

CAUTION

R32 REFRIGERANT

This Air Conditioner contains and operates with refrigerant R32.

THIS PRODUCT MUST ONLY BE INSTALLED OR SERVICED BY QUALIFIED PERSONNEL.

Refer to National, State, Territory and local legislation, regulations, codes, installation & operation manuals, before the installation, maintenance and/or service of this product.

SAFETY PRECAUTIONS

- Read the following "SAFETY PRECAUTIONS" carefully before installation.
- Electrical work must be installed by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.

	This indication shows the possibility of causing death or serious injury.
	This indication shows the possibility of causing injury or damage to properties only.
The items to be followed are classified by the symbols:	
	Symbol with white background denotes item that is PROHIBITED.
	Symbol with dark background denotes item that must be carried out.

- Carry out test running to confirm that no abnormally occurs after the installation. Then, explain to use the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

	WARNING
	Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer. Any unit method or using incompatible material may cause product damage, burst and serious injury.
	Do not install outdoor unit near handrail of veranda. When installing air-conditioner unit on veranda of a high rise building, child may climb up to outdoor unit and cross over the handrail causing an accident.
	Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.
	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.
	Do not insert your fingers or other objects into the unit, high speed rotating fan may cause injury.
	Do not sit or step on the unit, you may fall down accidentally.
	Keep plastic bag (packaging material) away from small children, it may cling to nose and mouth and prevent breathing.
	When installing or relocating air conditioner, do not let any substance other than the specified refrigerant, e.g. air, etc. mix into refrigeration cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
	Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources of ignition. Else, it may explode and cause injury or death.
	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.
	- For R32/R410A model, use piping, flare nut and tools which is specified for R32/R410A refrigerant. Using of existing (R22) piping, flare nut and tools may cause abnormally high pressure in the refrigerant cycle (piping), and possibly result in explosion and injury. - For R32 and R410A, the same flare nut on the outdoor unit side and pipe can be used. - Since the working pressure for R32/R410A is higher than that of refrigerant R22 model, replacing conventional piping and flare nuts on the outdoor unit side are recommended. - If reuse piping is unavoidable, refer to instruction "IN CASE OF RE-USEING EXISTING REFRIGERANT PIPING". - Thickness for copper pipes used with R32/R410A must be more than 1/32" (0.8 mm). Never use copper pipes thinner than 1/32" (0.8 mm). - It is desirable that the amount of residual oil is less than 0.00000 oz/ft (40 mg/10 m).
	Engage authorized dealer or specialist for installation. If installation done by the user is incorrect, it will cause water leakage, electrical shock or fire.
	For refrigeration system work, Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.
	Use the attached accessories parts and specified parts for installation. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.
	Install at a strong and firm location which is able to withstand weight of the set. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
	For installation work, follow all electrical, building, plumbing, local codes, regulations and these installation instructions. If electrical circuit capacity is not enough or a defect is found in electrical work, it will cause electrical shock or fire.
	Do not use wired splices for indoor / outdoor connection cable. Use the specified indoor / outdoor connection cable, refer to instruction ⑤. CONNECT THE CABLE TO THE OUTDOOR UNIT and connect tightly for indoor/outdoor connection. Clamp the cable so that no external force will have impact on the terminal. If connection or fixing is not perfect, it will cause heat-up or fire at the connection.
	Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause fire or electrical shock.
	This equipment must installed with an Earth Leakage Circuit Breaker (ELCB) or Ground Fault Current Interrupter (GFCI) or Appliance Leakage Current Interrupter (ALCI) that has been certified by an NRTL Certified Testing Agency and that is suitable for the voltages and amperages involved. Otherwise, if may cause electrical shock and fire in case of equipment breakdown.
	During installation, install the refrigerant piping properly before running the compressor. Operation of compressor without fixing refrigeration piping and valves at opened position will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
	During pump down operation, stop the compressor before removing the refrigeration piping. Removal of refrigeration piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.
	After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
	Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when the refrigerant contacts with fire.
	Be aware that refrigerants may not contain an odour.
	This equipment must be properly earthed. Earth line must not be connected to gas pipe, water pipe, earth of lightning rod and telephone. Otherwise, it may cause electrical shock in case of equipment breakdown or insulation breakdown.

	CAUTION
	Do not install the unit in a place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.
	Prevent liquid or vapor from entering spaces or sewers since vapor is heavier than air and may form suffocating atmospheres.
	Do not release refrigerant during piping work for installation, re-installation and during repairing refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
	Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.
	Do not touch the sharp aluminum fin, sharp parts may cause injury.
	Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
	Select an installation location which is easy for maintenance. Incorrect installation, service or repair of this air conditioner may increase the risk of rupture and this may result in loss damage or injury and/or property.
	Power supply connection to the room air conditioner. Power supply cord shall be UL listed or CSA approved 3 conductor with minimum AWG14 wires. Power supply point should be in an easily accessible place for power disconnection in case of emergency. In some countries, permanent connection of this air conditioner to the power supply is prohibited. Fix power supply connection to a circuit breaker for permanent connection. Use NRTL approved fuse or circuit breaker (rating refers to name plate) for permanent connection.
	Installation work. It may take two people to carry out the installation work.
	Keep any required ventilation openings clear of obstruction.

