage, touchpad and touchscreen you can select standard diagnostic check or extended diagnostic check. When the PC-Diagnostic Utility starts up, it will run the standard diagnostic check.

7. When all the hardware has been checked, confirm the diagnostic check results.

If the display is red and the message "TEST FAILED" is displayed, you can assume that there is a problem with the computer's hardware. Confirm which hardware component is displayed as red, and contact Panasonic Technical Support.

If the display is green and the message "TEST PASSED" is displayed, the computer's hardware is operating normally. Continue using the computer as it is. If the computer still does not operate properly, reinstall the software ( [Installing Software](#)).

8. After the diagnostic check is complete, click  (close), or press **<< Ctrl >> + << Alt >> + << Del >>** to restart the computer.

When the Icon Becomes Gray and the Corresponding Device Cannot Be Checked

- The device is disabled in the Setup Utility:

Set the device to [Enabled] in the Setup Utility.

Reset your computer

If operations on the unit become unstable, we recommend refreshing Windows. This involves reinstalling the operating system while retaining personal files and settings (Personalization).

Preparation

- Remove all peripherals and SD memory card, etc.
- Connect the AC adaptor and do not remove it until installation is complete.

1. Click  (Start) -  (Settings) - [Update & Security] - [Recovery].

Alternatively, click  (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Get started] under "Reset this PC".

3. Select the option.

1. [Keep my files]

Windows reinstallation can be completed in a short time (Approximately 30 minutes).

Applications and other items that do not come with this computer will be removed.

2. [Remove everything]

Select [Yes] or [No] under the "Keep this PC set up for your workplace".

- [Just remove my files] (Approximately 30 minutes)
- [Remove files and clean the drive]

By fully cleaning, the deleted files cannot be recovered easily and the security level will be increased. The processing time will be longer (Approximately 50 minutes).

4. Follow the on-screen instructions.

After the reinstallation, the computer will restart.

- Do not interrupt installation, for example by turning off the computer or performing other operation. Otherwise installation may become unavailable as Windows may not start up or the data may be corrupted.

5. Perform Setup Windows ( **OPERATING INSTRUCTIONS - Read Me First**).

NOTE

- The date and time, and the time zone may not be correct. Be sure to set them correctly.

6. Perform Windows Update.

Installing Software

Installing software will return the computer to the default condition. When you install the software, the internal SSD data will be erased.

Back up important data to other media or an external flash memory before installation.

CAUTION

- **Do not delete the recovery partition on the SSD. If it has been deleted, the recovery disc could not be created.**

To check the recovery partition, perform the following methods.



1. Right-click (Start) - [Disk Management].

- A standard user needs to enter an administrator password.

Disk recovery

You can reinstall the OS that was pre-installed at the time of purchase.

CAUTION

- **If the recovery partition is deleted, you cannot perform flash memory recovery.**

If reinstalation using the method described in "Reset this PC" is not successful, follow the steps below.

Preparation

- Remove all peripherals and SD memory card etc.
- Connect the AC adaptor and do not remove it until installation is complete.

1. Start the Setup Utility.



1. Click (Start) - (Settings) - [Update & Security] - [Recovery].

Alternatively, click (Settings) - [Update & Security] - [Recovery] in the tablet mode.

2. Click [Restart now] under "Advanced startup".
3. Click [Troubleshoot] - [Advanced options] - [UEFI Firmware Settings] - [Restart].

2. Write down all of the contents of the Setup Utility and press «F9».

At the confirmation message, select [Yes] and press «Enter».

3. Press «F10».

At the confirmation message, select [Yes] and press «Enter». Computer will restart.

4. Press «F2» or «Del» while "Panasonic" boot screen is displayed.

The Setup Utility starts up.

- If the password is requested, enter the Supervisor Password.

5. Select the [Exit] menu, then select [Recovery Partition] and press «Enter».

6. Click [Recovery].

Click [CANCEL] to abort the operation.

7. Click [Disk 0].

8. Click [Recovery ALL Partitions.].

Installation starts according to the instructions on the screen. (It will take approximately several tens of minutes.)

- Do not interrupt installation, for example by turning off the computer or performing other operation. Otherwise installation may become unavailable as Windows may not start up or the data may be corrupted.
- When the Ending process screen is displayed, click [Shutdown.] to turn off the computer.**
 - Turn on the computer.**
 - If the password is requested, enter the Supervisor Password.
 - Perform Setup Windows ( *OPERATING INSTRUCTIONS - Read Me First*).**
 - Start the Setup Utility and change the settings as necessary.**
-

Using Recovery Disc

Use the Recovery Disc in the following conditions.

- You have forgotten the administrator password.
- Installation is not complete. The recovery partition in the flash memory may be broken.

Preparation

- Prepare the following items:
 - Recovery Disc (USB memory device can also be used as a recovery disc.) ( [Create a Recovery Disc](#))
 - Commercially available optical drive
- Remove all peripherals and SD memory card etc. (except for the commercially available optical drive).
- Connect the AC adaptor and do not remove it until installation is complete.

1. **Connect the commercially available optical drive to the USB port.**

2. **Start the Setup Utility.**

- Click  (Start) -  (Settings) - [Update & Security] - [Recovery].

Alternatively, click  (Settings) - [Update & Security] - [Recovery] in the tablet mode.

- Click [Restart now] under "Advanced startup".
- Click [Troubleshoot] - [Advanced options] - [UEFI Firmware Settings] - [Restart].

3. **Write down all of the contents of the Setup Utility and press «F9».**

At the confirmation message, select [Yes] and press «Enter» .

4. **Set the Recovery Disc into the DVD drive or commercially available optical drive.**

5. **Press «F10».**

At the confirmation message, select [Yes] and press «Enter» . Computer will restart.

6. **Press «F2» or «Del» while "Panasonic" boot screen is displayed.**

The Setup Utility starts up.

- If the password is requested, enter the Supervisor Password.

7. **Select the [Exit] menu, then select DVD drive or commercially available optical drive in [Boot Override] and press «Enter» .**

The computer will restart.

8. **Click [Recovery].**

9. **At the confirmation message, click [Yes].**

10. **Click [Disk 0].**

11. **Click [Recovery ALL Partitions].**

12. **Click [Remain Recovery Partition].**

Follow the on-screen instructions.

13. **When the Ending process screen is displayed, remove the Recovery Disc and DVD drive or commercially available optical drive and**

then click [Reboot].

Follow the on-screen instructions.

14. On the “Finish Recovery Process.” screen, click [Shutdown.].
15. Turn on the computer.
16. Perform Setup Windows ( *OPERATING INSTRUCTIONS - Read Me First*).
17. Start the Setup Utility and change the settings as necessary.

Error Message

Follow the instructions below when an error message appears. If the problem persists or if the error message is not shown here, contact Panasonic Technical Support.