- IMPORTANT**
- This product has been designed and manufactured to meet ENERGY STAR® criteria for energy efficiency when matched with appropriate coil components. However, proper refrigerant charge and proper air flow are critical to achieve rated capacity and efficiency. Installation of this product should follow the manufacturer's refrigerant charging and air flow instructions. **Failure to confirm proper charge and airflow may reduce energy efficiency and shorten equipment life.**
- This model is equipped with Room Freeze Protection (RFP) feature. Room Freeze Protection (RFP) is used in spaces that are unoccupied during the winter, for the purpose of protecting any equipment or appliances which may be destroyed as a result of freezing temperature. When the RFP is selected, the unit will operate the fan at high speed for proper room temperature monitoring. When the sensor detects that the room temperature has dropped below 46°F (8°C), the compressor/heat pump operation begins. When the room temperature reaches 50°F (10°C), the unit shuts off, then will repeat continuously if the temperature drops below 46°F (8°C) again. The Room Freeze Protection function (RFP) cannot be used unless the unit is energized and set into the RFP mode. In the advent of a power failure this mode will not function. During the RFP mode, POWERFUL OPERATION, QUIET OPERATION AND FAN SPEED selection are all disabled. Please consult with your HVAC installer or professional for more details. (RFP not applicable if Indoor unit connected with multi split outdoor unit)

PRECAUTION FOR USING R32 REFRIGERANT

- Pay careful attention to the following precaution points and the installation work procedures.

	WARNING
	When connecting flare at indoor side, make sure that the flare connection is used only once, if torqued up and released, the flare must be remade. Once the flare connection was torqued up correctly and leak test was made, thoroughly clean and dry the surface to remove oil, dirt and grease by following instructions of silicone sealant. Apply neutral cure (Akanoy type) & ammonia-free silicone sealant to be non-corrosive to copper & brass to the external of the flared connection to prevent the ingress of moisture on both the gas & liquid sides. (Moisture may cause freezing and premature failure of the connection)
	The appliance shall be stored, installed and operated in a well ventilated room with indoor floor area larger than A _{min} (m²) [refer Table A] and without any continuously operating ignition source. Keep away from open flames, any operating gas appliances or any operating electric heater. Else, it may explode and cause injury or death.
	The mixing of different refrigerants within a system is prohibited. Models that use refrigerant R32 and R410A have a different charging port thread diameter to prevent erroneous charging with refrigerant R22 and for safety. Therefore, check beforehand. (The charging port thread diameter for R32 and R410A is 1/8" NPT 1/2 inch.)
	Ensure that foreign matter (oil, water, etc.) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc. (Handling of R32 is similar to R410A.)
	Operation, maintenance, repairing and refrigerant recovery should be carried out by trained and certified personnel in the use of flammable refrigerants and as recommended by the manufacturer. Any personnel conducting an operation, servicing or maintenance on a system or associated parts of the equipment should be trained and certified.
	Any part of refrigerating circuit (evaporators, air coolers, AHU, condensers or liquid receivers) or piping should not be located in the proximity of heat sources, open flames, operating gas appliance or an operating electric heater.
	The user/owner or their authorized representative shall regularly check the alarms, mechanical ventilation and detectors, at least once a year, where as required by national regulations, to ensure their correct functioning.
	A logbook shall be maintained. The results of these checks shall be recorded in the logbook.
	In case of ventilations in occupied spaces shall be checked to confirm no obstruction.
	Before a new refrigerating system is put into service, the person responsible for placing the system in operation should ensure that trained and certified operating personnel are instructed on the basis of the instruction manual about the construction, supervision, operation and maintenance of the refrigerating system, as well as the safety measures to be observed, and the properties and handling of the refrigerant used.
	The general requirement of trained and certified personnel are indicated as below:
	a) Knowledge of legislation, regulations and standards relating to flammable refrigerants; and,
	b) Detailed knowledge of and skills in handling flammable refrigerants, personal protective equipment, refrigerant leakage prevention, handling of cylinders, charging, leak detection, recovery and disposal; and,
	c) Able to understand and to apply in practice the requirements in the national legislation, regulations and Standards; and,
	d) Continuously undergo regular and further training to maintain this expertise.
	Air-conditioner piping in the occupied space shall be installed in such a way to protect against accidental damage in operation and service.

	Precautions shall be taken to avoid excessive vibration or pulsation to refrigerating piping.
	Ensure protection devices, refrigerating piping and fittings are well protected against adverse environmental effects (such as the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris).
	Expansion and contraction of long runs piping in refrigerating systems shall be designed and installed securely (mounted and guarded) to minimize the likelihood hydraulic shock damaging the system.
	Protect the refrigerating system from accidental rupture due to moving furniture or reconstruction activities.
	To ensure no leaking, field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 0.2 oz (5 grams) per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure (>156 psig (1.08 MPa), max 624 psig (4.30 MPa)). No leak shall be detected.

	CAUTION
	- General - Must ensure the installation of pipe-work shall be kept to a minimum. Avoid use dented pipe and do not allow acute bending. - Must ensure that pipe-work shall be protected from physical damage. - Must comply with national gas regulations, state municipal rules and legislation. Notify relevant authorities in accordance with all applicable regulations. - Must ensure mechanical connections be accessible for maintenance purposes. - In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction. - When disposal of the product, do follow to the precautions in #11 and comply with national regulations. - In case of field charge, the effect on refrigerant charge caused by the different pipe length has to be quantified, measured and labeled. - Always contact to local municipal offices for proper handling. - Ensure the actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed. - Ensure refrigerant charge not to leak. - Wear appropriate protective equipment, including respiratory protection, as conditions warrant. - Keep all sources of ignition and hot metal surfaces away. - Pipe-work including piping material, pipe routing, and installation shall include protection from physical damage in operation and service, and be in compliance with national and local codes and standards, such as ASHRAE 15, ASHRAE 15.2, IAPMO Uniform Mechanical Code, ICC International Mechanical Code, or CSA B52. All field joints shall be accessible for inspection prior to being covered or enclosed. - Servicing 2-1. Qualification of workers - Any qualified person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification. - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerant. - Servicing shall be performed only as recommended by the manufacturer. - The system is inspected, regularly supervised and maintained by a trained and certified service personnel who is employed by the person user or party responsible. 2-2. Checks to the area - Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the precautions in #2-3 to #2-7 must be followed before conducting work on the system. 2-3. Work procedure - Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapour being present while the work is being performed. 2-4. General work area - All maintenance staff and others working in the local area shall be instructed and supervised on the nature of work being carried out. - Avoid working in confined spaces. Always ensure away from source, at least 6.6 ft (2 m) of safety distance, or zoning of free space area of at least 6.6 ft (2 m) in radius. 2-5. Checking for presence of refrigerant - The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. - Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non sparking, adequately sealed or intrinsically safe. - In case of leakage/spillage happened, immediately ventilate area and stay upwind and away from spill/release. - In case of leakage/spillage happened, do notify persons down wind of the leaking/spill, isolate immediate hazard area and keep unauthorized personnel out. 2-6. Presence of fire extinguisher - If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available at hand. - Have a dry powder or CO₂ fire extinguisher adjacent to the charging area. 2-7. No ignition sources - No person carrying out work in relation to a refrigerating system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. He/She must not be smoking when carrying out such work. - All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. - Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. - No "Smoking" signs shall be displayed. 2-8. Ventilated area - Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. - A degree of ventilation shall continue during the period that the work is carried out. - The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere. 2-9. Checks to the refrigerating equipment - Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. - At all times the manufacturer's maintenance and service guidelines shall be followed. - If in doubt consult the manufacturer's technical department for assistance. - The following checks shall be applied to installations using flammable refrigerants. - The actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed. - The ventilates machinery and outlets are operating adequately and are not obstructed. - If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant. - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected. - Refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are properly protected against being so corroded. 2-10. Checks to electrical devices - Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. - Initial safety checks shall include but not limit to: - That capacitors are discharged; this shall be done in a safe manner to avoid possibility of sparking. - That there is no live electrical components and wiring are exposed while charging, recovering or purging the system. - That there is continuity of earth bonding. - At all times the manufacturer's maintenance and service guidelines shall be followed. - If in doubt consult the manufacturer's technical department for assistance. - If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily debug. - If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. - The owner of the equipment must be informed or reported so all parties are advised thereafter. 3. Repairs to sealed components - Sealed electrical components shall be replaced. 4. Repair to intrinsically safe components - Intrinsically safe components must be replaced. 5. Cabling - Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. - The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans. 6. Detection of flammable refrigerants - Under no circumstances shall potential sources of ignition be used in the searching or detection of refrigerant leaks. - A halide torch (or any other detector using a naked flame) shall not be used. - The following leak detection methods are deemed acceptable for all refrigerant systems. - No leaks shall be detected when using detection equipment with a sensitivity of 0.2 oz (5 grams) per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure (>156 psig (1.08 MPa), max 624 psig (4.30 MPa)) for example, a universal sniffer. - Electronic leak detectors may be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) - Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. - Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. - Leak detection fluids are also suitable for use with most refrigerants, for example, bubble method and fluorescent method agents. The use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work. - If a leak is suspected, all naked flames shall be removed/extinguished. - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. The precautions in #7 must be followed to remove the refrigerant. 7. Removal and evacuation - When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. - However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to: 1- Safely remove refrigerant following local and national regulations 2- Evacuate 3- Purge the circuit with inert gas 4- Evacuate 5- Continuously flush with inert gas when using flame to open circuit 6- Open the circuit. - The refrigerant charge shall be recovered into the correct recovery cylinders if venting is not allowed by local and national codes. - The system shall be purged with OFN to render the appliance safe. (remark: OFN = oxygen free nitrogen, type of inert gas) - This process may need to be repeated several times. - Compressed air or oxygen shall not be used for this task. - Purging shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. - This process shall be repeated until no refrigerant is within the system. - When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. - Ensure that the outlet for the vacuum pump is not close to any potential ignition sources and there is ventilation available. 8. Charging procedures - In addition to conventional charging procedures, the following requirements shall be followed. - Ensure that contamination of different refrigerants does not occur when using charging equipment. - Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them. - Cylinders shall be kept in an appropriate position according to the instructions. - Ensure that the refrigerating system is earthed prior to charging the system with refrigerant. - Label the system when charging is complete (if not already). - Extreme care shall be taken to over fill the refrigerant system. - Prior to recharging the system it shall be pressure tested with OFN (refer to #7). - The system shall be leak tested on completion of charging but prior to commissioning. - A follow up leak test shall be carried out prior to leaving the site. - Electrostatic charge may accumulate and create a hazardous condition when charging and discharging the refrigerant. - To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging. 9. Decommissioning - Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its details. - It is recommended good practice that all refrigerants are recovered safely. - Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant. - It is essential that electrical power is available before the task is commenced. a) Become familiar with the equipment and its operation. b) Isolate system electrically. c) Before attempting the procedure ensure that: - mechanical handling equipment is available, if required, for handling refrigerant cylinders; - all personal protective equipment is available and being used correctly; - the recovery process is supervised at all times by a competent person; - recovery equipment and cylinders conform to the appropriate standards. - Pump down refrigerant system, if possible. - If it is not possible, make a manifold so that refrigerant can be removed from various parts of the system. - Electrostatic charge may accumulate and create a hazardous condition when charging or discharging the refrigerant. - To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.