Error Message	Solution
Bad System CMOS	An error has occurred in the memory of system settings. This occurs when the memory content is changed by an unexpected program operation, etc. <ul style="list-style-type: none"><li data-bbox="720 406 1449 451">• Start the Setup Utility and return the settings to the default values, and then change the settings as necessary.<li data-bbox="720 473 1433 518">• If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
System CMOS Checksum Error	
Invalid Year. System date restored to 01/01/20XX	The date and time settings are not correct. <ul style="list-style-type: none"><li data-bbox="720 596 1275 641">• Start the Setup Utility and set the correct date and time.<li data-bbox="720 664 1433 709">• If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
Press F2 for Setup / F12 for LAN	<ul style="list-style-type: none"><li data-bbox="720 731 1449 798">• Write down the error details and press « F2 » or « Del » to start the Setup Utility. Change the settings if necessary.
Reboot and Select proper Boot device or Insert Boot Media in selected Boot device and press a key	The operating system is not properly installed in the flash memory that you are going to boot from. <ul style="list-style-type: none"><li data-bbox="720 911 1449 955">• If you cannot start up the OS from the internal disk, check if the internal disk is properly recognized on the “Information” menu of the Setup Utility.<li data-bbox="720 978 1370 1023">• If it is recognized (“xxx GB” is displayed.), perform the reinstallation.<li data-bbox="720 1045 1370 1090">• If not (“Empty” is displayed.), contact Panasonic Technical Support.<li data-bbox="720 1113 1481 1135">• If a device is connected to the USB port, remove the device, or set [Legacy USB Support] to [Disabled] on the “Advanced” menu of the Setup Utility.
Disk error Press any key to restart	

Network Connections and Communications Software

Close the communications software before using the power saving function.

- If the power saving function (sleep or hibernation) is activated while communications software is used, the network connection may be interrupted, or the performance may be adversely affected. In this case, restart the computer.
- In a network environment, set [Never] for [Sleep after] and [Hibernate after] ( [Setting Sleep or Hibernation](#)).

About Fast startup

The fast startup is enabled as the factory default.

If the computer shut down by the following steps, the fast startup will be disabled at next bootup.

1. Click  (Start) -  (Settings) - [Update & Security] - [Recovery].
Alternatively, click  (Settings) - [Update & Security] - [Recovery] in the tablet mode.
2. Click [Restart now] under "Advanced startup"^{*1}.
3. Click [Turn off your PC].

*1 : Screen messages are explained in [English (United States)].

(Depending on the language preference, some screen messages in these instructions are different from the actual screen messages. For example, [Advanced start-up] may be displayed instead of [Advanced startup] in some language preference.)

If you perform the following steps, the fast startup function becomes always disabled.

1. Click  (Start) -  (Settings) - [System] - [Power & sleep].
Alternatively, click  (Settings) - [System] - [Power & sleep] in the tablet mode.
2. Click [Additional power settings] under "Related settings".
3. Click [Choose what the power button does].
4. Click [Change settings that are currently unavailable].
5. Remove checkmark from [Turn on fast startup (recommended)] in "Shutdown settings".

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About zlib

/* zlib.h -- interface of the 'zlib' general purpose compression library
version 1.2.8, April 28th, 2013

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*/

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A "png_get_copyright" function is available, for convenient use in "about" boxes and the like:

```
printf("%s",png_get_copyright(NULL));
```

Also, the PNG logo (in PNG format, of course) is supplied in the files "pngbar.png" and "pngbar.jpg (88x31) and "pngnow.png" (98x31).

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Glenn Randers-Pehrson

glenrp at users.sourceforge.net

July 18, 2013

Erasing Flash Memory Data

When disposing the computer or transferring the ownership, erase all flash memory drive data in order to avoid data leakage. Even if you erase the data or initialize the flash memory drive using normal Windows commands, the data can be read with some special software. Use the flash memory drive data erase function to erase the data completely.

Note that transferring of the ownership without uninstalling the commercial software will be a violation of the software's license agreement.

Erasing Flash Memory Data

The flash memory drive data erase function erases data using an overwriting method, but there is a possibility that due to malfunctions or other operational errors, data may not be completely erased. There are also specialized devices that may be able to read data that has been erased using this method. If you need to erase highly confidential data, we recommend that you contact a company that specializes in this process. Panasonic Corporation will bear no responsibility for losses or damages suffered as a result of the use of this function.

NOTE

- Even if flash memory drive data erase is performed, the number of times of DVD's region code setting will not be reset.
- This function cannot erase data for specific partitions. However, the entire flash memory drive data including the data of the partition with recovery tools will be erased.

Using Recovery Disc

Preparation

- Prepare the following items:
 - Commercially available optical drive
 - Recovery Disc ( [Create a Recovery Disc](#))
- Remove all peripherals. (except for the commercially available optical drive)
- Connect the AC adaptor and do not remove it until flash memory drive data erase is complete.

1. **Connect the commercially available optical drive to the USB port.**

2. **Turn on the computer.**

3. **Start the Setup Utility.**

4. **Write down all of the contents of the Setup Utility and press «F9».**

At the confirmation message, select [Yes] and press «Enter».

5. **Set the Recovery Disc into the commercially available optical drive.**

6. **Press «F10».**

At the confirmation message, select [Yes] and press «Enter».

The computer will restart.

7. **Press «F2» or «Del» while “Panasonic” boot screen is displayed.**

The Setup Utility starts up.

If the password is requested, enter the Supervisor Password.

8. Select the [Exit] menu, then select the commercially available optical drive (indicated as [xxxx DVD], for example) in “Boot Override”.

9. **Press «Enter».**

The computer will restart.

10. **Click [Erase].**

11. **Click [Erase the all data on the whole Disk.].**

12. **Click [Start Erase Process.].**

Erasing the flash memory drive data starts.

13. **After the erasing is completed, remove the Recovery Disc and click [Shutdown].**

Dispose of Computer

Preparation

- Remove all peripherals and SD memory card, etc.
- Erase the stored data. (→ [Erasing Flash Memory Data](#))

When disposing of this product, accord with your national legislation.

<Only for model with Built-in Bridge Battery>

<For Europe and U.S.A./Canada>

Attention Customers

Don't remove the battery by yourself. The battery must be removed by qualified professionals.

When disposing of this product, be sure to contact qualified professionals to remove the battery.

Attention Qualified professionals to remove the battery

Dispose of this product correctly in accordance with the local regulations after removing the battery as shown in the following procedure.

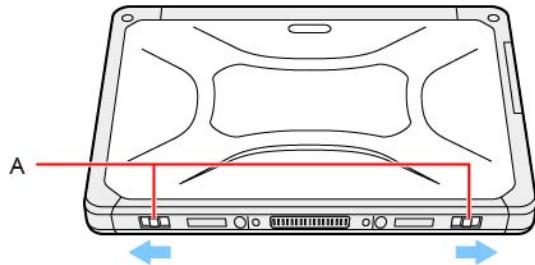
CAUTION

- Never disassemble the computer except before disposal.
- Refer to the precautions when disposing of the computer (→ [OPERATING INSTRUCTIONS - Read Me First](#)).