	- Labeling - Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. - The label shall be dated and signed. - Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant. - Recovery - When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. - When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. - Ensure that the correct number of cylinders for holding the total system charge are available. - All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). - Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. - Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. - The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. If in doubt, the manufacturer should be consulted. - In addition, a set of calibrated weighing scales shall be available and in good working order. - Hoses shall be complete with leak-free disconnect couplings and in good condition. - The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. - If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. - The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. When oil is drained from a system, it shall be carried out safely.
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Explanation of symbols displayed on the indoor unit or outdoor unit.

	A2L WARNING	This symbol shows that this equipment uses a flammable refrigerant. If the refrigerant is leaked, together with an external ignition source, there is a possibility of ignition.
	CAUTION	This symbol shows that the Installation Manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the Installation Manual.
	CAUTION	This symbol shows that there is information included in the Operation Manual and/or Installation Manual.

Attached accessories

No.	Accessories part	Qty.	No.	Accessories part	Qty.
[1]	Installation plate	1	[5]	Remote control holder	1
[2]	Installation plate fixing screw	5	[6]	Remote control holder fixing screw	2
[3]	Remote control	1	[7]	Drain hose adapter	1
[4]	Battery	2	[8]	Drain elbow	1
			[9]	Rubber cap	4

Applicable piping kit	Piping size	
	Gas	Liquid
CZ-3F5, 7BP	3/8" (9.52 mm)	1/4" (6.35 mm)
CZ-4F5, 7, 10BP	1/2" (12.7 mm)	1/4" (6.35 mm)
CZ-5F5, 7, 10BP	5/8" (15.88 mm)	1/4" (6.35 mm)

- Pipe Size Reducer (CZ-MA1PA) for Outdoor Multi Connection (CS-XZ15***, CS-Z15***).
- Please refer to "CONNECT THE PIPING" section

SELECT THE BEST LOCATION	
INDOOR UNIT	
- Do not install the unit in excessive oil fume area such as kitchen, workshop and etc. - There should not be any heat source or steam near the unit. - There should not be any obstacles blocking the air circulation. - A place where air circulation in the room is good. - A place where drainage can be easily done. - A place where noise prevention is taken into consideration. - Do not install the unit near the door way. - Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles. - Indoor unit of this air conditioner shall be installed in a height of at least 5.9 ft (1.8 m).	
OUTDOOR UNIT	
- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed. - There should not be any animal or plant which could be affected by hot air discharged. - Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles. - Do not place any obstacles which may cause a short circuit of the discharged air. - If piping length is over the [piping length for additional gas], additional refrigerant should be added as shown in the table. - Recommended installation height for outdoor unit should be above the seasonal snow level. - Be careful not to locate outdoor unit directly under a roof line where falling snow or ice can cause damage or dripping water can increase ice accumulation and defrost cycles.	

Table A											
Model	Capacity (Btu/h)	Piping size		Std. Length	Max. Elevation	Min. Piping Length	Max. Piping Length	Additional Refrigerant	Piping Length for add. gas	Max. Refrigerant Charge	Indoor A _{min}
		Gas	Liquid								
XZ9***, Z9***	8700	3/8" (9.52 mm)		24.6 ft (7.5 m)	49.2 ft (15 m)	9.8 ft (3 m)	65.6 ft (20 m)	0.1 oz/ft (10 g/m)	24.6 ft (7.5 m)	36.2 oz (1.03 kg)	Not applicable (*)
XZ12***, Z12***	11500	1/4" (6.35 mm)	1/4" (6.35 mm)	24.6 ft (7.5 m)	49.2 ft (15 m)	9.8 ft (3 m)	65.6 ft (20 m)	0.1 oz/ft (10 g/m)	24.6 ft (7.5 m)	36.2 oz (1.03 kg)	Not applicable (*)
XZ15***, Z15***	14700	1/2" (12.7 mm)		24.6 ft (7.5 m)	49.2 ft (15 m)	9.8 ft (3 m)	65.6 ft (20 m)	0.2 oz/ft (15 g/m)	24.6 ft (7.5 m)	46.5 oz (1.32 kg)	Not applicable (*)

(*) Systems with total refrigerant charge, m_c, lower than 1.8

INDOOR UNIT

1 SELECT THE BEST LOCATION

(Refer to "Select the best location" section)

2 HOW TO FIX INSTALLATION PLATE

The mounting wall shall be strong and solid enough to prevent it from vibration.

Dimension ②

Model	①	②	③	④	⑤	⑥
XZ9***, XZ12***, XZ15***	19 11/16" (500 mm)	2 3/4" (70 mm +/-)	16 17/32" (420 mm)	17 23/32" (450 mm)	4 39/64" (117 mm)	2 9/16" (65 mm)

①: For left side piping, piping connection for liquid should be about ⑤ from this line.
②: For left side piping, piping connection for gas should be about ⑥ from this line.
③: Mount the installation plate on the wall with 5 screws or more (at least 5 screws).
④: Always mount the installation plate horizontally by aligning the marking-off line with the thread and using a level gauge.
⑤: Drill the piping plate hole with ø2 3/4" (ø70 mm) hole-core drill.
⑥: Line according to the left and right side of the installation plate. The meeting point of the extended line is the center of the hole. Another method is by putting measuring tape at position as shown in the diagram above. The hole center is obtained by measuring the distance namely 5 29/32" (150 mm) for left and right hole respectively.
⑦: Drill the piping hole at either the right or the left and the hole should be slightly slanting to the outdoor side.

3 TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

1. Insert the piping sleeve to the hole.
2. Fix the bushing to the sleeve.
3. Cut the sleeve until it extrudes about 19/32" (15 mm) from the wall.

CAUTION

When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.

4. Finish by sealing the sleeve with putty or caulking compound at the final stage.

5 CONNECT THE CABLE TO THE INDOOR UNIT

1. The inside and outside connection cable can be connected without removing the front grille.
2. Unscrew the conduit cover and fix the conduit connector to conduit cover with lock nut, then secure it against chassis.
3. **Connection cable** between indoor unit and outdoor unit should be UL listed or CSA approved 4 conductor wires minimum AWG16 in accordance with local electric codes.
4. Bind all the indoor and outdoor connection cable with tape and route the connection cable via the left side escapement.
5. Remove the tapes and connect the connection cable between indoor unit and outdoor unit according to the diagram below.

Terminals on the indoor unit	1	2	3	4
Colour of wires	1	2	3	4

Terminals on the outdoor unit	1	2	3	4
Colour of wires	1	2	3	4

6. Secure firmly the connection cable onto the control board with the holder. Do not overtighten holder screw, as this may damage the holder.

WARNING

This equipment must be properly earthed.

Note:

- Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
- Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires for safety reason.

WIRE STRIPPING, CONNECTING REQUIREMENT

Wire stripping: 13/32" ± 1/16" (10 ± 1 mm)

Indoor/outdoor connecting terminal board

No loose strand when inserted

Conductor fully inserted

Conductor over inserted

Conductor not fully inserted

ACCEPT

PROHIBITED

PROHIBITED

WARNING

RISK OF FIRE

CAUTION OF WIRES MAY CAUSE OVERHEATING AND FIRE.

Do not joint wires.

Use complete wire without joining.

Use approved socket and plug with ear pin.

Wire connection in this area must follow to national wiring rules.

4 INDOOR UNIT INSTALLATION

Pull out the Indoor piping

- Do not turn over the unit without it's shock absorber during pull out the piping. It may cause intake grille damage.
- Use shock absorber during pull out the piping to protect the intake grille from damage.

1. FOR THE RIGHT REAR PIPING

Step-1 Pull out the Indoor piping

Step-2 Install the Indoor Unit

Step-3 Secure the Indoor Unit

Step-4 Insert the connection cable

2. FOR THE RIGHT BOTTOM PIPING

Step-1 Pull out the Indoor piping

Step-2 Install the Indoor Unit

Step-3 Insert the connection cable

Step-4 Secure the Indoor Unit

3. FOR THE EMBEDDED PIPING

Step-1 Change the drain hose position

Step-2 Bend the embedded piping

- Use a spring bender or equivalent to bend the piping so that the piping is not crushed.

Step-3 Pull the connection cable into Indoor Unit

- The inside and outside connection cable can be connected without removing the front grille.

Step-4 Cut and flare the embedded piping

- When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
- Refer to the column "Cutting and flaring the piping".

Step-5 Install the Indoor Unit

Step-6 Connect the piping

- Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation.)

Step-7 Insulate and finish the piping

- Please refer to "Insulation of piping connection" column as mentioned in indoor/outdoor unit installation.