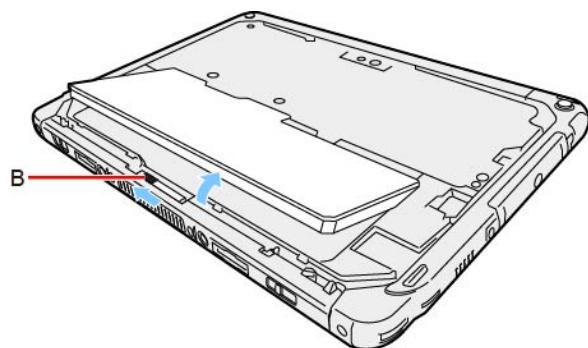
Remove the built-in battery

1. Turn off the computer, and disconnect the AC adaptor.
2. Detach the tablet from the keyboard base. (→ [Detaching the tablet from the keyboard base](#))
3. Turn over the tablet.
4. Slide both latches (A) to the arrow direction, and then remove the cover.

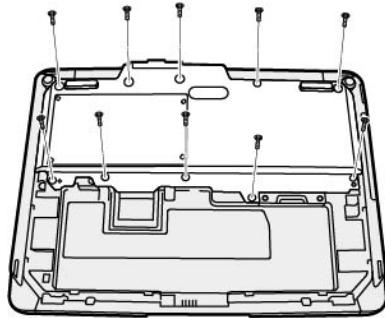
Depending on the models, the shape of cover may differ.



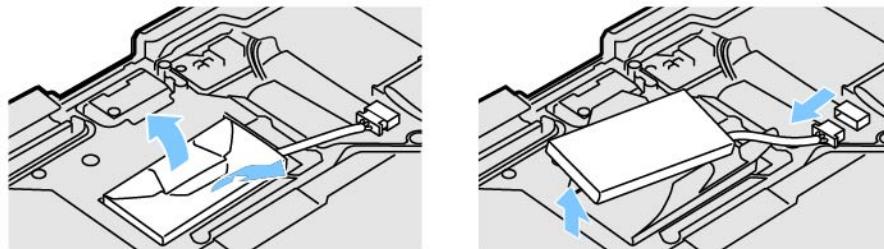
5. Slide both latches (B) to the arrow direction, and then remove the battery pack.



6. Remove the screws (10) and lift the cover.



7. Pull out the built-in bridge battery in the sheet cover, and then remove the connector of the built-in bridge battery.



8. Insulate the connectors of the built-in bridge battery by covering them with plastic tape, for example.

Specifications

This page provides the specifications for the basic model.

The model number is different according to the unit configuration.

To check the model number:

Check the bottom of the computer or the box the computer came in at the time of purchase.

To check CPU speed, memory size and the flash memory drive (SSD) size:

Run the Setup Utility ( [Setup Utility](#)) and select [Information] menu.

[Processor Speed]: CPU speed, [Memory Size]: Memory size, [Hard Disk]: SSD size

Main Specifications

CPU	Intel® Core™ i5-7Y57 vPro™ Processor (4 MB ^{*1} cache, 1.2 GHz up to 3.3 GHz) with Intel® Turbo Boost Technology
Chip Set	Built-in CPU
Video controller	Intel® HD Graphics 615 (Built-in CPU)
Main Memory ^{*1*2}	4 GB / 8 GB / 16 GB, LPDDR3 SDRAM
Storage ^{*3}	128 GB / 256 GB / 512 GB (SSD) Approx. <For localized OS model> 10 GB ^{*3} / <For MUI OS model> 20 GB ^{*3} is used as a partition with disk recovery tools. (Users cannot use this partition.) Approx. 1 GB ^{*3} is used as a partition with system tools. (Users cannot use this partition.)
Display Method	10.1" WUXGA (1920 × 1200 dots), Aspect ratio 16:10 Anti-Reflection, Anti-Glare
Internal LCD ^{*4}	Max. 16,777,216 colors (1920 × 1200 dots)
	External Display (HDMI) ^{*5} Tablet : 65,536 / 16,777,216 colors (1920 x 1200 dots Max.) Keyboard Base : 65,536 / 16,777,216 colors (1920 x 1080 dots Max.)
Wireless LAN ^{*6}	Intel® Dual Band Wireless-AC 8265 ( Wireless LAN)
Bluetooth ^{*7}	( Bluetooth)
LAN	Tablet / Keyboard Base: IEEE 802.3 10Base-T / IEEE 802.3u 100BASE-TX / IEEE 802.3ab 1000BASE-T
Sound	Intel® High Definition Audio subsystem support
Security Chip	TPM (TCG V2.0 compliant)
SD Memory Card Slot ^{*8}	Tablet: microSD Memory Card Slot × 1 (microSDXC) Keyboard Base: SD Memory Card Slot × 1 (SDXC UHS-I)
Interface	<Tablet> USB Port (USB 3.0 port (Type A) × 1) ^{*9} / LAN Port (RJ-45) × 1 / HDMI Port (Type A) ^{*10} / 3.5mm Headset jack, Stereo Headphone: 4 mW/ch(32 Ω, 1 kHz), Auto Detect of OMTP/CTIA Monaural Microphone <Keyboard Base> USB Port (USB 3.0 port (Type A) × 2 / 2.0 (Type A) × 1) ^{*9} / LAN Port (RJ-45) × 1 / HDMI Port (Type A) ^{*10} / VGA Port × 1 / Serial Port × 1 / Expansion Bus Connector (Dedicated 24-pin, female)

Camera (Front)		1920 × 1080 dots, 30fps(Video) / 1920 × 1080 dots(Still), Dual Microphone/IR
Sensor	Ambient light sensor	Equipped
	Digital compass	Equipped
	Gyro sensor	Equipped
	Acceleration sensor	Equipped
Keyboard / Pointing Device		82 Keys / Touchpad / Touchscreen / Digitizer
Power Supply		AC adaptor or Battery pack
AC Adaptor ^{*11}		<CF-AA6413C> Input: 100 V - 240 V AC, 50 Hz/60 Hz, Output: 16 V DC, 4.06 A <CF-AA5713A> Input: 100 V - 240 V AC, 50 Hz/60 Hz, Output: 15.6 V DC, 7.05 A
Battery Pack	Li-ion 11.4 V, Minimum 2600 mAh (with CF-VZSU0QW series)	
	Operating Time ^{*12}	Approx. 8.5 hours (with CF-VZSU0QW series)
	Charging Time ^{*13}	Approx. 2.5 hours (Power Off) Approx. 3 hours (Power On)
Power Consumption ^{*14}		Approx. 30 W ^{*15} / Approx. 60 W (maximum when recharging in the ON state)
Physical Dimensions (W × D × H) (including the carrying handle) ^{*16}		<Tablet + Keyboard Base> 272.0 mm × 233.0 mm × 33.5 mm {10.71" × 9.17" × 1.32"} <For tablet> 272.0 mm × 196.0 mm × 16.4 mm {10.71" × 7.72" × 0.65"}
Weight ^{*16}		<Tablet + Keyboard Base> Approx. 1.76 kg {3.88 lb.} (with CF-VZSU0QW series) <For tablet> Approx. 0.95 kg {2.09 lb.} (with CF-VZSU0QW series)
Environment	Operating Temperature	-10 °C to 50 °C {14 °F to 122 °F} (IEC60068-2-1, 2) ^{*17*18}
	Operating Humidity	30 % to 80 % RH (No condensation)
	Storage Temperature	-20 °C to 60 °C {-4 °F to 140 °F}
	Storage Humidity	30 % to 80 % RH (No condensation)