Step-8 Secure the Indoor Unit

Fasten the chassis to the installation plate with screws (Self purchase, Screw size: M4, max. length 25/64" (10 mm)) to provide a neat appearance of indoor unit. Please refer column "How to take out front grille" to remove the front grille.

Secure the Indoor Unit

Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).

Insert the connection cable

To take out the unit, push the V marking at the bottom unit, and pull it slightly towards you to disengage the hooks from the unit.

(This can be used for left rear piping and bottom piping also.)

Change the drain hose position

Rear view for left piping installation

How to pull the piping and drain hose out, in case of the embedded piping.

Apply putty or caulking material to seal the wall opening.

PVC tube for drain hose (VP-65) for piping and connection cable

PVC tube for drain hose (VP-30)

In case of left piping how to insert the connection cable and drain hose.

Drain hose adapter [7] usage

Join indoor drain hose to 3/4" (20 mm) nominal PVC pipe size by using drain hose adapter [7] when necessary.

Remarks:

- Make sure indoor unit drain hose & 3/4" (20 mm) nominal PVC pipe are fully inserted to drain hose adapter [7].
- Install incline downward more than 1°
- Apply PVC glue at the join.

OUTDOOR UNIT

1 SELECT THE BEST LOCATION

(Refer to "Select the best location" section)

2 INSTALL THE OUTDOOR UNIT

After selecting the best location, start installation to Indoor/Outdoor Unit Installation Diagram.

1. Fix the unit on concrete or rigid frame firmly and horizontally with a bolt nut ø13/32" (ø10 mm). Make sure unit install in balance level to ensure that water flow out from unit drainage hole.

2. When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.

Model	A	B	C	D
XZ9***, Z9***	21 1/4" (540 mm)	6 19/64" (160 mm)	23/32" (18.5 mm)	12 63/64" (330 mm)
XZ12***, Z12***	24 1/8" (613 mm)	5 5/32" (131 mm)	15/16" (24 mm)	14 3/16" (360.5 mm)

3 CONNECT THE PIPING

Connecting The Piping to Indoor

For connection joint of all models

Additional Precautions For R32 Models when connecting by flaring at indoor side

① Ensure to do the re-flaring of pipes before connecting to units to avoid leaking.

Seal sufficiently the flare nut (both gas and liquid sides) with neutral cure (Alkoxy type) and ammonia-free silicone sealant to avoid the gas leak caused by freezing.

Neutral cure (Alkoxy type) & ammonia-free silicone sealant is only to be applied after pressure testing and cleaning up by following instructions of sealant, only to the outside of the connection. The aim is to prevent moisture from entering the connection joint and possible occurrence of freezing. Curing sealant will take some time. Make sure sealant will not peel off when wrapping the insulation.

Connecting The Piping to Outdoor

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

Connecting The Piping to Outdoor Multi

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

* For Gas side piping please refer table and diagram below

Outdoor Multi Combination Model	R32 Model	Pipe size (refer to diagram)
CS-XZ9***, CS-Z9***, CS-XZ12***, CS-Z12***, CS-MXZ5***, CS-MXZ7***	CU-Z218***, CU-Z222***	①
CS-XZ15***, CS-Z15***	CU-Z218***, CU-Z222***	② (CZ-MA1PA)

Do not overtighten, overtightening may cause gas leakage.

Piping size	Torque
1/4" (6.35 mm)	13.3 lbf·ft (18 N·m) (1.8 kg·m)
3/8" (9.52 mm)	31.0 lbf·ft (42 N·m) (4.3 kg·m)
1/2" (12.7 mm)	40.6 lbf·ft (55 N·m) (5.6 kg·m)
5/8" (15.88 mm)	47.9 lbf·ft (65 N·m) (6.6 kg·m)
3/4" (19.05 mm)	73.8 lbf·ft (100 N·m) (10.2 kg·m)

① Auxiliary pipe (male side) Hall Union Flare Nut Connection pipe (female side)

② Auxiliary pipe (male side) Hall Union Flare Nut Connection pipe (female side) Pipe size reducer (CZ-MA1PA)

5 CONNECT THE CABLE TO THE OUTDOOR UNIT

1. Remove Top panel.
2. Remove Control Board Cover (Resin and Metal).
3. Remove plugs.
4. Fix the conduit connectors to the knockout holes with lock-nuts, then secure them against the side panel.
5. All wires pass through conduits.
6. Connection wires between indoor unit and outdoor unit should be UL listed or CSA approved 4 conductor wires minimum AWG16 in accordance with local electric codes.
7. Wire connection to the power supply (208/230V 60Hz) through circuit breaker.
8. Connect the UL listed or CSA approved wires minimum AWG14 to the terminal board, and connect the other end of the wires to ELCOB/GFCI.
9. Connect the power supply cord and connection wires between indoor unit and outdoor unit according to the diagram below.
10. After completing wiring connections, reattach the particular plate and control board cover (metal and resin) to the original position with the screws.
11. For wire stripping and connection requirement, refer to instruction ⑤ of indoor unit.

1. Remove control board cover (Resin and Metal).
2. Remove particular plate.
3. Remove plugs.
4. Fix the conduit connectors to the knockout holes with lock-nuts, then secure them against the side panel.
5. All wires pass through conduits & particular plate's opening hole.
6. Connection wires between indoor unit and outdoor unit should be UL listed or CSA approved 4 conductor wires minimum AWG16 in accordance with local electric codes.
7. Wire connection to the power supply (208/230V 60Hz) through circuit breaker.
8. Connect the UL listed or CSA approved wires minimum AWG14 to the terminal board, and connect the other end of the wires to ELCOB/GFCI.
9. Connect the power supply cord and connecting wire between indoor unit and outdoor unit according to the diagram below.
10. After completing wiring connections, reattach the particular plate and control board cover (metal and resin) to the original position with the screws.
11. For wire stripping and connection requirement, refer to instruction ⑤ of indoor unit.

WARNING

This equipment must be properly earthed.

Earth wire longer than other AC wires for safety reasons

Earth lead wire shall be Yellow/Green (Y/G) in colour and should be longer than other lead wires as shown in the figure for electrical safety in case of slipping.

6 PIPING INSULATION

1. Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.

2. If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 1/4" (6 mm) or above.

HOW TO TAKE OUT FRONT GRILLE

Please follow the steps below to take out front grille if necessary such as when installing or servicing.

- Set the vertical vane airflow direction levers to the horizontal position.
- Remove the 2 caps on the front grille as shown in the illustration.
- Open front panel.
- Remove the 3 screws on the front grille as shown in the illustration.
- Slide the 3 knobs on the upside of front grille to unlock position.
- Pull the front grille towards you to remove the front grille.

When reinstalling the front grille, carry out above steps in the reverse order.

AUTO SWITCH OPERATION

The below operations will be performed by pressing the "AUTO" switch.

1. AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto Switch is pressed and release within 5 sec.

2. TEST RUN OPERATION (FOR PLUMBING DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto Switch is pressed continuously for more than 5 sec. as below 21 sec.

A "pep" sound will occur at the fifth sec. in order to identify the starting of Test Run operation.

3. HEATING TRIAL OPERATION

Press the "AUTO" switch continuously for more than 8 sec. to below 11 sec. and release when a "pep pep" sound is occurred at eight sec. (However, a "pep" sound is occurred at fifth sec.). Then press Remote controller "AC Reset" button once. Remote controller signal will activate operation to force heating mode.

4. REMOTE CONTROLLER RECEIVING SOUND ON/OFF

The ON/OFF of Remote controller receiving sound can be change over by the following steps:

- Press "AUTO" switch continuously for more than 18 sec. to below 21 sec.
- Press the "AC Reset" button once, "pep" sound will occur indicates that Remote controller receiving sound setting mode is activated.
- Press "AUTO" switch again. Everytime "AUTO" switch is pressed (within 60 sec. interval), Remote controller receiving sound status will be reversed between ON and OFF.

Long "pep" sound indicates that Remote controller receiving sound is ON.

Short "pep" sound indicates that Remote controller receiving sound is OFF.

AIR PURGING METHOD IS PROHIBITED FOR R32 SYSTEM

4 AIR TIGHTNESS TEST ON THE REFRIGERATING SYSTEM

Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation.

There is no extra refrigerant in the outdoor unit for air purging.

Before system is charged with refrigerant and before the refrigerating system is put into operation, below site test procedure and acceptance criteria shall be verified by the certified technicians, and/or the installer.

Be sure to check whole system for gas leakage.

1) Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve.

2) Attach the gauge manifold set correctly and tightly. Make sure that both valves of the manifold gauge (low pressure and high pressure) is in close position.

3) Connect the center hose of the manifold gauge to a vacuum pump.

4) Turn on the power switch of the vacuum pump, then turn open the low side manifold gauge valve and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa) or vacuum unit 500 microns is achieved. This process continues for approximately ten minutes. Then close the low side manifold gauge valve.

5) Remove the vacuum pump from the centre hose and connect the center hose to cylinder of any applicable inert gas as test gas.

6) Charge test gas into the system and wait until the pressure within the system to reach min. 156 psig (1.08 MPa (10.8 barg)).

7) Wait and monitor the pressure reading on the gauges. Check if there is any pressure drop. Waiting time depends on the size of the system.

8) If there is any pressure drop, perform step 9-12. If there is no pressure drop, perform step 13.

9) Use Gas Leak Detector to check for leaks. Must use the detection equipment with a sensitivity of 0.2 oz (5 grams) per year of test gas or better.

10) Move the probe along the air conditioning system to check for leaks, and mark for repair.

11) Any leak detected and marked shall be repaired.

12) After repair, repeat evacuation steps 3-4 and tightness test steps 5-7. Check the pressure drop as in step 8.

13) If no leak, recover the test gas. Perform evacuation of steps 3-4. Then proceed to step 14.

14) Disconnect the charging hose from the service port of the 3-way valve.

15) Tighten the service port caps of the 3-way valve at a torque not more than 1.5 lbf·ft (2 N·m) with a hexagonal wrench (5/32" (4 mm)).

16) Remove the valve caps of both of the 2-way valve and 3-way valve.

17) Open both of the valves, using a hexagonal wrench (5/32" (4 mm)).