Software

Base OS	Windows 10 Pro 64-bit
Installed OS ^{*19}	Windows 10 Pro 64-bit
Pre-installed Software	PC Information Viewer, Intel® PROSet/Wireless Software ^{*20} , Intel® Wireless Bluetooth [®] ^{*20} , Panasonic PC Camera Utility ^{*20} , Panasonic PC GPS Viewer ^{*20} , Panasonic PC Manual Selector, Microsoft Office Trial ^{*21} , Wireless Manager Mobile Edition ^{*22*23} , Panasonic PC Recovery Disc Creation Utility, DDS EVE FA Standalone for Panasonic ^{*20*22} , Panasonic PC Settings Utility ^{*24} , Barcode Integrated Utility ^{*20}
	Aptio Setup Utility, PC-Diagnostic Utility, Hard Disk Data Erase Utility ^{*25}

Wireless LAN^{*6}

Data Transfer Rates	IEEE802.11a : 54 Mbps ^{*26} IEEE802.11b : 11 Mbps ^{*26} IEEE802.11g : 54 Mbps ^{*26} IEEE802.11n ^{*27} : HT20 = 144.4 Mbps HT40 = 300 Mbps IEEE802.11ac : VHT20 : 173.3 Mbps VHT40 : 400 Mbps VHT80 : 866.7 Mbps
Standard Supported	IEEE802.11a / IEEE802.11b / IEEE802.11g / IEEE802.11n / IEEE802.11ac
Transmission Method	OFDM system, DS-SS system

Bluetooth^{*7}

Bluetooth	Bluetooth Ver.4.1
	Classic mode / Low Energy mode
Transmission Method	FHSS system
Wireless Channels Used	Classic mode: Channels 0 to 78 / Low Energy mode: Channels 0 to 39
RF Frequency Band	2.402 GHz - 2.480 GHz

Optional Devices

Wireless WAN ^{*28*29*30}	LTE compatible
GPS ^{*29}	Chip: u-blox NEO-M8N GPS/GLONASS/SBAS Support
Smart Card Slot	× 1
nanoSIM Card Slot	× 1
USB 2.0 port ^{*9}	× 1
True Serial Port	× 1, Dsub 9-pin male
Fingerprint Reader ^{*31}	Image Size : 200 × 400 pixels, Image Resolution : 508 DPI
Contactless Smart Card Reader	RF frequency: 13.56 MHz, compatible with ISO14443 Type-A, ISO14443 Type-B
Barcode Reader	× 1
Magnetic Stripe Card Reader	× 1
Rear Camera ^{*32}	3200 × 2400 dots, 15fps(Video) / 3200 × 2400 dots(Still), with Camera Flash LED
Battery Hot Swap	Bridge Battery
Battery Pack	Li-ion 11.4 V, Minimum 2600 mAh (with CF-VZSU0QW series)
Operating Time ^{*12}	<Tablet+Keyboard Base> Approx. 17 hours (with CF-VZSU0QW series)
Charging Time ^{*13}	<Tablet+Keyboard Base> Approx. 2.5 hours (Power Off) Approx. 3.5 hours (Power On)

- *1: 1 MB = 1,048,576 bytes / 1 GB = 1,073,741,824 bytes
- *2: Memory size of the factory default depends on the model. You can physically expand the memory up to 8 GB, but the total amount of usable memory available will be less depending on the actual system configuration.
- *3: 1 MB = 1,000,000 bytes / 1 GB = 1,000,000,000 bytes. Your operating system or some application software will report as fewer GB.
- *4: A 16,777,216 color display is achieved by using the dithering function.
- *5: Maximum resolution depends on the specifications of the external display. Display may be impossible using some connected external displays.
- *6: Only for model with wireless LAN.
- *7: Only for model with Bluetooth. Does not guarantee operation of all Bluetooth peripherals.
- *8: Operation has been tested and confirmed using Panasonic SD/SDHC/SDXC Memory Cards with a capacity of up to 64 GB. Operation on other SD equipment is not guaranteed.
- *9: Does not guarantee operation of all USB-compatible peripherals.
- *10: Does not guarantee operation of all HDMI-compatible peripherals.
- *11: <Only for North America>

The AC adaptor is compatible with power sources up to 240 V AC adaptor. This computer is supplied with a 125 V AC compatible AC cord.

- *12: Measured by MobileMark® 2014.

Varies depending on the usage conditions, or when an external device is attached. MobileMark® is a U.S. Registered Trademark of the Business Applications Performance Corporation.

- *13: Varies depending on the usage conditions.

- *14: Approx. 0.5 W when the battery pack is fully charged (or not being charged) and the computer is off.

<When using with 115 V AC>

Even when the AC adaptor is not connected to the computer, power is consumed (Max. 0.15 W) simply by having the AC adaptor plugged into an AC outlet.

- *15: Rated power consumption.

- *16: Average value. May differ depending on models and options.

- *17: Do not expose the skin to this product when using the product in a hot or cold environment. When using in hot or cold environment, some peripherals may fail to work properly. Check the operation environment of the peripherals.

Using this product continuously in a hot environment will shorten the product life. Avoid use in these types of environments. When using in low temperature environment, startup may become slow or battery operation time may become short.

The computer consumes power when the SSD is warming up during startup. Therefore, if you are using battery power and the remaining power is low, the computer may not start up.

- *18: UL60950 - 1 Evaluated for use at ambient temperatures up to 35 °C {95 °F} when used with optional AC Power Adaptor and 40 °C {104 °F} when used without AC power adaptor.

- *19: Operations of this computer are not guaranteed except for the pre-installed OS and the OS which is installed by using the hard disk recovery and the recovery disc.

- *20: Depending on the models, this application software is not installed.

- *21: To continue using this software after the end of the trial, purchase a license by following the on-screen instructions.

- *22: Must be installed before use.

- *23: For information on Wireless Manager, refer to the "Supplementary Instructions for Wireless Manager mobile edition" by the following procedure.

1. Right-click  (Start).

2. Click [Run], input "c:\util\wlprjct\Supplementary Instructions.pdf" then click [OK].

- *24: Panasonic PC Settings Utility includes the following functions: Battery Recalibration / Touch Operation Support / USB Charge Settings / etc.

- *25: Perform on the recovery disc.

- *26: These are speeds specified in IEEE802.11a+b+g+n+ac standards. Actual speeds may differ.

- *27: Available when set to "WPA-PSK", "WPA2-PSK" or "none".

Only available when HT40 enabled by the computer and access point which associated supports HT40.

- *28: Only for model with Wireless WAN. The specifications may differ depending on the models.

- *29: Exclusively configurable by selecting one from Wireless WAN (with GPS) and GPS.

*30: The specifications may differ depending on the model.

A nanoSIM card (12.3 mm {0.48"} × 8.8 mm {0.35"}) must be inserted in the nanoSIM card slot.



*31: Exclusively configurable by selecting one from Smart Card, Contactless Smart Card and Fingerprint Reader.

*32: The specifications may differ depending on the model. Depending on the specification of application software, the following cases may occur. In these cases, select a smaller resolution.

- Cannot select a large resolution.
- When selecting a large resolution, an error occurs.

The model number is described on the tablet.

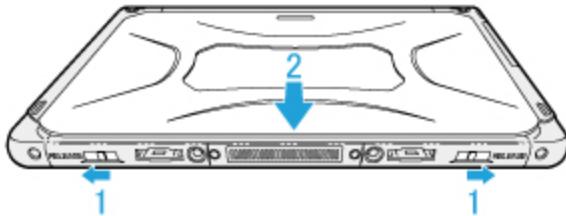
Check according to the procedure below.

1. Detaching the tablet from the keyboard base.
2. Turn over the computer and open the back cover.

Make sure no foreign objects are under the computer.

Depending on the models, the shape of cover may differ.

1. Slide both latches to the arrow direction.
2. Remove the cover from the front side.

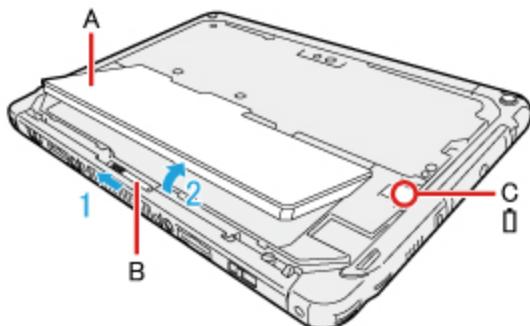


3. Remove the battery pack.

1. Slide the latch (B).

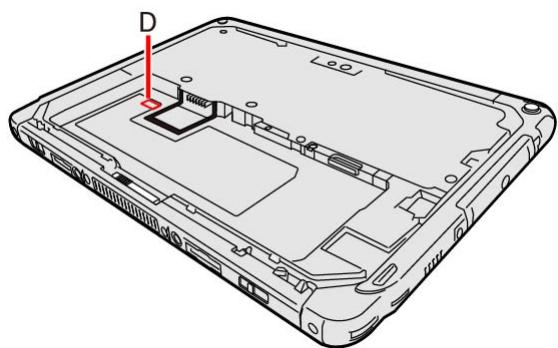
When the replacing the battery pack without turning off the computer, check the [battery indicator](#) (C).

([Replacing the battery pack without turning off the computer](#))



2. Remove the battery pack (A).

4. Check the model number. The model number (D) starting with "CF-20" is described.



WARRANTY

For U.S.A.

Panasonic System Solutions Company of North America (PSSNA)

Computer Products - Worldwide Warranties

Section 1: Limited Warranty - Hardware

PSSNA, referred to hereinafter as "Panasonic", will repair the computer products listed below ("Product(s)") with new or rebuilt parts, free of charge in a Global Panasonic designated service location or Panasonic Authorized Service Center for the period specified below from the date of original purchase in the event of a defect in materials or workmanship. These warranties are extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

- Laptop PC (CF-##) - 3 Years
- Tablet PC / Handheld (FZ-## / JT-##) - 3 Years
- Ultra-Mobile (CF-U#/CF-H# Series) - 3 Years
- PDRC - LCD & Keyboard Assembly - 3 Years

Original Battery Warranty

Batteries supplied with the product are covered under the warranty for one (1) year from date of purchase. Batteries purchased separately are covered under the warranty for one (1) year from the date of purchase. A replacement battery furnished under the product warranty is covered for the remaining period of the one- year warranty on the original or purchased battery.

Optional: Extended Warranty Program (PC)

If this coverage is purchased, the serial numbered Product is entitled to the same manufacturer's warranty coverage on the Product with the exception of the battery. The cost of labor, parts, and shipping are included in the price of the Extended Warranty Program.

Optional: Panasonic "Protection Plus" Warranty

Any Product for which the Panasonic "Protection Plus" warranty has been purchased will receive additional coverage for any failure that occurs due to accidental damage. All other terms and conditions of the standard warranty apply and this additional coverage will exist for the duration of the standard warranty period of the Product. If an extended Protection Plus warranty program is purchased, coverage is extended to the end of the last year of extended coverage purchased.

This warranty does not cover failures or defects that are caused by fire, intentional acts, loss, theft, improper maintenance, modification or service by any one other than a Panasonic Authorized Service Provider, or damage that is attributable to acts of God. Cosmetic damage that does not affect functionality is not covered. Cosmetic damage on Products with hardware failures will be repaired in accordance with the warranty terms. This warranty is extended solely to the original purchaser on the Product's serial number for which it was purchased. Complete Product unit replacement fulfills the full obligation and is at the discretion of Panasonic and is limited to once during the coverage term.
Refer to the Panasonic website for full terms and conditions on the above programs.

- Additional exclusions apply - please refer to limited warranty exclusions section below.

Optional: Panasonic "Ultimate Care" Warranty

Any Product for which the Panasonic "Ultimate Care" warranty program has been purchased will receive additional coverage as specified in that program, for any failure that occurs due to accidental damage. All other terms and conditions of the standard warranty will apply and this additional warranty coverage will exist for the duration of the standard warranty period of the applicable Product. If an extended warranty is purchased for the Product together with the Ultimate Care warranty program coverage, the warranty term will be extended to the end of the last year of the purchased extended warranty coverage.

The Ultimate Care warranty will cover any hardware failures occurring due to accidental damage of the Product with an exclusion only of customer intentional acts and damage caused by events beyond human control, for up to a maximum of 1% of the total of Products deployed for a specific customer.

This includes unlimited replacement of major sub-assemblies and components of the Product during the standard warranty term and any extended warranty term plan that has been purchased by the customer. This also includes cosmetic damages that may result from exposure of the internal components of the Product to the environmental conditions.

- Additional exclusions apply - please refer to limited warranty exclusions section below.

Wireless Module Warranty

Panasonic approved wireless modems installed in Panasonic brand computers and integrated by Panasonic or an Authorized Panasonic Wireless Integrator are covered under the warranty for the remaining warranty period of the device in which the modem is installed. For devices with less than three (3) months remaining on the unit warranty, the wireless modem will be covered for a period of three (3) months from the date of installation of the modem, covering only modem replacement or modem installation related issues.

All modems must be approved by the wireless carrier prior to use. Any use or attempted use of a wireless modem not approved and activated by the carrier for use on their network is strictly prohibited and is not sanctioned or warranted by Panasonic and may result in legal action. In addition, all modems must be approved by Panasonic as compatible with the device hardware before installation or use.

Panasonic's sole responsibility for the warranty or technical support of the software required to install or operate the modem is defined in Section 2 (Limited Software Warranty). Any attempted software installation by anyone other than a Panasonic Authorized Wireless Integrator is not covered under warranty and may result in service charges.

Installation or attempted installation by any party other than Panasonic or an Authorized Panasonic Wireless Integrator is strictly not covered under the warranty and may void the computer warranty if damage results.