18) Mount back the valve caps onto the 2-way valve and the 3-way valve to complete this process.

It is recommended to allow refrigerant slowly flow into the refrigerant system to prevent refrigerant freezing. Slightly open 2-way valve for 5 seconds then close the valve. Repeat this action for 3 cycles then fully open the valve.

Notes:

- Recommended use of any of the following leak detector,
 - Universal Sniffer leak detector
 - Electronic halogen leak detector
 - Ultrasonic Leak Detector
- Red service port cap shall be replaced if removed.

CUTTING AND FLARING THE PIPING

1. Please cut using pipe cutter and then remove the burrs.

2. Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused.

Turn the piping end down to avoid the metal nut entering the pipe.

3. Please make flare after inserting the flare nut onto the copper pipes.

Improper flaring

Inclined Surface Cracked Uneven thickness

When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

1. To cut 2. To remove burrs 3. To flare

Point down Hammer Clamp handle Red arrow mark

Bar 1/32" (0.6 mm) Copper pipe

DISPOSAL OF OUTDOOR UNIT DRAIN WATER

The unit should be mounted on a stand that suits to a local environmental requirement.

When the Drain elbow (B) being used, please ensure to:

- Provide a minimum clearance of 2" (50mm) to access the bottom of base pan.
- Seal the four 25/32" (20mm) diameter holes with Rubber caps (C) (refer to illustration at right).
- Use a rigid or flexible PVC pipe (local supply) to dispose drained water from the elbow or use a stainless steel trap (local supplied) to collect and dispose water.

If the unit is used in an area where temperature falls below 32°F (0°C) for 2 or 3 consecutive days, it is recommended not to use the Drain elbow (B) and Rubber caps (C). Water from defrost process will trap, freeze up and obstruct fan rotation. Water may drip from the basepan hole area during defrost function, do not stand or place objects underneath.

CHECK THE DRAINAGE

Open front panel and remove air filters. (Drainage checking can be carried out without removing the front grille.)

Pour a glass of water into the drain tray-styrofoam.

Ensure that water flows out from drain hose of the indoor unit.

Operate the unit at cooling/heating operation mode for fifteen minutes or more.

Measure the temperature of the intake and discharge air.

Ensure the difference between the intake temperature and the discharge is more than 46.4°F (8°C) during Cooling operation or more than 37.2°F (14°C) during Heating operation.

Note:

During extremely cold winter, turn on the power supply and standby the unit for at least 15 minutes before test run. Allow sufficient time to warm up refrigerant and prevent wrong error code judgment.

HOW TO REPLACE NETWORK ADAPTER

1. Remove the front grille (refer how to take out front grille) from the unit.

2. Remove the indicator piece by releasing the hook.

3. Remove 1 mounting screw, then remove the network adaptor holder.

4. After that, network adaptor can be easily replaced.

IN CASE OF REUSING EXISTING REFRIGERANT PIPING

Observe the followings to decide reusing the existing refrigerant piping.

Proper refrigerant piping could result in product failure.

- In the circumstances listed below, do not reuse any refrigerant piping. Instead, make sure to install a new piping.
 - Heat insulation is not provided for either liquid-side or gas-side piping or both.
 - The existing refrigerant pipe has been left in an open condition.
 - The diameter and thickness of the existing refrigerant piping does not meet the requirement.
 - The piping length and elevation does not meet the requirement.
 - Perform proper pump down before reuse piping.
 - In the circumstances listed below, clean it thoroughly before reuse.
 - Pump down operation cannot be performed for the existing air-conditioner.
 - The compressor has a failure history.
 - Oil color is darker (ASTM 4.0 and above).
 - The existing air-conditioner is gas/oil heat pump type.
 - Do not reuse the flare to prevent gas leak. Make sure to install a new flare.
 - If there is a welded joint part on the existing refrigerant piping, conduct a gas leak check on the welded part.
 - Replace deteriorated heat insulating material with a new one. Heat insulating material is required for both liquid-side and gas-side piping.

Proper Pump Down Method

- Operate air conditioner at cooling mode for 10 - 15 minutes.
- After 10 - 15 minutes of pre operation, close 2 way valve. After 3 minutes, close 3 way valve.
- Take out air conditioner unit.
- Install New Refrigerant air conditioner.

Most Important Process

Purpose: To make the oil & refrigerant mix together. They are in separated condition when air conditioner is stopped.

Most refrigerant & oil will be collected into outdoor unit.

Only very small amount of oil remain inside piping, which is acceptable.

CHECK ITEMS

☐ Is there any gas leakage at flare nut connections? ☐ Has the heat insulation been carried out at flare nut connection? ☐ Is the connection cable being fixed to terminal board firmly? ☐ Is the connection cable being clamped firmly? ☐ Is the drainage OK? ☐ (Refer to "Check the drainage" section) ☐ Is the earth wire connection properly done?	☐ Is the indoor unit properly hooked to the installation plate? ☐ Is the power supply voltage complied with rated value? ☐ Is there any abnormal sound? ☐ Is the cooling/heating operation normal? ☐ Is the thermostat operation normal? ☐ Is the remote control a LCD operation normal?
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