Options and Accessories Warranties

The below listed Panasonic brand or supplied options and accessories are covered under this limited warranty for the period specified from the date of purchase or as specifically stated:

- AC adaptor / Power Cord - 3 Years
- Memory Expansion Card (Panasonic Brand) - 3 Years
- Car Mount - Docking Station PCB or Vehicle Docking Station - 3 Years
- Desktop Port Replicator, I-O Box, Docking Cradle (like CF-U1) - 3 Years
- Antenna Pass-through Cable - 3 Years
- Backlit or Full-sized keyboard - 3 Years or assumes warranty of the unit in which it is installed
- Integrated Panasonic supplied options and kits including, but not limited to Wireless Modems, Media Bay Drives (Floppy, CD, DVD, Combo), Camera, GPS, Bluetooth, Smartcard Reader, Magnetic Card Reader, Barcode Scanner, and Fingerprint Reader - 3 Years or assumes warranty period of the unit in which it is installed provided the integration was performed by Panasonic or an Authorized Integrator.
- Hard Drive / Solid State Drive (Internal) - 3 Years
- Separately purchased 2nd Hard Drive - 1 Year
- External USB Drives (CD / DVD / Floppy / Hard Drive) - 1 Year
- Optional Battery - 1 Year
- Battery Charger / Multi-Bay Battery Charger - 1 Year
- Stylus Pens, Digitizer & Standard - 90 Days (physical damage excluded)

Section 2 - Limited Warranty - Software

Panasonic warrants to you only that the disk(s) or other media on which the Programs are furnished will be free from defects in material and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free. Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media.

Panasonic's entire liability and your exclusive remedy under this warranty shall be limited to the replacement, in the United States or other Panasonic designated location, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

Section 3 - Limited Warranty Exclusions - Specifically excluded from the warranty are:

- All consumable items; such as screen protection films, logo badges, labels, cleaning cloths, carry cases, manuals, cables, straps, belts, holsters, tethers, and harnesses and any other options and accessories not listed above or covered under a separate warranty
- The Warranty excludes 3 or less faulty pixels on the LCD screen
- Failures related to the product operating system, hard drive or solid state drive image, software setup, software program, virus, other program(s) or file(s) on any drive or in any computer memory location
- Failures due to BIOS settings or changes, as well as any cosmetic or physical damage to the unit
- Any unit or device with a missing or altered model number or serial number label
- Cosmetic damage or any damage which occurs in shipment

- Failures which are caused by products not supplied by Panasonic
- Failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, mal-adjustment of consumer controls, improper maintenance or modification, use not in accordance with product use instructions
- Failures due to service by anyone other than a Panasonic Authorized Service Provider
- Failures caused by improper installation of options or accessories or due to integration by any company other than Panasonic or a Panasonic Authorized ServiceCenter
- Damage, failure, or loss due to the unit being stolen, lost, misplaced, or used by anyone other than the original purchaser
- Damage that is attributable to acts of God
- * Protection Plus and Ultimate Care warranty programs provide protection against accidental damage. Neither program is intended to provide product refurbishment due to normal wear and tear through normal use.
- * Customers who have twenty (20) or more units requiring service are required to contact Panasonic at 800-527-8675 and request Field Engineering assistance to coordinate higher volume repairs.

This limited warranty only covers failures due to defects in materials or workmanship which occur during normal use. If a unit is sent to a Panasonic Authorized Service Center and no hardware failure is found, the customer will be billed for labor to correct a software issue or reimage the applicable Hard Disk, or Solid State Drive plus shipping and applicable administrative fees at the current rates set by the service provider.

THIS PRODUCT IS NOT INTENDED FOR USE AS OR PART OF NUCLEAR EQUIPMENT/SYSTEMS, AIR TRAFFIC CONTROL EQUIPMENT/SYSTEMS, OR AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS*¹.

PANASONIC WILL NOT BE RESPONSIBLE FOR ANY LIABILITY RESULTING FROM THE USE OF THIS PRODUCT ARISING OUT OF THE FOREGOING USES.

*1 : AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS include class 2 Electronic Flight Bag (EFB) Systems and Class 1 EFB Systems when used during critical phases of flight (e.g., during take-off and landing) and/or mounted onto the aircraft. Class 1 EFB Systems and 2 EFB Systems are defined by FAA: AC (Advisory Circular) 120-76A or JAA: JAA TGL (Temporary Guidance Leaflets) No.36.

Other Limits and Exclusions: There are no other express warranties except as listed above.

PANASONIC SHALL NOT BE LIABLE FOR LOSS OF DATA OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For technical support or to arrange for service on your Panasonic computer product, call our toll-free hotline at 1-800-LAPTOP5 [option 1] (800-527-8675).

For Canada

PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY

Coverage - Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
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<ul style="list-style-type: none"> • Laptop Computers (except Battery) and AC Adaptor • Factory/PCI installed options including Wireless WAN, GPS, Bluetooth, Finger print reader, Backlit keyboard, Memory Card and Media Bay Drives (Floppy, CD/DVD) • Ultra-Mobile PC • Tablet PC • Mobile Wireless Display • PDRC™ LCD and Keyboard Assemblies • Port Replicator 	Three (3) Years from Date of Original End User Customer Purchase Defective Materials or Workmanship	Defective Materials or Workmanship
<ul style="list-style-type: none"> • Hand-held Computers • Battery • Battery charger • Auto Adaptor • External USB Drives 	One (1) Year from Date of Original End User Customer Purchase	Defective Materials Workmanship
<ul style="list-style-type: none"> • Standard or Digitizer Stylus Pen 	Ninety (90) Days from Date of Original End User Customer Purchase	Defective Materials or Workmanship
<ul style="list-style-type: none"> • All consumable items including protection film, cleaning cloth, carry case, tether and harness No Coverage 	No Coverage	

Remedy - In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

No Coverage - This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

THIS PRODUCT IS NOT INTENDED FOR USE AS, OR AS PART OF, NUCLEAR EQUIPMENT/SYSTEMS,

AIR TRAFFIC CONTROL EQUIPMENT/SYSTEMS, OR AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS^{*2}.

PANASONIC WILL NOT BE RESPONSIBLE FOR ANY LIABILITY RESULTING FROM THE USE OF THIS PRODUCT ARISING OUT OF THE FOREGOING USES.

^{*2}: AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS include Class2 Electrical Flight Bag (EFB) Systems and Class1 EFB Systems when used during critical phases of flight (e.g., during take-off and landing) and/or mounted on to the aircraft. Class1 EFB Systems and 2 EFB Systems are defined by FAA: AC (Advisory Circular) 120-76A or JAA: JAA TGL (Temporary Guidance Leaflets) No.36

IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

SOFTWARE MEDIA LIMITED WARRANTY

Coverage - PCI warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor's written warranty (accompanying the copy of the software) for any software warranty claim.

Claim Procedure - In the event of a defect in material or workmanship in the media during the sixty (60) days warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, 5770 Ambler Drive, Mississauga, Ontario L4W 2T3, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

Remedy - PCI's entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

No Coverage - This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

GENERAL

NO OTHER WARRANTIES - PCI DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SOFTWARE, SOFTWARE MEDIA, COMPUTER PRODUCT, OPTIONS AND ACCESSORIES.

NO LIABILITY FOR CONSEQUENTIAL DAMAGES - IN NO EVENT SHALL PCI BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF THE LIMITED WARRANTIES SET OUT IN THIS DOCUMENT, OR FROM THE USE OF THE COMPUTER PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL. IN ANY EVENT, PCI'S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT. NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.

Statutory Warranties - Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.

Pour le Canada

GARANTIE LIMITÉE - ORDINATEURS ET PÉRIPHÉRIQUES PANASONIC

Couverture - Panasonic Canada Inc. (« PCI ») garantit à l'acheteur original que ce produit informatique (à l'exclusion des supports des logiciels) est, au moment de sa vente par PCI ou d'un revendeur agréé par PCI, exempt de défauts de pièces et de fabrication dans les conditions normales d'utilisation, et ce, pendant la période de couverture de la garantie, sous réserve des modalités décrites ci-dessous.

Éléments couverts	Durée de couverture	Type de couverture
<ul style="list-style-type: none">• Ordinateurs blocs-notes (sauf batteries) et adaptateur secteur• Options installées en usine/par PCI incluant : WAN sans fil, GPS, Bluetooth, lecteur d'empreintes digitales, clavier rétroéclairé, carte mémoire et lecteurs (disquettes, CD/DVD)• Ordinateurs personnels ultra-portables• Ordinateurs tablettes• Écran mobile sans fil• Ensembles PDRC - ACL et clavier• Duplateur de port	Trois (3) ans à partir de la date d'achat original.	Défauts de pièces et de fabrication
<ul style="list-style-type: none">• Ordinateurs de poche• Batterie• Chargeur de batterie• Adaptateur pour voiture• Périphériques USB	Un (1) an à partir de la date d'achat original.	Défauts de pièces et de fabrication
<ul style="list-style-type: none">• Stylo pointeur standard ou pour numériseur graphique	Quatre-vingt-dix (90) jours à partir de la date d'achat original.	Défauts de pièces et de fabrication
<ul style="list-style-type: none">• Tous les articles consommables incluant les pellicules protectrices, chiffons de nettoyage, étuis de transport, longes et sangles	Aucune couverture	

Recours - Pour obtenir des informations sur la marche à suivre dans le cas où une réclamation en vertu de la garantie deviendrait nécessaire, communiquez par téléphone avec un représentant de PCI au 1-800-668-8386, entre 9h00 et 17h00 (heure de l'Est) du lundi au vendredi (sauf les jours fériés), avant l'échéance de la garantie applicable, en prenant soin d'identifier la nature de la défaillance.

Un reçu ou toute autre pièce justificative de la date d'achat original sera exigé avant toute réparation. Toute pièce défectueuse couverte par la présente garantie limitée sera réparée ou remplacée par une pièce neuve ou remise à neuf. Le remplacement ou la réparation sera fait conformément aux modalités de la présente garantie limitée pendant la durée restante de la période originale de la garantie.

Produits non couverts - La présente garantie limitée ne couvre pas les produits achetés à l'extérieur du Canada. Elle ne couvre pas non plus les dommages, la défaillance ou les défauts attribuables à une manutention inadéquate, une mauvaise installation, une utilisation anormale ou abusive, de la négligence, un accident, un déversement ou la pénétration d'un objet étranger, une modification, un cas fortuit ou une réparation effectuée par une personne non agréée par PCI. CE PRODUIT N'EST PAS DESTINÉ À ÊTRE UTILISÉ, EN TOUT OU EN PARTIE, COMME SYSTÈME/ÉQUIPEMENT NUCLÉAIRE, SYSTÈME/ÉQUIPEMENT DE CONTRÔLE DU TRAFIC AÉRIEN OU SYSTÈME/ÉQUIPEMENT DE POSTE DE PILOTAGE D'AVION³. PANASONIC DÉCLINE TOUTE RESPONSABILITÉ CONCERNANT L'UTILISATION DE CE PRODUIT DANS LES CAS SUSMENTIONNÉS.

*3 : Les SYSTÈMES/ÉQUIPEMENTS DE POSTE DE PILOTAGE D'AVION sont dotés de systèmes OEPP (organisateur électronique de poste de pilotage) de classe 2 et de classe 1 utilisés pendant des phases critiques de vol (par exemple, pendant le décollage et l'atterrissement) et/ou montés sur l'avion. Les systèmes OEPP de classe 1 et de classe 2 sont définis par le circulaire d'information FAA: AC (Advisory Circular) 120-76A ou le feuillet n° 36 JAA: JAA TGL (Temporary Guidance Leaflets) No 36.

EXPÉDITION DU PRODUIT POUR SERVICE SOUS GARANTIE

Emballez soigneusement le produit, de préférence dans son emballage d'origine. Joignez une description de la défaillance de même qu'une pièce justificative de la date d'achat. Panasonic Canada Inc. ne peut être tenue responsable pour tout dommage ou perte subi pendant le transport si vous avez choisi le transporteur.

GARANTIE LIMITÉE - SUPPORTS DES LOGICIELS

Couverture - Panasonic Canada Inc. (« PCI ») garantit à l'acheteur original que la ou les disquettes ou tout autre support sur lequel le ou les programmes sont fournis sont exempts de défauts de pièces et de fabrication dans des conditions normales d'utilisation au Canada, et ce, pour une période de soixante (60) jours suivant la date de réception indiquée sur la preuve d'achat.

LA PRÉSENTE GARANTIE EST LA SEULE OFFERTE PAR PCI COUVRANT LES SUPPORTS DE LOGICIELS. PCI ne garantit pas les logiciels. Reportez-vous à la garantie écrite du concédant de licence d'utilisation du logiciel (qui accompagne la copie du logiciel) pour toute réclamation en vertu de la garantie.

Réclamation - marche à suivre - Panasonic Canada Inc. remplacera toute disquette ou support défectueux si l'article en question est retourné, port payé, à son service de Marketing - produits informatiques, 5770 Ambler Drive, Mississauga (Ontario) L4W 2T3, dans les soixante (60) jours suivant la date d'achat original. Joignez à votre envoi une pièce justificative de votre achat et une description du problème.

Recours - La responsabilité de PCI - et votre seul recours - dans le cas de toute défaillance couverte par la garantie sur ce support de logiciel est limitée au seul remplacement du support. Elle ne couvre aucun autre dommage, y compris, mais non exclusivement, la perte d'usage ou de profits, ni aucun dommage spécial, indirect ou consécutif, ni aucune autre réclamation de nature similaire ou autre.

Produits non couverts - La présente garantie limitée ne s'applique pas si la ou les disquettes ou autre support ont été utilisés dans un produit d'une marque autre que Panasonic ou dans des conditions environnementales autres que celles spécifiées par PCI ou le fabricant, ou soumis à une mauvaise utilisation, à la négligence, à une manutention inadéquate ou encore si le programme a été modifié ou subi une tentative de modification ou des dommages attribuables à un accident ou à un cas fortuit. De plus, PCI n'assume aucune responsabilité pour toute perte de, ou tout dommage à, un programme, des données ou un support de sauvegarde amovible.

GÉNÉRALITÉS

PCI NE RECONNAÎT AUCUNE AUTRE GARANTIE, EXPLICITE OU IMPLICITE, Y COMPRIS, MAIS NON EXCLUSIVEMENT, LES GARANTIES IMPLICITES DE VALEUR COMMERCIALE ET D'UTILITÉ À UNE FIN QUELCONQUE, À L'ÉGARD DU LOGICIEL, SUPPORTS DE LOGICIELS, PRODUITS INFORMATIQUES, PÉRIPHÉRIQUES ET ACCESSOIRES.

SOUS AUCUNE CIRCONSTANCE PCI NE POURRA ÊTRE TENUE RESPONSABLE DES DOMMAGES SPÉCIAUX, INDIRECTS OU CONSÉCUTIFS ATTRIBUABLES À UN MANQUEMENT AUX GARANTIES LIMITÉES DÉCRITES DANS LE PRÉSENT DOCUMENT OU À L'UTILISATION DU PRODUIT INFORMATIQUE, Y COMPRIS, SANS RESTRICTION, LA PERTE DE DONNÉES, D'AFFAIRES, D'ACHALANDAGE OU DE PROFIT.

DANS TOUS LES CAS, LA RESPONSABILITÉ MAXIMALE DE PCI POUR TOUT MANQUEMENT NE POURRA EXCÉDER LE PRIX DE VENTE DU PRODUIT INFORMATIQUE. AUCUNE RÉCLAMATION, SANS ÉGARD À SES MOTIFS, NE POURRA ÊTRE FAITE AUPRÈS DE PCI PLUS DE DEUX (2) ANS APRÈS LES FAITS INVOQUÉS À LA BASE D'UNE TELLE RÉCLAMATION.

Garantie statutaires - Certaines juridictions interdisent de telles limitations ou exclusions; aussi, pourraient-elles ne pas s'appliquer.

For Europe

Panasonic System Communications Company Europe

Panasonic System Communications Company Europe (referred to as "Panasonic") will repair this product (other than software, which is treated in a different section of this warranty) with new or refurbished parts, from the date of original purchase in the event of a defect in materials or workmanship. This warranty only applies to new Panasonic Toughbooks purchased in the EEA and Switzerland and Turkey. Panasonic (or its authorised Service Provider) target to repair your equipment within 48 hours from its receipt in our service centre.

Additional charges may apply for shipment to countries outside of the European Union. Panasonic will use all reasonable endeavours to ensure this service.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use for the applicable Service Agreement Period listed below. In the event that any product (or part thereof) is replaced, Panasonic shall transfer ownership of the replacement product (or part) to the customer and the customer shall transfer ownership of the replaced product (or part) to Panasonic.

Service Agreement Period - from original date of purchase

- Toughbooks (and every accessory included in the original packaging except the battery) - 3 years
- Toughpads (and every accessory included in the original packaging except the battery) - 3 years
- Accessories included in the original package - 3 years
- Additional peripherals manufactured by Panasonic (including media bay devices such as CD-Rom drives) - 1 year
- Batteries - 6 months. Panasonic Warranty covers the battery for six months. A battery is considered good if it maintains 50% of its charge capacity during the warranty period. If a battery is returned under this contract and testing determines that it has charge capacity greater than 50%, the battery will be returned with an invoice for the retail purchase price of a new battery.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

Limits and Exclusions:

This warranty does not cover and shall be void for:

- Broken or cracked LCD screen.
- Defective pixel in notebook displays and LCD screens within 0.002%
- Damage that is attributable to fire, theft or acts of God.
- Damage caused by environmental influences (electrical storms, magnetic fields etc.).
- Damage which has not been caused during normal operation
- Repair of damage that is cosmetic only or does not affect product functionality such as wear and tear, scratches and dents.
- Failures caused by products not supplied by Panasonic.
- Failures resulting from alteration, accidental damage, casualty, misuse, abuse or neglect.
- Introduction of liquid or other foreign matter into the unit.
- Improper installation, operation or maintenance.
- Improper connections with peripherals.
- Maladjustment of consumer controls such as function settings.
- Modification or service by anyone other than Panasonic or its approved Service Providers.
- Products used as short term rental or leased equipment.
- Products whose serial number has been removed making the unit warranty condition impossible to clearly determine.

THIS PRODUCT IS NOT INTENDED FOR USE AS, OR AS PART OF, NUCLEAR EQUIPMENT/SYSTEMS, AIR TRAFFIC CONTROL EQUIPMENT/SYSTEMS, OR AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS. PANASONIC WILL NOT BE RESPONSIBLE FOR ANY LIABILITY RESULTING FROM THE USE OF THIS PRODUCT ARISING OUT OF THE FOREGOING USES.

There are no other express warranties except as listed above.

We strongly recommend that customers backup their data before sending back their unit to an Authorised Service Provider.

Panasonic shall not be liable for loss of data or other incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. All express and implied warranties, including the warranties of satisfactory quality and fitness for a particular purpose are limited to the applicable warranty period set forth above. Panasonic shall not be liable for any indirect, special or consequential loss or damage (including without limitation any loss of profits) arising from the use of this product or for any breach of this warranty.

This limited warranty gives you specific legal rights, and you may have other rights that vary from country to country. You must consult the applicable country laws for a full determination of your rights. This limited warranty is in addition to, and does not affect any rights arising out of any contract of sale or by statute.

Data Storage Media

Data Storage Media is the media on which the Operating System, drivers and programs originally installed by Panasonic on the tablet are stored. This media is originally provided with the unit.

Panasonic warrants to you only that the disc(s) or other media on which the Programs are furnished will be free from defects in material and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free.

Panasonic's entire liability and your exclusive remedy under this warranty shall be limited to the replacement of any defective disk or other media which is returned to Panasonic's authorized Service Centre, together with a copy of the purchase receipt, within the aforesaid warranty period.

Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in the environment conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification or damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

Duration of implied warranties, if any is limited to sixty (60) days.

Pre-installed software

Pre-installed software means the software shipped pre-loaded by Panasonic, not that loaded by any third party or selling agent.

Panasonic and its suppliers makes no warranty, either express, implied or statutory, with respect to software provided with the Product and licensed to Purchaser, its quality, performance, merchantability, or fitness for a particular purpose. Panasonic does not warrant that the functions contained in the software will be uninterrupted or error free. Panasonic assumes no risk of and shall not in any case be liable for any damages, including, without limitation, any special, incidental, consequential, or punitive damages arising from breach of warranty or contract, negligence or any other legal theory, including, without limitation loss of goodwill, profits or revenue, loss of use of the Programs or Products or any associated equipment, cost of capital, cost of any substitute equipment, facilities, or services, downtime costs, or claims of any party dealing with such damages.

Some countries do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights and you may also have other rights that vary from country to country. You must consult applicable country laws for a full determination of your rights.

Contacts

Address	Panasonic System Communications Company Europe Panasonic Manufacturing U.K. Ltd. Service Centre Building B4, Wharfedale Road, Pentwyn Industrial Estate, Cardiff, United Kingdom CF23 7XB
Web page	https://business.panasonic.co.uk/computer-product/

Help desk

English speaking service	+44 (0) 800 0884324
French speaking service	+33 (0) 80 5636449
German speaking service	+49 (0) 800 7235211
Italian speaking service	+39 800 986915
Spanish speaking service	+34 (0) 901 101 157
Austria	+43 (0) 800 006493
Switzerland (German)	+41 (0) 800 002429
Switzerland (French)	+41 (0) 800 588017
E-mail address	toughbooksupport@eu.panasonic.com
Czech speaking service	+420 (0) 800 143234
Hungarian speaking service	+36 (0) 6800 163 67
Polish speaking service	+48 (0) 800 4911558
Romanian speaking service	+40 (0) 800 894 743

Slovakian speaking service

+421 (0) 800 42672627

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